# Seller disclosure statement



Property Law Act 2023 section 99

Form 2, Version 1 | Effective from: 1 August 2025

**WARNING TO BUYER** – This statement contains important legal and other information about the property offered for sale. You should read and satisfy yourself of the information in this statement before signing a contract. You are advised to seek legal advice before signing this form. You should not assume you can terminate the contract after signing if you are not satisfied with the information in this statement.

WARNING - You must be given this statement before you sign the contract for the sale of the property.

#### This statement does not include information about:

- » flooding or other natural hazard history
- » structural soundness of the building or pest infestation
- » current or historical use of the property
- » current or past building or development approvals for the property
- » limits imposed by planning laws on the use of the land
- » services that are or may be connected to the property
- » the presence of asbestos within buildings or improvements on the property.

You are encouraged to make your own inquiries about these matters before signing a contract. You may not be able to terminate the contract if these matters are discovered after you sign.

# Part 1 - Seller and property details

Seller Thai Minh	Quan Ngu	yen and Bich Thuy Vu	
Property address	52 Armbru	ust Street, Manoora QLD 4870	
"property" in this statement)			
Lot on plan descrip	otion Lot 7	73 on RP 736115	
Community titles	scheme	Is the property part of a community title	s scheme or a BUGTA scheme:
or BUGTA schem	e:	□ Yes	✓ No
		If <b>Yes</b> , refer to Part 6 of this statement for additional information	If <b>No</b> , please disregard Part 6 of this statement as it does not need to be completed

# Part 2 – Title details, encumbrances and residential tenancy or rooming accommodation agreement

Title details	The seller gives or has given the buyer the following—				
	A title search for the property issued under the <i>Land Title Act 1994</i> showing interests registered under that Act for the property.	<b>✓</b>	Yes		
	A copy of the plan of survey registered for the property.	$\checkmark$	Yes		

Registered encumbrances	Registered encumbrances, if any, are recorded on the title search, and may affect your use of the property. Examples include easements, statutory covenants, leases and mortgages.						
	You should seek legal advice about your rights and obligations before signing the contract.						
Unregistered encumbrances	There are encumbrances not registered on the title that will continue $\  \  \  \  \  \  \  \  \  \  \  \  \ $						
(excluding statutory encumbrances)	<b>Note</b> —If the property is part of a community titles scheme or a BUGTA scheme it may be subject to and have the benefit of statutory easements that are <b>NOT</b> required to be disclosed.						
encumbrances)	Unregistered lease (if applicable)						
	If the unregistered encumbrance is an unregistered lease, the details of the agreement are as follows:						
	» the start and end day of the term of the lease: Unit 1: 12/06/2025-12/06/2026 & Unit 2: 01/03/2025-02/03/2026						
	w the amount of rent and bond payable: Unit 1: \$450per/wk, Bond \$1,800 & Unit 2: \$480per/wk, Bond \$1,920						
	» whether the lease has an option to renew: Renewal by agreeement						
	Other unregistered agreement in writing (if applicable)						
	If the unregistered encumbrance is created by an agreement in writing, and is not an unregistered lease, a copy of the agreement is given, together with relevant plans, if any.						
	Unregistered oral agreement (if applicable)						
	If the unregistered encumbrance is created by an oral agreement, and is not an unregistered lease, the details of the agreement are as follows:						
Statutory	There are statutory encumbrances that affect the property. $ abla$ Yes $ abla$ No						
encumbrances	If <b>Yes</b> , the details of any statutory encumbrances are as follows:						
	The property is subject to all statutory encumbrances which affect land in Queensland, including but not limited to rights, interests or powers of government authorities, statutory easements under the Land Title Act 1994, easements implied by law, and rights of entry under the Electricity Act 1994, Water Supply (Safety and Reliability) Act 2008, Telecommunications Act 1997 (Cth) and other applicable legislation						
Residential tenancy or rooming accommodation	The property has been subject to a residential tenancy agreement or a <b>Yes</b> no ming accommodation agreement under the <i>Residential Tenancies</i> and <i>Rooming Accommodation Act 2008</i> during the last 12 months.						
agreement	If <b>Yes</b> , when was the rent for the premises or each of the residents' rooms last increased? (Insert date of the most recent rent increase for the premises or rooms)						
	<b>Note</b> —Under the <i>Residential Tenancies and Rooming Accommodation Act 2008</i> the rent for a residential premises may not be increased earlier than 12 months after the last rent increase for the premises.						
	As the owner of the property, you may need to provide evidence of the day of the last rent increase. You should ask the seller to provide this evidence to you prior to settlement.						

# Part 3 – Land use, planning and environment

**WARNING TO BUYER** – You may not have any rights if the current or proposed use of the property is not lawful under the local planning scheme. You can obtain further information about any planning and development restrictions applicable to the lot, including in relation to short-term letting, from the relevant local government.

Zoning	The zoning of the property is (Insert zoning under the planning scheme, the Economic Development Act 2012; the Integrated Resort Development Act 1987; the Mixed Use Development Act 1993; the State Development and Public Works Organisation Act 1971 or the Sanctuary Cove Resort Act 1985, as applicable):  Medium Density Residential					
Transport proposals and resumptions	The lot is affected by a notice issued by a Commonwealth, State or local government entity and given to the seller about a transport infrastructure proposal* to: locate transport infrastructure on the property; or alter the dimensions of the property.		Yes		No	
	The lot is affected by a notice of intention to resume the property or any part of the property.		Yes	<b>V</b>	No	
	If <b>Yes</b> , a copy of the notice, order, proposal or correspondence must be	give	en by the se	eller.		
, ,	re has the meaning defined in the <i>Transport Infrastructure Act 1994</i> . A $p$ ficial process to establish plans or options that will physically affect the	•		a re	solution	
Contamination and environmental protection	The property is recorded on the Environmental Management Register or the Contaminated Land Register under the <i>Environmental Protection Act 1994</i> .		Yes	<b>V</b>	No	
	The following notices are, or have been, given:					
	A notice under section 408(2) of the <i>Environmental Protection Act 1994</i> (for example, land is contaminated, show cause notice, requirement for site investigation, clean up notice or site management plan).		Yes	<b>✓</b>	No	
	A notice under section 369C(2) of the <i>Environmental Protection Act</i> 1994 (the property is a place or business to which an environmental enforcement order applies).		Yes	<b>V</b>	No	
	A notice under section 347(2) of the <i>Environmental Protection Act</i> 1994 (the property is a place or business to which a prescribed transitional environmental program applies).		Yes	<b>V</b>	No	
_						
Trees	There is a tree order or application under the <i>Neighbourhood</i> Disputes (Dividing Fences and Trees) Act 2011 affecting the property.		Yes	<b>V</b>	No	
	If <b>Yes</b> , a copy of the order or application must be given by the seller.					
Heritage	The property is affected by the <i>Queensland Heritage Act 1992</i> or is included in the World Heritage List under the <i>Environment Protection and Biodiversity Conservation Act 1999</i> (Cwlth).		Yes	V	No	
Flooding	Information about whether the property is affected by flooding or anot within a natural hazard overlay can be obtained from the relevant loca should make your own enquires. Flood information for the property material property of the Australian Flood Risk Information	l gov ay al	vernment a so be avail	nd yo	ou	
Vagatation habitate	Information about vegetation clearing leads habitate and other rectric	rtion	s on dayalı	nm	ant of	
Vegetation, habitats and protected plants	Information about vegetation clearing, koala habitats and other restrict the land that may apply can be obtained from the relevant State gover			hill	ent Of	

# Part 4 – Buildings and structures

**WARNING TO BUYER** – The seller does not warrant the structural soundness of the buildings or improvements on the property, or that the buildings on the property have the required approval, or that there is no pest infestation affecting the property. You should engage a licensed building inspector or an appropriately qualified engineer, builder or pest inspector to inspect the property and provide a report and also undertake searches to determine whether buildings and improvements on the property have the required approvals.

Swimming pool	There is a relevant pool for the property.		Yes	~	No			
	If a community titles scheme or a BUGTA scheme $-$ a shared pool is located in the scheme.		Yes	V	No			
	Pool compliance certificate is given.		Yes	~	No			
	OR							
	Notice of no pool safety certificate is given.		Yes	V	No			
Unlicensed building work under owner	Building work was carried out on the property under an owner builder permit in the last 6 years.		Yes	V	No			
builder permit	A notice under section 47 of the Queensland Building and Construction Commission Act 1991 must be given by the seller and you may be required to sign the notice and return it to the seller prior to signing the contract.							
Notices and orders	There is an unsatisfied show cause notice or enforcement notice under the <i>Building Act 1975</i> , section 246AG, 247 or 248 or under the <i>Planning Act 2016</i> , section 167 or 168.		Yes	V	No			
	The seller has been given a notice or order, that remains in effect, from a local, State or Commonwealth government, a court or tribunal, or other competent authority, requiring work to be done or money to be spent in relation to the property.		Yes	V	No			
	If <b>Yes</b> , a copy of the notice or order must be given by the seller.							
Building Energy Efficiency Certificate	If the property is a commercial office building of more than 1,000m², a Certificate is available on the Building Energy Efficiency Register.	a Bui	lding Energ	ţy Eff	iciency			
Asbestos	The seller does not warrant whether asbestos is present within building the property. Buildings or improvements built before 1990 may containing materials (ACM) may have been used up until the early 200 become dangerous when damaged, disturbed, or deteriorating. Inform is available at the Queensland Government Asbestos Website (asbest common locations of asbestos and other practical guidance for home	in as 00s. natio	bestos. Asl Asbestos c on about as <u>ld.gov.au</u> )	besto or AC sbest	os M may tos			

# Part 5 – Rates and services

**WARNING TO BUYER** – The amount of charges imposed on you may be different to the amount imposed on the seller.

Rates	Whichever of the following applies—				
	The total amount payable* for all rates and charges (without any discount) for the property as stated in the most recent rate notice is:				
	Amount: \$1,639.21	Date Range: 01/01/2025-30/06/20	025		
	OR				
	The property is currently a rates exemp				
	OR				
	The property is not rates exempt but no is issued by a local government for the				

<sup>\*\*</sup> An exemption for rates applies to particular entities. The exemption will not pass to you as buyer unless you meet the criteria in section 93 of the *Local Government Act 2009* or section 95 of the *City of Brisbane Act 2010*.

Water	Whichever of the following applies—				
	The total amount payable as charges recent water services notice* is:	The total amount payable as charges for water services for the property as indicated in the most recent water services notice* is:			
	Amount: \$175.10	Date Range: 16/12/2024-15/04/2025			
	OR				
	There is no separate water services no amount payable for water services is:	tice issued for the lot; however, an estimate of the total			
	Amount: \$0.00	Date Range:			

<sup>\*</sup> A water services notices means a notice of water charges issued by a water service provider under the *Water Supply* (Safety and Reliability) Act 2008.

<sup>\*</sup>Concessions: A local government may grant a concession for rates. The concession will not pass to you as buyer unless you meet the criteria in section 120 of the *Local Government Regulation 2012* or section 112 of the *City of Brisbane Regulation 2012*.

**Body Corporate** 

and Community

# Part 6 - Community titles schemes and BUGTA schemes

(If the property is part of a community titles scheme or a BUGTA scheme this Part must be completed)

**WARNING TO BUYER** – If the property is part of a community titles scheme or a BUGTA scheme and you purchase the property, you will become a member of the body corporate for the scheme with the right to participate in significant decisions about the scheme and you will be required to pay contributions towards the body corporate's expenses in managing the scheme. You will also be required to comply with the by-laws. By-laws will regulate your use of common property and the lot.

For more information about living in a body corporate and your rights and obligations, contact the Office of the Commissioner for Body Corporate and Community Management.

The property is included in a community titles scheme.

(If Yes, complete the information below)

Community Management StatementA copy of the most recent community management statement for the scheme as recorded under the Land Title Act 1994 or another Act is given to the buyer.Yes	
<b>Note</b> —If the property is part of a community titles scheme, the community management statement for the scheme contains important information about the rights and obligations of owners of lots in the scheme including matters such as lot entitlements, by-laws and exclusive use areas.	ļ
Body Corporate Certificate  A copy of a body corporate certificate for the lot under the Body Corporate and Community Management Act 1997, section 205(4) is given to the buyer.  ✓ No	
If <b>No</b> — An explanatory statement is given to the buyer that states: $\Box$ <b>Yes</b>	
» a copy of a body corporate certificate for the lot is not attached; and	
» the reasons under section 6 of the Property Law Regulation 2024 why the seller has not been able to obtain a copy of the body corporate certificate for the lot.	
Statutory Warranties—If you enter into a contract, you will have implied warranties under the Body Corporate and Community Management Act 1997 relating to matters such as latent or patent defects in common property or body corporate assets; any actual, expected or continge financial liabilities that are not part of the normal operating costs; and any circumstances in relation to the affairs of the body corporate that will materially prejudice you as owner of the property. There will be further disclosure about warranties in the contract.	nt
Building Units and The property is included in a BUGTA scheme ☐ Yes ☑ No Group Titles Act (If Yes, complete the information below)  1980	
Body Corporate A copy of a body corporate certificate for the lot under the <i>Building</i> Certificate  Certifi	
If <b>No</b> — An explanatory statement is given to the buyer that states: $\Box$ <b>Yes</b>	
» a copy of a body corporate certificate for the lot is not attached; and	
» the reasons under section 7 of the Property Law Regulation 2024 why the seller has not been able to obtain a copy of the body corporate certificate for the lot.	
<b>Note</b> —If the property is part of a BUGTA scheme, you will be subject to by-laws approved by the body corporate and other by-laws that regulate your use of the property and common property.	

☐ Yes

✓ No

Signatures – SELLER	
Signed by: 	DocuSigned by:  A6DD3D9ED880424
Signature of seller	Signature of seller
Thai Minh Quan Nguyen	Bich Thuy Vu
Name of seller	Name of seller
29 October 2025   5:50 PM AEST	29 October 2025   4:49 PM AEST

# Signatures – BUYER

Date

By signing this disclosure statement the buyer acknowledges receipt of this disclosure statement before entering into a contract with the seller for the sale of the lot.

Date

Signature of buyer	Signature of buyer	
Name of buyer	Name of buyer	
Date	Date	

CURRENT TITLE SEARCH QUEENSLAND TITLES REGISTRY PTY LTD

Request No: 53748291

Search Date: 16/10/2025 16:19 Title Reference: 21145038

Date Created: 13/07/1981

Previous Title: 20957224

REGISTERED OWNER

Dealing No: 721450879 01/02/2022

THAI MINH QUAN NGUYEN

BICH THUY VU JOINT TENANTS

ESTATE AND LAND

Estate in Fee Simple

LOT 73 REGISTERED PLAN 736115 Local Government: CAIRNS

EASEMENTS, ENCUMBRANCES AND INTERESTS

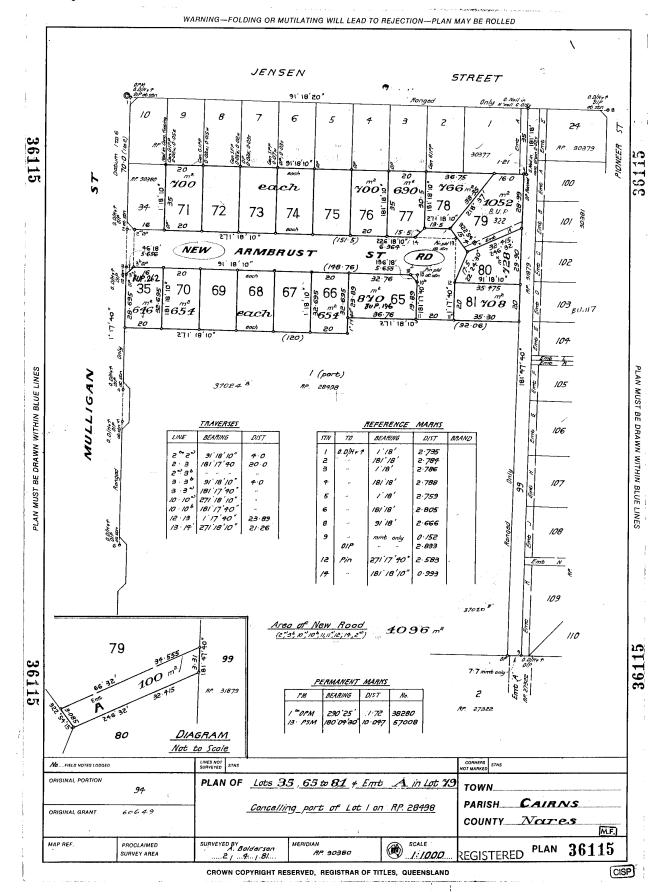
- 1. Rights and interests reserved to the Crown by Deed of Grant No. 10568159 (POR 94)
- 2. MORTGAGE No 723318147 11/06/2024 at 15:36 COMMONWEALTH BANK OF AUSTRALIA A.C.N. 123 123 124

ADMINISTRATIVE ADVICES - NIL UNREGISTERED DEALINGS - NIL

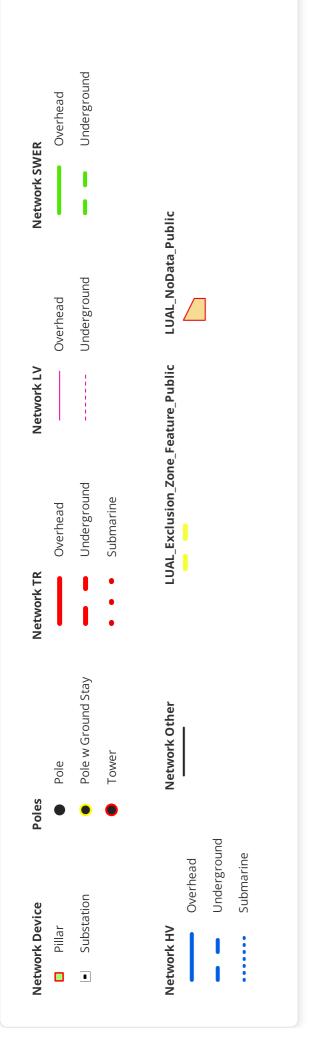
Caution - Charges do not necessarily appear in order of priority

\*\* End of Current Title Search \*\*

COPYRIGHT QUEENSLAND TITLES REGISTRY PTY LTD [2025] Requested By: D-ENQ INFOTRACK PTY LIMITED



	CERTIFICATE	FOR TITLES OFFICE USE ONLY Previous Title
	.l, Ashley. Bo/der-sori. hereby certify that	67. W. 1. N. 87. N. 22 & (P/s) Get (Non- 1/2 ) - 1/2 Ket (Non- 1/2 ) - 1/2 Ket (Non- 1/2 ) - 1/2
5342	that the plan is accurate, that the said survey was performed in accordance with the 'Surveyors Act 1977' and the 'Surveyors Regulations 1978' and that the said survey was completed on $\mathcal{L}:\mathcal{L}:\mathcal{L}:\mathcal{B}$ .	The Martingeres . consent be declication of New last Sec. 25. 170.81/19280
7	Delly & Steven	20/35 see 808. 262
õ	Date 7-4-8/ Signature of Licensed Surveyor.	16: 888   Fal, 161   15. 4434   Lot 79 31   7000   57   Lot 79 see B.U.P. 322
<b>F</b> .1	D0.5	65 NIII, 5 2D
	Council of the	<u>68</u> <u>33</u>
	have been complied with and approves this Plan of Subdivision	36 32 37
		73
	Dated this. 2.7.777. day of .A. F. R. L	4 4 4
	Klykauis Mayor or Chairman	78 22
	Town or Shire Clerk	The state of the s
	I/We CAIRNS DEVELOPERS PTY LTD	
	(Names in full) of this land, agree to this Plan and dedicate the new roads shown hereon to public use.	·
}	Signature of GIVEN under the COMMON SEAL of	
	Proprietors  CATENS DEVELOPERS FIT LTD by authority of a resolution of the Directors and in the presence of GEORGE EDWARD CHAPMAN)  B Director and ROBYN GALE NUGENT the  A Director and ROBYN GALE NUGENT the	
	in the presence of GEORGE EDWARD CHARMAN) (7) SEAL ) a Director and ROBYN GALE NUGERT the	
	Secretary and in the presence of	
	M. J. Clopma J. P. A Justice of the Peace	
		For Additional Plan &
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		REGISTERED PLAN 36115



Jensen Street

Jensen Street

Seq # 262733207 Job # 51446876

Provided by Cairns Regional Council



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Mulligan Street

48A

accuracy of such information. Use of such information is subject to and constitutes damage, cost or expense arising from the use of this plan response or the information Cairns Regional Council shall not have any Disclaimer: While reasonable measures have information contained in this plan response or the completeness acceptance of these terms. contained in it

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Armbrust Street

Armbrust Street

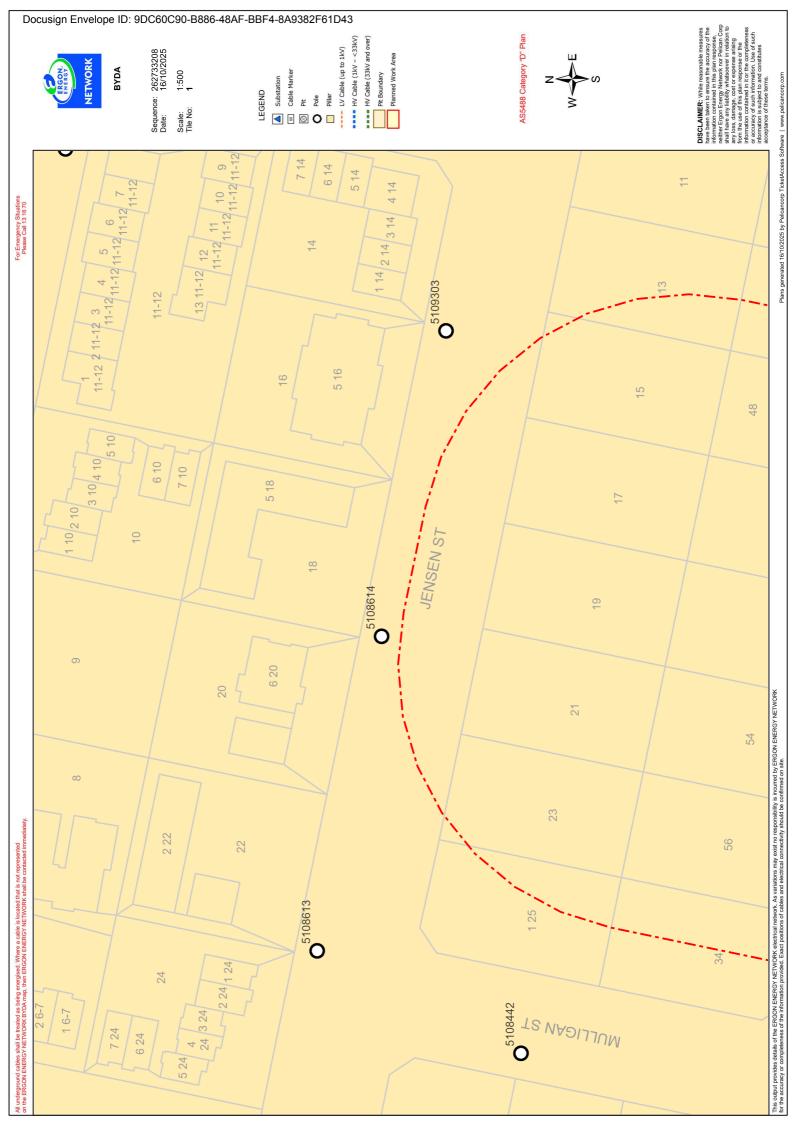
In an emergency contact Cairns Regional Council on 1300 69 22 47 16/10/25 (valid for 30 days)

Plans generated by SmarterWX™ Automate

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Scale 1:1,000

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# Your Water Usage Account is Due 3 June 2025

Property Location: 52 Armbrust Street MANOORA QLD 4870 Property Description: LOT 73 RP 736115 Fhold-Multi Unit Dwg x 2

# **Summary of Water Usage Charges**

Meter No.	Previous Reading		Current Reading		ADC*	Usage		Usage Charge
TNA2400757	16/12/24	265	15/04/25	368	0.858	103	1.70	\$175.10

\*ADC = Average Daily Consumption (kilolitres)

Total Account Balance	\$ 175.10
Total new transactions	\$ 175.10
Balance Brought Forward	\$ 0.00
Total Billable Usage	103
Total Usage	103

**Total Amount** 

\$175.10

# Payment By **BPAY**



Biller Code: 51722 **Ref:** 148122

BPAY® this payment via Internet or phone banking. **BPAY View**® – View and pay this bill using internet banking.

**BPAY View Registration No: 148122** 

# Payment **Online**



Pay by credit card online at www.cairns.qld.gov.au/water

**Biller Code:** 1566728

## Payment By Phone



Credit Card Payment by Using BPOINT

Callers within Australia dial 1300 276 468

Biller Code: 51722 Assessment No: 148122

See over the page for more payment options.

## **Remittance Advice By Mail**

Post your payment with this payment slip to:

Cairns Regional Council PO Box 359 Cairns QLD 4870

Post dated cheques will not be accepted.

# Pay In Person At Any Post Office



Post

Biller Code: 0430

Pay in-store at Australia Post, online



# **Water Payment Slip**

#### NAME

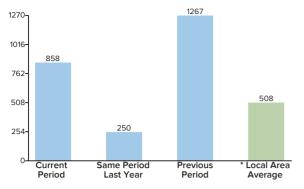
BTVu&TMNguyen

# **PROPERTY**

52 Armbrust Street MANOORA QLD

Assessment No.	148122
Due Date	03/06/2025
Total Amount Due	\$ 175.10





Current period average use 858
Same period last year 250
Previous period 1,267
Local area average\* 508
Number of days measured 120

\*The comparison graph is a guide only and does not take into consideration if there is a swimming pool, irrigation system or the number of people living at the property.

# **Information for Customers**

- Please Note. In accordance with the Local Government Act 2009 and Council's adopted budget resolutions, all rates and charges are payable by close of business on the due date.
- Interest. Compound interest at the rate determined by Council is accrued on all rates and charges which remain unpaid after the due date. Please note interest still applies if a payment arrangement or direct debit is in place.
- Experiencing Financial Difficulties. If you
  are experiencing financial difficulties and
  cannot pay this account by the due date
  please contact Customer Service and make
  arrangements to avoid recovery action and
  associated costs.
- 4. Electronic Notices. Receive your water usage notices by:
  - \* Email Go to www.cairns.qld.gov.au/water
  - \* Bpay View Register through your online banking facility

- Change of Postal Address. If the postal address shown overleaf is incorrect please contact Customer Service or visit Council's website www.cairns.qld.gov.au/change-address
- 6. Refunds. Refunds can only be facilitated where the account is in credit or the monies were not intended for payment to Council e.g. incorrect biller code. To request a refund go to www.cairns.qld.gov.au/refund
- 7. Privacy Statement. Your personal information has been collected for the purpose of ensuring Council has your correct contact information. Your information will be disclosed to authorised Council officers for business purposes only. Your information will also be disclosed to Department of Natural Resources and Mines and Australian Electoral Office for business purposes only.
- Customer Service Standard. For information on the Water & Waste Customer Service Standards please visit www.cairns.qld.gov.au

# No water at your property?

Find out if there is a water outage in your area

Visit

www. cairns. qld. gov. au/interruptions

OR





# **More Payment Options**

Payments through Australia Post
You can make regular or one off
payments by simply taking this notice
into your nearest Australia Post.

Payments by:

- EFTPOS Facilities are available
- Credit Card Payments (MasterCard and Visa Card)
- Cheque Post Dated cheques will not be accepted.
- Cash

#### By Phone with Australia Post

Payments can be made through Australia Post using MasterCard and Visa Card.

For callers within Australia, dial 13 18 16 For overseas callers, dial +61 13 18 16

#### Internet

Online at auspost.com.au/postbillpay

# Payments at Council Offices

Open Monday to Friday

For Customer Service Centres and operating hours please refer to

www.cairns.qld.gov.au/council/contact-us

Payment methods accepted:

- **EFTPOS** Facilities are available at Council's Business Offices, however no cash withdrawals can be made.
- Credit Card Payments
- Cheque Post Dated cheques will not be accepted.
- Cash cash not accepted at libraries

# Payment By Mail

Tear off this payment slip and mail with a cheque or money order made payable to:

Cairns Regional Council PO Box 359, CAIRNS QLD 4870.

Cheque Post dated cheques will not be accepted. Property owners will be liable for any dishonour fees and interest will apply where cheques are dishonoured and not rectified prior to the due date. Acceptance of a cheque is subject to collection of the proceeds.

# **Account Enquiries**

E: waterbilling@cairns.qld.gov.au P: 1300 69 22 47

For more information, visit www.cairns.qld.gov.au



**Summary of Rates and Charges** 

For period 01/01/2025 to 30/06/2025

Property Location: 52 Armbrust Street MANOORA QLD 4870

Your Rates Account is Due 19 February 2025

**Property Description:** LOT 73 RP 736115 Improvements: Fhold-Multi Unit Dwg x 2

700.0000SQUARE METRES

General Residential L2	192,500.00	\$ 1,072.90
Water Access Charge/s-Residential	2.00	\$ 384.12
Sewerage Charge/s-Residential	2.00	\$ 948.86
Cleansing Charge/s	2.00	\$ 454.52
State Emergency Management Levy 2 A	1.00	\$ 121.70

## SEE OVER THE PAGE FOR INFORMATION ON THE STATE WASTE LEVY

Balance Brought Forward	\$ Cr -1,342.89
Total new transactions	\$ 2,982.10
Total Account Balance	\$ 1,639.21

**Total Amount** Due

\$ 1,639.21

# Payment By **BPAY**

Land Use Code

0398

Biller Code: 49346

Ref: 148122

BPAY® this payment via Internet or phone banking. **BPAY View**® – View and pay this bill using internet

**BPAY View Registration No: 148122** 

# Payment **Online**



Pay by credit card online at www.cairns.qld.gov.au/rates Reference No: 148122

## Payment By **Phone**



Credit Card Payment by Using BPOINT

Callers within Australia dial 1300 276 468

Biller Code: 49346 Reference No: 148122

See over the page for more payment options.

# Remittance Advice By Mail

Post your payment with this payment slip to:

Cairns Regional Council PO Box 359 Cairns QLD 4870

Post dated cheques will not be accepted.

# Pay In Person At Any Post Office



Post

Biller Code: 0212 Billpay Ref: 148122

Pay in-store at Australia Post, online phone 13 18 16



# Rates Payment Slip

#### NAME

BTVu&TMNguyen

## **PROPERTY**

52 Armbrust Street MANOORA QLD 4870

Assessment No.	148122
Due Date	19/02/2025
Total Amount Due	\$ 1.639.21

# **State Waste Levy**

Council has received an annual payment of \$1,113,272 from the State Government to mitigate any direct impacts of the State Waste Levy on households.

The direct costs imposed by the State Waste Levy on Council are unknown. Council will use the annual payment received to mitigate any direct impacts of the State Waste Levy on households in accordance with the Waste Reduction and Recycling Act 2011, and will take any steps available to further mitigate costs to the greatest extent possible. Any net costs incurred by the imposed State Waste Levy after the annual payment and other mitigation strategies are applied are intended to be recovered by a separate charge in future years. For information please refer to the Council's Revenue Statement.

# Information for Customers

#### Please Note

In accordance with the Local Government Act 2009 and Council's adopted budget resolutions, all rates and charges are payable by close of business on the due date.

#### Interest

Compound interest at the rate determined by Council is accrued on all rates and charges which remain unpaid after the due date. Please note interest still applies if a payment arrangement or direct debit is in place.

#### **Experiencing Financial Difficulties**

If you are experiencing financial difficulties and cannot pay this account by the due date please contact Customer Service and make arrangements to avoid recovery action and associated costs.

#### 4. **Electronic Notices**

Receive your rates notices by:

- \* Email Go to www.cairns.qld.gov.au/rates
- \* BPAY View Register through your online banking facility

#### Change of Postal Address

If the postal address shown overleaf is incorrect please contact Customer Service or visit Council's website www.cairns.gld.gov.au/change-address

#### Refunds

Refunds can only be facilitated where the account is in credit or the monies were not intended for payment to Council e.g. incorrect biller code. To request a refund go to www.cairns.gld.gov.au/refund

#### **Privacy Statement**

Your personal information has been collected for the purpose of ensuring Council has your correct contact information. Your information will be disclosed to authorised Council officers for business purposes only. Your information will also be disclosed to Department of Natural Resources and Mines and Australian Electoral Office for business purposes only.

# **More Payment Options**

# Payments through Australia Post

You can make regular or one off payments by simply taking this notice into your nearest Australia Post.

- Payments by:
   EFTPOS Facilities are available
- Credit Card Payments (MasterCard and Visa Card)
- Cheque Post Dated cheques will not be accepted.
- Cash

## By Phone with Australia Post

Payments can be made through Australia Post using MasterCard and Visa Card.

For callers within Australia, dial 13 18 16 For overseas callers, dial +61 13 18 16

## Internet

Online at auspost.com.au/postbillpay

## Payments at Council Offices Open Monday to Friday

For Customer Service Centres and operating hours please refer to

www.cairns.qld.gov.au/council/contact-us

Payment methods accepted:

- EFTPOS Facilities are available at Council's Business Offices, however no cash withdrawals can be made.
- Credit Card Payments
- Cheque Post Dated cheques will not be accepted.
- Cash cash not accepted at libraries

# Payment By Mail

Tear off this payment slip and mail with a cheque or money order made payable to:

Cairns Regional Council PO Box 359, CAIRNS QLD 4870.

Cheque Post dated cheques will not be accepted. Property owners will be liable for any dishonour fees and interest will apply where cheques are dishonoured and not rectified prior to the due date. Acceptance of a cheque is subject to collection of the proceeds.

# **Account Enquiries**

E: rates@cairns.qld.gov.au P: 1300 69 22 47

For more information, visit www.cairns.qld.gov.au

Docusign Envelope ID: 9DC60C90-B886-48AF-BBF4-8A9382F61D43

# General tenancy agreement (Form 18a)

Residential Tenancies and Rooming Accommodation Act 2008



# Part 1 Tenancy details

Name/trading name Thai Minh Q	uan Nguyen, Bich	Thuy Vu C/O Twomey Schriber Property Group		
Address				
C- Twomey Schriber Property Group	)		-	
PO BOX 7995, Cairns		Qld	Postcode 4870	
1.2 Phone	Mobile			
(07) 4031 3138	-			
Email				
TwomeySchriber@email.propertyme	e.com			
2.1 Tenant/s				
1. Full name/s Loretta Pitt				
Phone 0428 079 399	Email	acyhclp72@gmail.com		
Emergency contact full name/s				
Emergency contact phone				
Emergency contact email				
2. Full name/s Jaaron Pitt				
	F11			
Phone 0475 588 745	Email	pittjaaron@gmail.com		
Emergency contact full name/s				
Emergency contact phone				
Emergency contact email				
3. Full name/s				
Phone	Email			
Emergency contact full name/s	Erridii			
Emergency contact phone				
Emergency contact email				
Emergency contact email				
2 Address for service (if different	ent from address o	of the premises in item 5.1) Attach a separate list		
.1 Agent If applicable. See clause 43				
Full name/trading name Twomey	Schriber Property	Group		
Address				
320 Sheridan Street		,		
CAIRNS NORTH		QLD	Postcode 4870	
3.2 Phone	Mobile			
07 4031 3138				



Docusign Envelope ID: 9DC60C90-B886-48AF-BBF4-8A9382F61D43

# General tenancy agreement (Form 18a)

Residential Tenancies and Rooming Accommodation Act 2008



	Notices may be given to (Indicate if the email is different 4.1 Lessor	nt from item 1, 2 or 3 above)			
	Email Yes No V		Fac	csimile Yes No 🗸	
	<b>4.2 Tenant/s</b> Email Yes ✓ No acyhcl	lp72@gmail.com	Fac	esimile Yes No 🗸	
	<b>4.3 Agent</b> Email Yes ✓ No ☐ Twome	neySchriber@email.propertyme.com	Fac	esimile Yes No 🗸	
Itelli	5.1 Address of the rental pre	emises			
5	1/52 Armbrust St				
	Manoora			QLD	Postcode 4870
	<u> </u>	example, furniture or other household goods l	et with the premises	s. Attach list if necessary	
	AS PER ENTRY CONDITION F	REPORT AND INVENTORY			
	5.3 Details of current repair	orders for the rental premises or in	clusions		
item	6.1 The term of the agreement is  fixed term agreement  periodic agreement				
6	<b>6.2 Starting on</b> 13 / 6	/ 2025 <b>6.3 Ending on</b> 1	2 /6 /2	026	
		Fixed term agreements of	nly. For continuatio	n of tenancy agreement, see clau	ise 6
Item					
(	<b>Rent</b> \$ 450.00	per 🗸 week 🗌 fortni	ght moi	nth See clause 8(1)	
/			- <u> </u>		
Item 8	Rent must be paid on the	DUE	day of each	Week  Insert week, fortnight or month	
8	Rent must be paid on the Ins	DUE sert day. See clause 8(2)	day of each	Week	
8 Item	Rent must be paid on the Ins	DUE	day of each	Week	
8	Rent must be paid on the Ins	DUE sert day. See clause 8(2)	day of each	Week	
8 Item	Rent must be paid on the Ins  Methods of rent payment Inse  Method 1 Direct Deposit	DUE sert day. See clause 8(2)	day of each	Week Insert week, fortnight or month	
Item 9	Rent must be paid on the Ins  Methods of rent payment Inse  Method 1 Direct Deposit	DUE sert day. See clause 8(2) ert the ways the rent must be paid. See clause	day of each	Week Insert week, fortnight or month	
Item 9	Rent must be paid on the Institute I	DUE sert day. See clause 8(2) ert the ways the rent must be paid. See clause	day of each  B(3)(a)  credit card train	Week Insert week, fortnight or month  nsactions)	
Item 9	Rent must be paid on the Institute I	DUE sert day. See clause 8(2) ert the ways the rent must be paid. See clause are clause	day of each  3(3)(a)  credit card trainion Macqua	Week Insert week, fortnight or month  nsactions)	rust
Item 9	Rent must be paid on the Institute I	DUE sert day. See clause 8(2) ert the ways the rent must be paid. See clause at Card (1.3% surcharge applies to all Bank/building society/credit u	day of each  3(3)(a)  credit card trainion Macqua	Week Insert week, fortnight or month  nsactions)	rust
Item 9	Rent must be paid on the  Inse  Methods of rent payment Inse  Method 1 Direct Deposit  Method 2 EFTPOS or Credit  Details for direct credit  BSB no. 184446  Account no. 303824825  Payment reference 186726	DUE sert day. See clause 8(2) ert the ways the rent must be paid. See clause at Card (1.3% surcharge applies to all Bank/building society/credit u	day of each  3(3)(a)  credit card trainion  Macqua  mame  Twomey	Week Insert week, fortnight or month  nsactions)	¬rust





Item	Day of last ren	t increase Insert the day th	e rent was last increased for the premises		
10a	03 / 02 /	2025			
			crease, or propose to increase, the rent payable by ncrease requirements do not apply to exempt less		
Item 11	Rental bond an	nount \$ 1,800.00	See clause 13		
Item	12.1 The servi	ces supplied to the prer	nises for which the tenant must pay See claus	se 16	
12	Electricity <a> </a>	Yes No	Any other service that a tenant must pay	Yes No	
	Gas <b>✓</b>	Yes No	Type Foxtel if tenant Connects	See spe	cial terms (page 11)
	Phone ✓	Yes No			
		ant to pay for water sup No	oplied to the premises See clause 17		
Item 13		is not individually mete ch the tenant must pay.	ered for a service under item 12.1, the appor	tionment of the cos	t of the
	For example, insert th	e percentage of the total charge tl	ne tenant must pay. See clause 16(c)		
	Electricity	OT APPLICABLE	Any other service stated in item 12.1	NOT APPLICABLE	
	Gas	OT APPLICABLE	See special terms (page 11)		
	Phone N	OT APPLICABLE			
Item	How services n	nust be paid for Insert for	each how the tenant must pay. See clause 16(d)		
14	Electricity As	s account holder, direct to	the supplier		
	Gas As	s account holder, direct to	the supplier		
	Phone As	s account holder, direct to	the supplier		
	Any other service See special terms (pa	e stated in item 12.1	NOT APPLICABLE		
Item 15	Number of pers	sons allowed to reside a	at the premises 2 See clause 23		
Item 16	16.1 Are there See clause 22	any body corporate by-	laws applicable to the occupation of the pre	mises by a tenant?	✓ Yes  No
	16.2 Has the te	enant been given a copy	of the relevant by-laws See clause 22		✓ Yes No
Item	The type and n	umber of pets approved	l by the lessor to be kept at the premises Se	e clauses 33A to 33D	
17	Туре		Number Type		Number
Item	18.1 Name and	l telephone number of t	he lessor's nominated repairer for each of th	ne following repairs	
18	Electrical repairs	EMERGENCY ONLY	- Kewarra Beach Electrical	Phone	0415 066 423
	Plumbing repairs	EMERGENCY ONLY	- Ross Weber Plumbing	Phone	0419 676 064
	Other repairs	TWOMEY SCHRIBER	PROPERTY GROUP	Phone	07 40313138
	<b>✓</b> Yes	·	enant's first point of contact for notifying th	e need for emergen	cy repairs? See clause 31(4)
	Name	provide lessor contact de	talis delow	Phone	
	diric			Prione	



# Part 2 Standard Terms **Division 1 Preliminary**

## Interpretation

In this agreement -

- (a) a reference to *the premises* includes a reference to any inclusions for the premises stated in this agreement for item
- (b) a reference to a numbered section is a reference to the section in the Act with that number; and
- (c) a reference to a numbered item is a reference to the item with that number in part 1; and
- (d) a reference to a numbered clause is a reference to the clause of this agreement with that number.

# 2 Terms of a general tenancy agreement

- (1) This part states, under the *Residential Tenancies and Rooming* Accommodation Act 2008 (the Act), section 55, the standard terms of a general tenancy agreement.
- (2) The Act also imposes duties on, and gives entitlements to, the lessor and tenant that are taken to be included as terms of this agreement.
- (3) The lessor and tenant may agree on other terms of this agreement (special terms).
- A duty or entitlement under the Act overrides a standard term or special term if the term is inconsistent with the duty or entitlement.
- (5) A standard term overrides a special term if they are inconsistent. Note - Some breaches of this agreement may also be an offence under the Act. for example, if
  - the lessor or the lessor's agent enters the premises in contravention of the rules of entry under sections 192 to 199; or
  - the tenant does not sign and return the condition report to the lessor or the lessor's agent under section 65.
- (6) In accordance with section 61 of the Act, a General Tenancy Agreement must include the day the rent for the premises was last increased, within the meaning of section 93, at the time the agreement is entered into. However, this does not apply if the lessor is an exempt lessor.

#### More than 1 lessor or tenant

- (1) This clause applies if more than 1 person is named in this agreement for item 1 or 2.
- Each lessor named in this agreement for item 1 must perform all of the lessor's obligations under this agreement.
- Each tenant named in this agreement for item 2 -
  - (a) holds their interest in the tenancy as a tenant in common unless a special term states the tenants are joint tenants;
  - (b) must perform all the tenant's obligations under this agreement.

# Division 2 Period of tenancy

## Start of tenancy

- The tenancy starts on the day stated in this agreement for item 6.2.
- However, if no day is stated or if the stated day is before the signing of this agreement, the tenancy starts when the tenant is or was given a right to occupy the premises.

## Entry condition report - s 65

- The lessor must prepare, in the approved form, sign and give the tenant 1 copy of a condition report for the premises.
- The copy must be given to the tenant on or before the day the tenant occupies the premises under this agreement.
- The tenant must mark the copy of the report to show any parts the tenant disagrees with, and sign and return the copy to the lessor not later than 7 days after the later of the following days -(a) the day the tenant occupies the premises;

- (b) the day the tenant is given the copy of the condition report. Note - A well completed condition report can be very important to help the parties if there is a dispute about the condition of the premises when the tenancy started. For more information about condition reports, see the information statement
- (4) After the copy of the condition report is returned to the lessor by the tenant, the lessor must copy the condition report and return it to the tenant within 14 days.
- However, the lessor does not have to prepare a condition report for the premises if -
  - (a) this agreement has the effect of continuing the tenant's right to occupy the premises under an earlier residential tenancy agreement; and
  - (b) in accordance with the Act, a condition report was prepared for the premises for the earlier residential tenancy agreement.
- (6) If a condition report is not prepared for this agreement because subclause (5) applies, the condition report prepared for the earlier residential tenancy agreement is taken to be the condition report for this agreement.

# Continuation of fixed term agreement - s 70

- (1) This clause applies if -
  - (a) this agreement is a fixed term agreement; and
  - (b) none of the following notices are given, or agreements or applications made before the day the term ends (the end day)
    - (i) a notice to leave;
    - (ii) a notice of intention to leave;
    - (iii) an abandonment termination notice;
    - (iv) a notice, agreement or application relating to the death of a sole tenant under section 277(7);
    - (v) a written agreement between the lessor and tenant to end the agreement.
- (2) This agreement, other than a term about this agreement's term, continues to apply after the end day on the basis that the tenant is holding over under a periodic agreement.
  - Note For more information about the notices, see the information statement.

# Costs apply to early ending of fixed term agreement - s 357A

- (1) This clause applies if -
  - (a) this agreement is a fixed term agreement; and
  - (b) the tenant ends this agreement before the term ends in a way not permitted under the Act.
- (2) The tenant must pay the reletting costs under section 357A(3). Note - For when the tenant may end this agreement early under the Act, see clause 36 and the information statement.
- This clause does not apply if, after experiencing domestic violence, the tenant ends this agreement or the tenant's interest in this agreement under chapter 5, part 1, division 3, subdivision 2A of the Act

#### residential tenancies authority

# **Division 3 Rent**

# When, how and where rent must be paid - ss 83 and 85

- (1) The tenant must pay the rent stated in this agreement for item 7.
- The rent must be paid at the times stated in this agreement for item 8
- The rent must be paid -
  - (a) in a way stated in this agreement for item 9; or Note - At least 2 ways for the tenant to pay the rent must be stated in this agreement. See section 83
  - (b) in the way agreed after the signing of this agreement by
    - the lessor or tenant giving the other party a notice proposing the way; and
    - (ii) the other party agreeing to the proposal in writing; or
  - (c) if the lessor intends to change the way rent is paid to a way that is not stated in this agreement for item 9 and no way is agreed to after the signing of this agreement – in a way the lessor proposes by written notice to the tenant under section 84A.
- (4) The lessor must give the tenant written notice advising of the costs associated with the ways to pay rent offered to the tenant that the tenant would not reasonably be aware of if the lessor or lessor's agent knows or could reasonably be expected to find out about the costs.
- (5) Also, the lessor must declare any financial benefit the lessor or lessor's agent may receive if the tenant uses a particular way to
- The rent must be paid at the place stated in this agreement for item 10.
- However, if, after the signing of this agreement, the lessor gives a notice to the tenant stating a different place for payment and the place is reasonable, the rent must be paid at the place while the notice is in force.
- If no place is stated in this agreement for item 10 and there is no notice stating a place, the rent must be paid at an appropriate place.

Examples of an appropriate place -

- the lessor's address for service
- the lessor's agent's office

# Rent in advance - s 87

The lessor may require the tenant to pay rent in advance only if the payment is not more than -

- (a) for a periodic agreement 2 weeks rent; or
- (b) for a fixed term agreement 1 month rent.

Note - Under section 87(2), the lessor or the lessor's agent must not require a payment of rent under this agreement in a period for which rent has already been paid.

#### 10 Rent increases - ss 91 and 93

- If the lessor proposes to increase the rent, the lessor must give notice of the proposal to the tenant.
- The notice must state the amount of the increased rent and the day from when it is payable.
- The day stated must not be earlier than the later of the following
  - (a) 2 months after the notice is given;
  - (b) 12 months after the last rent increase for the premises under section 93.
- Subject to an order of a tribunal, the increased rent is payable from the day stated in the notice, and this agreement is taken to be amended accordingly.

- (5) However, the increased rent is payable by the tenant only if
  - (a) the rent is increased in compliance with this clause; and
  - (b) the increased rent is not payable before the end of the minimum period before the rent may be increased under section 93; and
  - (c) the increase in rent does not relate to -
    - (i) compliance of the premises or inclusions with the prescribed minimum housing standards; or
    - (ii) keeping a pet or working dog at the premises.
- Also, if this agreement is a fixed term agreement, the rent may not be increased before the term ends unless -
  - (a) this agreement provides for the rent increase; and
  - (b) this agreement states the amount of the increase or how the amount of the increase is to be worked out; and
  - (c) the increase is made in compliance with the matters mentioned in paragraph (b).

# 11 Application to tribunal about excessive increase - s 92

- (1) After the lessor gives the tenant notice of a proposed rent increase, the tenant may apply to the tribunal for an order setting aside or reducing the increase if the tenant believes the increase -
  - (a) is excessive: or
  - (b) is not payable under clause 10.
- (2) However, the application must be made -
  - (a) within 30 days after the notice is received; and
  - (b) for a fixed term agreement before the term ends.

#### 12 Rent decreases - s 94

Under section 94, the rent may decrease in certain situations. Note - For details of the situations, see the information statement.

# Division 4 Rental bond

# 13 Rental bond required - ss 111 and 116

- If a rental bond is stated in this agreement for item 11, the tenant must pay to the lessor or the lessor's agent the rental bond amount -
  - (a) if a special term requires the bond to be paid at a stated time - at the stated time; or
  - (b) if a special term requires the bond to be paid by instalments - by instalments; or
  - (c) otherwise when the tenant signs this agreement.
  - *Note* There is a maximum bond that may be required. See section 146 and the information statement.
- (2) The lessor or the lessor's agent must, within 10 days of receiving the bond or a part of the bond, pay it to the authority and give the authority a notice, in the approved form, about the bond.
- The bond is intended to be available to financially protect the lessor if the tenant breaches this agreement.

Example - The lessor may claim against the bond if the tenant does not leave the premises in the required condition at the end of the tenancy.

Note - For how to apply to the authority or a tribunal for the bond at the end of the tenancy, see the information statement and sections 125 to 141. Delay in applying may mean that payment is made on another application for payment.

### 14 Increase in bond - s 154

- (1) The tenant must increase the rental bond if -
  - (a) the rent increases and the lessor gives notice to the tenant to increase the bond; and
  - (b) the notice is given at least 11 months after -
    - (i) this agreement started; or
    - (ii) if the bond has been increased previously by a notice given under this clause - the day stated in the notice, or the last notice, for making the increase.



- The notice must state the increased amount and the day by which the increase must be made.
- For subclause (2), the day must be at least 1 month after the tenant is given the notice.

# **Division 5 Outgoings**

# 15 Outgoings - s 163

The lessor must pay all charges, levies, premiums, rates or taxes for the premises, other than a service charge.

Examples

body corporate levies, council general rates, sewerage charges, environment levies, land tax

- This clause does not apply if -
  - (a) the lessor is the State; and
  - (b) rent is not payable under the agreement; and
  - (c) the tenant is an entity receiving financial or other assistance from the State to supply rented accommodation to persons.

# 16 General service charges - ss 164 and 165

The tenant must pay a service charge, other than a water service charge, for a service supplied to the premises during the

- (a) the tenant enjoys or shares the benefit of the service; and
- (b) the service is stated in this agreement for item 12.1; and
- - the premises are individually metered for the service; or
  - (ii) this agreement states for item 13 how the tenant's apportionment of the cost of the service is to be worked
- (d) this agreement states for item 14 how the tenant must pay for the service.

Note - Section 165(3) limits the amount the tenant must pay.

# 17 Water service charges - ss 164, 166 and 166A

- The tenant must pay an amount for the water consumption charges for the premises if -
  - (a) the tenant is enjoying or sharing the benefit of a water service to the premises; and
  - (b) the premises are individually metered for the supply of water or water is supplied to the premises by delivery by means of a vehicle; and
  - (c) this agreement states for item 12.2 that the tenant must pay for water supplied to the premises

Note - A water consumption charge does not include the amount of a water service charge that is a fixed charge for the water service.

- (2) However, the tenant does not have to pay an amount -
  - (a) that is more than the amount of the water consumption charges payable to the relevant water supplier; or
  - (b) that is a fixed charge for the water service to the premises.
- Also, the tenant does not have to pay an amount for a reasonable quantity of water supplied to the premises for a period if, during the period, the premises are not water efficient for section 166.

*Note* - For details about water efficiency, see the information statement.

- (4) In deciding what is a reasonable quantity of water for subclause (3), regard must be had to the matters mentioned in section 169(4)(a) to (e)
- The lessor must give the tenant copies of relevant documents about the amount payable to the relevant water supplier within 4 weeks after the lessor receives the documents.
- (6) The tenant is not required to pay an amount for the water consumption charges if the tenant has not received a copy of the documents about the amount payable to the relevant water supplier.
- Subclause (8) applies if water consumption charges are payable for a period that includes part but not all of a period specified, or to be specified, in a water consumption charges document.

- The tenant may be required to pay an amount calculated under section 166A using
  - (a) a meter reading for the premises recorded in a condition report; and
  - (b) a reasonable estimate of the volume of water supplied to the premises during the period for which water consumption charges are payable by the tenant mentioned in subclause
  - (c) the rate used to calculate the water consumption charge stated in the most recent water consumption charges document.
- The tenant must pay the amount of the charge to the lessor within 1 month of the lessor giving the tenant copies of relevant documents about the incurring of the amount.
- (10) In this clause -

water consumption charge, for premises, means the variable part of a water service charge assessed on the volume of water supplied to the premises.

water consumption charges document means a document, issued to the lessor by the relevant water supplier, stating the amount of water consumption charges for the premises that are payable to the supplier.

Note - If there is a dispute about how much water (or any other service charge) the tenant should pay, the lessor or the tenant may attempt to resolve the dispute by conciliation. See the information statement for details

# **Division 6 Rights and obligations** concerning the premises during tenancy

# Subdivision 1 Occupation and use of premises

# 18 No legal impediments to occupation - s 181

The lessor must ensure there is no legal impediment to occupation of the premises by the tenant as a residence for the term of the tenancy if, when entering into this agreement, the lessor knew about the impediment or ought reasonably to have known about it.

Examples of possible legal impediments -

- if there is a mortgage over the premises, the lessor might need to obtain approval from the mortgagee before the tenancy can start
- a certificate might be required under the Building Act 1975 before the premises can lawfully be occupied
- the zoning of the land might prevent use of a building on the land as a residence

# 19 Vacant possession and quiet enjoyment - ss 182 and 183

- (1) The lessor must ensure the tenant has vacant possession of the premises (other than a part of the premises that the tenant does not have a right to occupy exclusively) on the day the tenant is entitled to occupy the premises under this agreement.
  - Editor's note Parts of the premises where the tenant does not have a right to occupy exclusively may be identified in a special term.
- (2) The lessor must take reasonable steps to ensure the tenant has quiet enjoyment of the premises.
- The lessor or the lessor's agent must not interfere with the reasonable peace, comfort or privacy of the tenant in using the premises.

# 20 Lessor's right to enter the premises - ss 192-199

The lessor or the lessor's agent may enter the premises during the tenancy only if the obligations under sections 192 to 199 have been complied with.

Note - See the information statement for details.

#### residential tenancies authority

# 21 Tenant's use of premises - ss 10 and 184

- (1) The tenant may use the premises only as a place of residence or mainly as a place of residence or for another use allowed under a special term.
- (2) The tenant must not -
  - (a) use the premises for an illegal purpose; or
  - (b) cause a nuisance by the use of the premises; or Examples of things that may constitute a nuisance
    - using paints or chemicals on the premises that go onto or cause odours on adjoining land
    - causing loud noises
    - allowing large amounts of water to escape onto adjoining land
  - (c) interfere with the reasonable peace, comfort or privacy of a neighbour of the tenant; or
  - (d) allow another person on the premises to interfere with the reasonable peace, comfort or privacy of a neighbour of

#### 22 Units and townhouses - s 69

- The lessor must give the tenant a copy of any body corporate by-laws applicable to -
  - (a) the occupation of the premises; or
  - (b) any common area available for use by the tenant with the premises.
- (2) The tenant must comply with the body corporate by-laws.
- Subclause (1) does not apply if -
  - (a) this agreement has the effect of continuing the tenant's right to occupy the premises under an earlier residential tenancy agreement; and
  - the lessor gave the tenant a copy of the body corporate by-laws in relation to the earlier agreement.

# 23 Number of occupants allowed

No more than the number of persons stated in this agreement for item 15 may reside at the premises.

## 24 - intentionally removed

# Subdivision 2 Standard of premises

# 25 Lessor's obligations - s 185

- At the start of the tenancy, the lessor must ensure -
  - (a) the premises are clean; and
  - (b) the premises are fit for the tenant to live in; and
  - (c) the premises are in good repair; and
  - (d) the lessor is not in breach of a law dealing with issues about the health or safety of persons using or entering the premises.
  - the premises and inclusions otherwise comply with any prescribed minimum housing standards applying to the premises or inclusions.
- (2) While the tenancy continues, the lessor must -
  - (a) maintain the premises in a way that the premises remain fit for the tenant to live in; and
  - (b) maintain the premises in good repair; and
  - (c) ensure the lessor is not in breach of a law dealing with issues about the health or safety of persons using or entering the premises; and
  - (d) keep any common area included in the premises clean.
  - (e) ensure the premises and inclusions otherwise comply with any prescribed minimum housing standards applying to the premises or inclusions

Note - For details about the maintenance, see the information statement.

- However, the lessor is not required to comply with subclause (1)(c) or (2)(a) for any non-standard items and the lessor is not responsible for their maintenance if -
  - (a) the lessor is the State; and
  - (b) the non-standard items are stated in this agreement and this agreement states the lessor is not responsible for their maintenance; and

- (c) the non-standard items are not necessary and reasonable to make the premises a fit place in which to live; and
- (d) the non-standard items are not a risk to health or safety; and
- (e) for fixtures the fixtures were not attached to the premises by the lessor.
- (4) In this clause

non-standard items means the fixtures attached to the premises and inclusions supplied with the premises stated in this agreement for item 5.2.

premises include any common area available for use by the tenant with the premises.

# 26 Tenant's obligations generally - s 188(2), (3) and (5)

- The tenant must keep the premises clean, having regard to their condition at the start of the tenancy.
- The tenant must not maliciously damage, or allow someone else to maliciously damage, the premises.
- The tenant's obligations under this clause do not apply to the extent the obligations would have the effect of requiring the tenant to repair, or compensate the lessor for, damage to the premises or inclusions caused by an act of domestic violence experienced by the tenant

# Subdivision 3 The dwelling

# 27 Fixtures or structural changes - ss 206-209

- The tenant may attach a fixture, or make a structural change, to the premises only if -
  - (a) the tenant gives the lessor a request, in the approved form, for approval to attach the fixture or make the structural
  - (b) the lessor approves the request; and
  - (c) for body corporate premises—the body corporate approves

Note – Fixtures are generally items permanently attached to land or to a building that are intended to become part of the land or building. Attaching a fixture may include, for example, gluing, nailing or screwing the fixture to a wall.

- The lessor must -
  - (a) decide the request -
    - (i) within 28 days after receiving the request; or
    - (ii) if the premises are not body corporate premises—within a longer period, if agreed to by the tenant and lessor; and
  - (b) advise the tenant of the lessor's decision; and
  - (c) if the lessor approves the request and the premises are body corporate premises -
    - (i) state that the lessor's approval is subject to the approval of the body corporate; and
    - (ii) give the request to the body corporate within 28 days after receiving the request; and
    - (iii) advise the tenant as soon as reasonably practicable of the body corporate's decision about the request.
- If the lessor approves the request, the lessor must give the tenant an agreement that -
  - (a) is in writing; and
  - (b) describes the nature of the fixture or structural change; and
  - (c) states any conditions of the agreement, including any conditions given by the body corporate.

#### Examples of terms-

- that the tenant must maintain the fixture in a particular way
- that the tenant must remove the fixture
- that the tenant must repair damage caused by removing the fixture
- that the lessor must compensate the tenant for the fixture if the tenant can not remove it
- The tenant must comply with any conditions given by the lessor or body corporate.



- In this clause
  - body corporate premises means premises -
  - (a) that are part of a body corporate scheme; and
  - (b) for which, under a body corporate law or body corporate by-law, the approval of the body corporate is required for the attachment of a fixture, or the making of a structural change, to the premises

## 27A Action by lessor for breach of agreement about fixture or structural change – s 209A

- (1) This clause applies if—
  - (a) the tenant attaches a fixture, or makes a structural change, to the premises; and
  - (b) the lessor's approval is required under section 208 to attach the fixture or make the structural change; and
  - (c) the tenant does not attach the fixture, or make the structural change, in accordance with the lessor's agreement.
- (2) The lessor may -
  - (a) take action for a breach of a term of this agreement; or
  - (b) waive the breach (that is, not take action for the breach) and treat the fixture or structural change as an improvement to the premises for the lessor's benefit (that is, treat the fixture or structural change as belonging to the lessor, without having to compensate the tenant for it).
- (3) In this clause -

lessor's agreement means the agreement given to the tenant by the lessor under section 208 about attaching the fixture, or making the structural change, to the premises.

# 28 Supply of locks and keys - s 210

- (1) The lessor must supply and maintain all locks necessary to ensure the premises are reasonably secure.
- The lessor must give the tenant, or if there is more than 1 tenant, 1 of the tenants, a key for each lock that -
  - (a) secures an entry to the premises; or
  - (b) secures a road or other place normally used to gain access to, or leave, the area or building in which the premises are situated; or
  - (c) is part of the premises.
- If there is more than 1 tenant, the lessor must give the other tenants a key for the locks mentioned in subclause (2)(a) and (b).

## 29 Changing locks - ss 211 and 212

- The lessor or tenant may change a lock at the premises only if -
  - (a) the other party to this agreement agrees to the change; or
  - (b) the lessor or tenant has a reasonable excuse for making the change: or
  - (c) the lessor or tenant believes the change is necessary because of an emergency; or
  - (d) the lock is changed to comply with an order of the tribunal.
- However, the tenant may also change a lock at the premises if the tenant -
  - (a) believes the change is necessary to protect the tenant or another occupant of the premises from domestic violence; and
  - (b) engages a locksmith or other qualified tradesperson to change the lock.
- (3) The lessor or tenant must not act unreasonably in failing to agree to the change of a lock.
- If the lessor or tenant changes the lock, the lessor or tenant must give the other party to this agreement a key for the changed lock, unless -
  - (a) the other party agrees to not being given the key; or
  - (b) a tribunal orders that the key not be given to the other party.
- If the tenant changes a lock under subclause (2) and gives the lessor a key for the changed lock, the lessor must not give the key to any other person without the tenant's agreement or a reasonable excuse.

- (6) The right of the lessor or tenant to change a lock under this clause is subject to any of the following laws that apply to the premises
  - (a) the Body Corporate and Community Management Act 1997;
  - (b) the Building Units and Group Titles Act 1980,
  - (c) a body corporate by-law

# **Subdivision 4 Damage and repairs**

# 30 Meaning of emergency and routine repairs - ss 214 and 215

- **Emergency repairs** are works needed to repair any of the following
  - (a) a burst water service or serious water service leak;
  - (b) a blocked or broken lavatory system;
  - (c) a serious roof leak;
  - (d) a gas leak;
  - (e) a dangerous electrical fault;
  - (f) flooding or serious flood damage;
  - (g) serious storm, fire or impact damage;
  - (h) a failure or breakdown of the gas, electricity or water supply to the premises;
  - a failure or breakdown of an essential service or appliance on the premises for hot water, cooking or heating;
  - a fault or damage that makes the premises unsafe or insecure;
  - (k) a fault or damage likely to injure a person, damage property or unduly inconvenience a resident of the premises;
  - a serious fault in a staircase, lift or other common area of the premises that unduly inconveniences a resident in gaining access to, or using, the premises.
- Also, *emergency repairs* are works needed for the premises or inclusions to comply with the prescribed minimum housing standards.
- (3) **Routine repairs** are repairs other than emergency repairs.

# 31 Nominated repairer for emergency repairs - s 216

- The lessor's nominated repairer for emergency repairs of a particular type must be stated either -
  - (a) in this agreement for item 18; or
  - (b) in a written notice given by the lessor to the tenant.
- (2) Item 18 or the written notice must state
  - (a) the name and telephone number of the nominated repairer: and
  - whether or not the nominated repairer is the tenant's first point of contact for notifying of the need for emergency repairs.
- The lessor must give written notice to the tenant of any change of the lessor's nominated repairer or the telephone number of the nominated repairer.
- (4) This clause does not apply if
  - (a) the lessor has given the tenant a telephone number of the lessor; and
  - (b) under this agreement the lessor is to arrange for emergency repairs to be made to the premises or inclusions.

# 32 Notice of damage - s 217

- If the tenant knows the premises have been damaged, the tenant must give notice as soon as practicable of the damage.
- If the premises need routine repairs, the notice must be given to the lessor.
- (3) If the premises need emergency repairs, the notice must be given to -
  - (a) the nominated repairer for the repairs; or
  - (b) if there is no nominated repairer for the repairs or the repairer can not be contacted - the lessor.
- This clause does not apply to the tenant for damage caused by an act of domestic violence experienced by the tenant.



# 33 Emergency repairs arranged by tenant - ss 218

- (1) The tenant may arrange for a suitably qualified person to make emergency repairs or apply to the tribunal under section 221 for orders about the repairs if -
  - (a) the tenant has been unable to notify the lessor or nominated repairer of the need for emergency repairs of the premises; or
  - (b) the repairs are not made within a reasonable time after notice is given.
- (2) The maximum amount that may be incurred for emergency repairs arranged to be made by the tenant is an amount equal to the amount payable under this agreement for 4 weeks rent. Note - For how the tenant may require reimbursement for the repairs, see sections 219(2) and (3) and 220 and the information statement.

#### Subdivision 5 Pets

## 33A Keeping pets and other animals at premises – ss 184B and 184G

- The tenant may keep a pet or other animal at the premises only (1) with the approval of the lessor.
- However, the tenant may keep a working dog at the premises without the lessor's approval.
- The tenant has the approval of the lessor to keep a pet at the premises if keeping the pet at the premises is consistent with

#### Notes -

- If item 17 states 2 cats, the tenant is approved by the lessor to keep up to 2 cats at the premises
- For additional approvals to keep a pet or other animal at the premises see clause 33C.
- (4) An authorisation to keep the pet or working dog at the premises continues for the life of the pet or working dog and is not affected by any of the following matters
  - (a) the ending of this agreement, if the tenant continues occupying the premises under a new agreement;
  - (b) a change in the lessor or lessor's agent;
  - for a working dog the retirement of the dog from the service the dog provided as a working dog.
- An authorisation to keep a pet, working dog or other animal at the premises may be restricted by a body corporate by-law or other law about keeping animals at the premises.

#### Examples -

- The premises may be subject to a local law that limits the number or types of animals that may be kept at the premises
- The premises may be subject to a body corporate by-law that requires the tenant to obtain approval from the body corporate before keeping a pet at the premises.

# 33B Tenant responsible for pets and other animals - s 184C

- (1) The tenant is responsible for all nuisance caused by a pet or other animal kept at the premises, including, for example, noise caused by the pet or other animal.
- The tenant is responsible for repairing any damage to the premises or inclusions caused by the pet or other animal.
- Damage to the premises or inclusions caused by the pet or other animal is not fair wear and tear.

# 33C Request for approval to keep pet - ss 184D and 184E

- The tenant may, using the approved form, request the lessor's approval to keep a stated pet at the premises.
- The lessor must respond to the tenant's request within 14 days after receiving the request.
- The lessor's response to the request must be in writing and state
  - (a) whether the lessor approves or refuses the tenant's request; and
  - (b) if the lessor approves the tenant's request subject to conditions the conditions of the approval; and  $\mathit{Note}$  – See clause 33D for limitations on conditions of approval to keep a pet at the premises.
  - (c) if the lessor refuses the tenant's request -
    - (i) the grounds for the refusal; and
    - (ii) the reasons the lessor believes the grounds for the refusal apply to the request.
- The lessor may refuse the request for approval to keep a pet at the premises only on 1 or more of the following grounds
  - (a) keeping the pet would exceed a reasonable number of animals being kept at the premises;
  - (b) the premises are unsuitable for keeping the pet because of a lack of appropriate fencing, open space or another thing necessary to humanely accommodate the pet;
  - (c) keeping the pet is likely to cause damage to the premises or inclusions that could not practicably be repaired for a cost that is less than the amount of the rental bond for
  - (d) keeping the pet would pose an unacceptable risk to the health and safety of a person, including, for example, because the pet is venomous;
  - (e) keeping the pet would contravene a law;
  - keeping the pet would contravene a body corporate by-law applying to the premises;
  - (g) if the lessor proposed reasonable conditions for approval and the conditions comply with clause 33D - the tenant has not agreed to the conditions;
  - (h) the animal stated in the request is not a pet as defined in section 184A;
  - another ground prescribed by a regulation under section 184E(1)(j)
- The lessor is taken to approve the keeping of the pet at the premises if
  - (a) the lessor does not comply with subclause (2); or
  - (b) the lessor's response does not comply with subclause (3).

# 33D Conditions for approval to keep pet at premises - s 184F

- The lessor's approval to keep a pet at the premises may be subject to conditions if the conditions
  - (a) relate only to keeping the pet at the premises; and
  - (b) are reasonable having regard to the type of pet and the nature of the premises; and
  - (c) are stated in the written approval given to the tenant in a way that is consistent with clause 33C(3)
- Without limiting subclause (1)(b), the following conditions of the lessor's approval are taken to be reasonable -
  - (a) if the pet is not a type of pet ordinarily kept inside a condition requiring the pet to be kept outside at the premises;
  - (b) if the pet is capable of carrying parasites that could infest the premises – a condition requiring the premises to be professionally fumigated at the end of the tenancy;
  - (c) if the pet is allowed inside the premises a condition requiring carpets in the premises to be professionally cleaned at the end of the tenancy.



- (3) A condition of the lessor's approval to keep a pet at the premises is void if the condition
  - (a) would have the effect of the lessor contravening section 171 or 172; or
  - (b) would, as a term of this agreement, be void under section 173; or
  - (c) would increase the rent or rental bond payable by the tenant: or
  - (d) would require any form of security from the tenant.
- For subclause (2), the premises are professionally fumigated, and carpets are professionally cleaned, if the fumigation and cleaning are done to a standard ordinarily achieved by businesses selling those services.

# Division 7 Restrictions on transfer or subletting by tenant

# 34 General - ss 238 and 240

- (1) Subject to clause 35, the tenant may transfer all or a part of the tenant's interest under this agreement, or sublet the premises, only if the lessor agrees in writing or if the transfer or subletting is made under a tribunal order.
- (2) The lessor must act reasonably in failing to agree to the transfer
- The lessor is taken to act unreasonably in failing to agree to the transfer or subletting if the lessor acts in a capricious or retaliatory way.
- The lessor or the lessor's agent must not require the tenant to pay, or accept from the tenant, an amount for the lessor's agreement to a transfer or subletting by the tenant, other than an amount for the reasonable expenses incurred by the lessor in agreeing to the transfer or subletting.

# 35 State assisted lessors or employees of lessor -

- (1) This clause applies if -
  - (a) the lessor is the State; or
  - (b) the lessor is an entity receiving assistance from the State to supply rented accommodation; or
  - (c) the tenant's right to occupy the premises comes from the tenant's terms of employment.
- (2) The tenant may transfer the whole or part of the tenant's interest under this agreement, or sublet the premises, only if the lessor agrees in writing to the transfer or subletting.

# **Division 8 When agreement ends**

# 36 Ending of agreement - s 277

- (1) This agreement ends only if -
  - (a) the lessor and tenant agree, in a separate written document, to end this agreement; or
  - the lessor gives a notice to leave premises to the tenant under section 326 and the tenant hands over vacant possession of the premises to the lessor on or after the handover day; or
  - (c) the tenant gives a notice of intention to leave premises to the lessor under section 327 and hands over vacant possession of the premises to the lessor on or after the handover day; or
  - (d) the tenant vacates, or is removed from, the premises after receiving a notice from a mortgagee or appointed person under section 317; or
  - the tenant abandons the premises and the period for which the tenant paid rent has ended; or
  - (f) the tribunal makes an order terminating this agreement.

- (2) Also, this agreement ends for a sole tenant if -
  - (a) the tenant gives the lessor a notice ending tenancy interest and hands over vacant possession of the premises; or Note - See chapter 5, part 1, division 3, subdivision 2A of the Act for the obligations of the lessor and tenant relating to a notice ending tenancy interest.
  - (b) the tenant dies.

Note - See section 324A for when this agreement ends if a sole

# 37 Condition premises must be left in - s 188(4) and (5)

- At the end of the tenancy, the tenant must leave the premises, as far as possible, in the same condition they were in at the start of the tenancy, fair wear and tear excepted.
  - Examples of what may be fair wear and tear -
  - wear that happens during normal use changes that happen with ageing
- (2) The tenant's obligation mentioned in subclause (1) does not apply to the extent the obligation would have the effect of requiring the tenant to repair, or compensate the lessor for, damage to the premises or inclusions caused by an act of domestic violence experienced by the tenant.

## 38 Keys

At the end of the tenancy, the tenant must return to the lessor all keys for the premises.

# 39 Tenant's forwarding address - s 205(2) and (3)

- (1) When handing over possession of the premises, the tenant must, if the lessor or the lessor's agent asks the tenant in writing to state the tenant's new residential address, tell the lessor or the agent the tenant's new residential address.
- However, subclause (1) does not apply if -
  - (a) the tenant has a reasonable excuse for not telling the lessor or agent the new address; or
  - after experiencing domestic violence, the tenant ended this agreement, or the tenant's interest in this agreement, under chapter 5, part 1, division 3, subdivision 2A of the Act.

## 40 Exit condition report - s 66

- As soon as practicable after this agreement ends, the tenant must prepare, in the approved form, and sign a condition report for the premises and give 1 copy of the report to the lessor or the lessor's agent.
  - Example of what might be as soon as practicable when the tenant returns the keys to the premises to the lessor or the lessor's agent
  - Note For the approved form for the condition report, see the information statement. The report may be very important in deciding who is entitled to a refund of the rental bond if there is a dispute about the condition of the premises
- The lessor or the lessor's agent must, within 3 business days after receiving the copy of the report -
  - (a) sign the copy; and
  - (b) if the lessor or agent does not agree with the report show the parts of the report the lessor or agent disagrees with by marking the copy in an appropriate way; and
  - (c) if the tenant has given a forwarding address to the lessor or agent - make a copy of the report and return it to the tenant at the address.
- The lessor or agent must keep a copy of the condition report signed by both parties for at least 1 year after this agreement ends.



# 41 Goods or documents left behind on premises ss 363 and 364

- (1) The tenant must take all of the tenant's belongings from the premises at the end of the tenancy.
- The lessor may not treat belongings left behind as the lessor's own property, but must deal with them under sections 363 and 364. Note - For details of the lessor's obligations under sections 363 and 364, see the information statement. They may include an obligation to store goods and may allow the lessor to sell goods and pay the net sale proceeds (after storage and selling costs) to the public trustee.

# **Division 9 Miscellaneous**

# 42 Supply of goods and services - s 171

- (1) The lessor or the lessor's agent must not require the tenant to buy goods or services from the lessor or a person nominated by the lessor or agent.
- (2) Subclause (1) does not apply to -
  - (a) a requirement about a service charge; or Note - See section 164 for what is a service charge.
  - (b) a condition of an approval to keep a pet if the condition
    - requires the carpets to be cleaned, or the premises to be fumigated, at the end of the tenancy; and
    - (ii) complies with clause 33D; and
    - (iii) does not require the tenant to buy cleaning or fumigation services from a particular person or business.

# 43 Lessor's agent

- The name and address for service of the lessor's agent is stated in this agreement for item 3.
- (2) Unless a special term provides otherwise, the agent may -
  - (a) stand in the lessor's place in any application to a tribunal by the lessor or the tenant; or
  - (b) do any thing else the lessor may do, or is required to do, under this agreement.

# 44 Notices

- (1) A notice under this agreement must be written and, if there is an approved form for the notice, in the approved form. Note - Download approved forms via the RTA website rta.qld.gov.au.
- A notice from the tenant to the lessor may be given to the lessor's agent.
- A notice may be given to a party to this agreement or the lessor's agent -
  - (a) by giving it to the party or agent personally; or
  - (b) if an address for service for the party or agent is stated in this agreement for item 1, 2 or 3 - by leaving it at the address, sending it by prepaid post as a letter to the address; or
  - (c) if a facsimile number for the party or agent is stated in this agreement for item 1, 2 or 3 and item 4 indicates that a notice may be given by facsimile - by sending it by facsimile to the facsimile number in accordance with the *Electronic* Transactions (Queensland) Act 2001; or
  - (d) if an email address for the party or agent is stated in this agreement for item 1, 2 or 3 and item 4 indicates that a notice may be given by email - by sending it electronically to the email address in accordance with the Electronic Transactions (Queensland) Act 2001.
- (4) A party or the lessor's agent may withdraw his or her consent to notices being given to them by facsimile or email only by giving notice to each other party that notices are no longer to be given to the party or agent by facsimile or email.
- If no address for service is stated in this agreement for item 2 for the tenant, the tenant's address for service is taken to be the address of the premises.

- A party or the lessor's agent may change his or her address for service, facsimile number or email address only by giving notice to each other party of a new address for service, facsimile number or email address.
- (7) On the giving of a notice of a new address for service, facsimile number or email address for a party or the lessor's agent, the address for service, facsimile number or email address stated in the notice is taken to be the party's or agent's address for service, facsimile number or email address stated in this agreement for item 1, 2 or 3.
- (8) Unless the contrary is proved -
  - (a) a notice left at an address for service is taken to have been received by the party to whom the address relates when the notice was left at the address; and
  - (b) a notice sent by post is taken to have been received by the person to whom it was addressed when it would have been delivered in the ordinary course of post; and
  - (c) a notice sent by facsimile is taken to have been received at the place where the facsimile was sent when the sender's facsimile machine produces a transmission report indicating all pages of the notice have been successfully sent; and
  - (d) a notice sent by email is taken to have been received by the recipient when the email enters the recipient's email server.

Residential Tenancies and Rooming Accommodation Act 2008



Part 3 Special tern	<b>ns</b> Insert any special terms here and/or	attach a separate list if require	ed. See clause 2(3) to 2(5)
	terms approved by the Real Estate Institut		
Names of America and Occurs	postovil u D'u o I D'u		
names of Approved Occupa	ants: Loretta Pitt & Jaaron Pitt		
The tenant/e must receive	e a copy of the information statement (Fo	orm 17a) and a convert any ar	aplicable by laws if copies have not
previously been given to the	he tenant/s. <b>Do not send to the RTA -</b>	give this form to the tenan	t/s, keep a copy for your records.
Other languages:	You can access a free interpreter serv y, 8:30am to 5:00pm).	ice by calling the RTA on 13	300 366 311
(Monday to Friday	y, 8:30am to 5:00pm).		
Signature of lessor/agent		Signature of tenant 1	
Name/trading name		Print name	
Twomey Schriber Propert	ty Group	Loretta Pitt	
Signature		Signature	
Docusigned by:	Date / /	Signed by:	Date / /
ED58D79018FE4A2	20-05-2025	020904101C9A493	19-05-2025
Signature of tenant 2		Signature of tenant 3	
Print name		Print name	
Jaaron Pitt			
Signature		Signature	
Signed by:	Date / /		Date / /
7F5C8FA6FRC54R4	19-05-2025		



# **Special Terms**

These Special Terms have been adopted and approved by The Real Estate Institute of Queensland Ltd.

## 45 Occupation and use of premises

The tenant must not permit persons other than the persons nominated as approved occupants in Part 3 of this agreement to reside at the premises without the written consent of the lessor. The lessor must act reasonably in exercising the lessor's discretion when determining whether or not to consent to a request by the tenant for any change to the approved tenants or occupants.

#### 46 Subletting via online home sharing platforms

The use of online home sharing platforms, such as AirBnB, which grant exclusive possession of the property, or any part thereof, to guests, shall be deemed to be subletting of the property and require compliance with clause 34.

## 47 Care of the premises by the tenant

- (1) During the tenancy, the tenant must-
  - (a) not do anything that might block any plumbing or drains on the premises;
  - (b) keep all rubbish in the bin provided by the local authority in an area designated by the lessor or as the local authority may require;
  - (c) put the bin out for collection on the appropriate day for collection and return the bin to its designated place after the rubbish has been collected;
  - (d) maintain the lawns and gardens at the premises having regard to their condition at the commencement of the tenancy, including mowing the lawns, weeding the gardens and watering the lawns and gardens (subject to council water restrictions);
  - (e) subject to the lessor's obligations under clause 25(1)(e) and 25(2)(e), keep the premises free from pests and vermin, having regard to the condition of the premises at the commencement of the tenancy;
  - (f) keep the walls, floors, doors and ceilings of the premises free of nails, screws or adhesive substances, unless otherwise agreed to by the lessor in accordance with clause 27;
  - (g) keep the swimming pool, filter and spa equipment (if any) clean and at the correct chemical levels having regard to their condition at the start of the tenancy;
  - (h) not interfere with nor make non-operational any facility that may be provided with the premises (eg. smoke alarms, fire extinguishers, garden sprinkler systems, hoses etc).
- (2) The obligations of the tenant at the end of the tenancy regarding the conditions of the premises include-
  - (a) if the carpets were cleaned to a certain standard at the start of the tenancy, the tenant must ensure the carpets are cleaned to the same standard, fair wear and tear excepted, at the end of the tenancy. For the sake of clarity, a special term or condition for approval to keep a pet at the premises requiring carpets in the premises to be professionally cleaned at the end of the tenancy overrides this special term;
  - (b) if the property was free of pests and vermin at the start of the tenancy, the tenant must ensure the property meets the same standard at the end of the tenancy. For the sake of clarity, a special term or condition for approval to keep a pet at the premises requiring the premises to be professional fumigated at the end of the tenancy overrides this special term:
  - (c) repairing the tenant's intentional or negligent damage to the premises or inclusions;
  - (d) returning the swimming pool, filter and spa equipment (if any) to a clean condition with correct chemical levels having regard to their condition at the start of the tenancy;
  - (e) replacing inclusions damaged during the tenancy having regard to their condition at the start of the tenancy, fair wear and tear excepted;
  - (f) mowing lawns, weeding gardens having regard to their condition at the start of the tenancy;
  - (g) remove all property other than that belonging to the lessor or on the premises at the start of the tenancy.

## 48 Photographs of the property during an inspection

- (1) The tenant consents to photographs being taken of the property during an inspection arranged by the lessor or the lessor's agent in accordance with section 192(1)(a), for the purposes of documenting the condition of the property at the time of the inspection.
- (2) For the sake of clarity, if any photographs taken during an inspection of the property show something belonging to the tenant, the lessor or lessor's agent must obtain the tenant's written consent in order to use the photographs in an advertisement for the property in accordance with section 203.

# 49 Locks and keys

- (1) The lessor may claim from the tenant costs incurred by the lessor as a result of the tenant losing any key, access keycard or remote control relating to the premises which has been provided to the tenant (by the lessor, a body corporate or other person), including costs in connection with:
  - (a) replacing the key, access keycard or remote control; and
  - (b) gaining access to the premises.
- (2) The tenant acknowledges that the lessor's agent may retain a duplicate set of keys.
- (3) If a tenant changes a lock at the premises in accordance with clause 29, the tenant must immediately provide the lessor and/or lessor's agent with the key for the changed lock unless clauses 29(4)(a) or (b) are applicable regarding the provision of the key.
- (4) If a tenant changes a lock under clause 29(2) and gives the key to the lessor in accordance with clause 29(5), the tenant agrees for the key to be given to the lessor's agent.

**INITIALS** (Note: initials not required if signed with Electronic Signature)

000038762238



# Special Terms continued...

These Special Terms have been adopted and approved by The Real Estate Institute of Queensland Ltd.

#### 50 Liability excluded

The tenant shall be liable for and shall indemnify and defend the lessor from, and against, any and all losses, claims, demands, actions, suits (including costs and legal fees on an indemnity basis), and damages, including, but not limited to:

- (a) injury, bodily or otherwise, or death of any person, including the tenant or an approved occupant; or
- (b) loss, damage to, or destruction of, property whether real or personal, belonging to any person, including the tenant or an approved occupant;

as a direct or indirect result of the tenant's negligent acts or omissions.

#### 51 Lessor's insurance

- (1) If the lessor does have insurance cover the tenant must not do, or allow anything to be done, that would invalidate the lessor's insurance policy for the premises or increase the lessor's premium in relation to that policy.
- (2) The lessor may claim from the tenant -
  - (a) any increase in the premium of the lessor's insurance; and
  - (b) any excess on claim by the lessor on the lessor's insurance; and
  - (c) any other cost and expenses incurred by the lessor;
  - as a direct or indirect result of the tenant's negligent acts or omissions.

#### 52 Tenant's insurance

It is the responsibility of the tenant and/or approved occupant to adequately insure their own property and possessions.

#### 53 Smoke alarm obligations

The tenant must-

- (1) Test each smoke alarm in the premises-
  - (a) at least once every 12 months; or
  - (b) if a fixed term tenancy is of less than 12 months duration, but is held over under a periodic tenancy of 12 months or more, at least once in the 12 month period;
    - (i) For an alarm that can be tested by pressing a button or other device to indicate whether the alarm is capable of detecting smoke by pressing the button or other device;
    - (ii) Otherwise, by testing the alarm in the way stated in the Information Statement (RTA Form 17a) provided to the tenant/s at the commencement of the tenancy.
- (2) Replace each battery that is spent, or that the tenant/s is aware of is almost spent, in accordance with the Information Statement provided to the tenant/s at the commencement of the tenancy;
- (3) Advise the lessor as soon as practicable if the tenant/s become/s aware that a smoke alarm in the premises has failed or is about to fail (other than because the battery is spent or almost spent); and
  Note: In interpreting the word "spent" when referring to a battery, the term is used to include reference to a battery which is
- flat, non-functioning or lacking in charge that it does not properly operate the smoke alarm.

  (4) Clean each smoke alarm in the premises in the way stated in the Information Statement provided to the tenant/s at the
- (4) Clean each smoke alarm in the premises in the way stated in the information Statement provided to the tenant/s at the commencement of the tenancy:
  - (a) at least once every 12 months; or
  - (b) if a fixed term tenancy is of less than 12 months duration, but is held over under a periodic tenancy of 12 months or more, at least once in the 12 month period;
- In the event that the tenant/s engages a contractor/tradesperson (as listed in Item 18) to meet the tenant/s obligations listed under this special term, such engagement shall be at the tenant/s' own cost and expense.
- (5) Not tamper with or otherwise render a smoke alarm inoperative. Such an act will constitute malicious damage in accordance with section 188 of the Act.

## 54 Portable pool obligations

- (1) The tenant must-
  - (a) Obtain the lessor's consent for a portable pool at the premises of a depth of 300mm or greater;
  - (b) Where consent is to be provided by the lessor to the tenant for the use of a portable pool at the premises of a depth of 300mm or greater, provide the lessor and/or the agent with details of the type and description of the proposed portable pool.
- (2) Where consent is provided by the lessor to the tenant for the use of a portable pool at the premises of a depth of 300mm or greater, the tenant agrees to:
  - (a) Maintain and repair the portable pool at the tenant's own expense;
  - (b) In accordance with the Building Act 1975 obtain, maintain and renew a Pool Safety Certificate for a regulated pool, which includes a requirement for a compliant pool fence and, provide a copy of the Pool Safety Certificate to the lessor and/or agent;
  - (c) Where a compliant pool fence is required for a regulated pool, obtain the lessor's consent regarding a proposed fence in accordance with clause 27 of the standard terms;
  - (d) In circumstances where consent is provided to the tenant by the lessor in accordance with clause 27 of the standard terms, construct and maintain the fence as required by the *Building Act 1975*, at the tenant's own expense.
- (3) In accordance with special term 54(1) and 54(2), where consent is provided by the lessor to the tenant for a portable pool of a depth of 300mm or greater and/or as prescribed by the *Building Act 1975*, the tenant hereby agrees to indemnify and hold harmless the lessor and agent for any loss, claim, suit or demand, brought, caused or contributed to, directly or indirectly, by the portable pool.

**INITIALS** (Note: initials not required if signed with Electronic Signature)



# Special Terms continued...

These Special Terms have been adopted and approved by The Real Estate Institute of Queensland Ltd.

#### 55 Pets

If the pet is permitted inside, this special term applies:

- (1) In addition to clause 33A(3), the lessor approves a pet as stated in Item 17 of this agreement to be kept inside a dwelling on the premises, conditional on:
  - (a) if the pet is capable of carrying parasites that could infest the premises, the premises being professionally fumigated at the end of the tenancy; and
  - (b) the carpets in the premises being professionally cleaned at the end of the tenancy.
  - Note: For the purpose of this special term, a dwelling on the premises shall include any structure on the premises designed to be used as a residence for human habitation. A dwelling shall also include any enclosed area, room or structure attached to the dwelling, including but not limited to any garage, sunroom or enclosed veranda.
- (2) The premises are professionally fumigated and carpets are professionally cleaned, if the fumigation and cleaning are done to a standard ordinarily achieved by businesses selling those services.
- (3) For the sake of clarity, the conditions outlined in special term 55 relate only to the lessor's approval to keep a pet at the premises as stated in Item 17 of this agreement.
- (4) For requests for approval to keep a pet at the premises inconsistent with Item 17 of this agreement, see clauses 33C and 33D of this agreement and sections 184D to 184F of the Act.

#### 56 Electronic Signing

- (1) Electronic Signature means an electronic method of signing that identifies the person and indicates their intention to sign this agreement;
- (2) If this agreement is signed by any party or the lessor's agent using an Electronic Signature, the tenant and the lessor:
  - (a) agree to enter into this agreement in electronic form; and
  - (b) consent to either, or both parties, or the lessor's agent signing this agreement using an Electronic Signature.

**INITIALS** (Note: initials not required if signed with Electronic Signature)



# **Special Condition**

# General Tenancy - Pets not Permitted Inside Dwelling

#### PETS NOT PERMITTED INSIDE DWELLING

In addition to clause 33A(3), the lessor approves a pet as stated in Item 17 of this agreement to be kept at the premises subject to the following conditions:

- (1) The pet is not permitted inside any dwelling on the premises.
  - *Note*: For the purpose of this special term, a dwelling on the premises shall include any structure on the premises designed to be used as a residence for human habitation. A dwelling shall also include any enclosed area, room or structure attached to the dwelling, including but not limited to any garage, sunroom or enclosed veranda.
- (2) If the pet is capable of carrying parasites that could infest the premises, the premises must be professionally fumigated at the end of the tenancy.
- (3) The premises are professionally fumigated, if the fumigation is done to a standard ordinarily achieved by business selling that service.

For the sake of clarity, the conditions outlined in this special term relate only to the lessor's approval to keep a pet at the premises as stated in Item 17 of this agreement.

For requests for approval to keep a pet at the premises inconsistent with Item 17 of this agreement, see clauses 33C and 33D of this agreement and sections 184D to 184F of the Act.

INITIALS

(Note: initials not required if signed with Electronic Signature)



# **Special Condition**

# General Tenancy - Rent Increase During a Fixed Term Agreement

## RENT INCREASE DURING A FIXED TERM AGREEMENT

(a)	In accordance with Item	7 of the Tenancy Details in the Agreement, rent shall be \$ 450.00
	per week	("the initial rent").
	↑ insert week, fortnight or	r month
(b)	•	payable from the date nominated in Item 6.2 of the Tenancy Details until ne initial rental period").
(c)		al rental period, rent shall increase to \$ <u>485.00</u> until the termination of the Tenant's obligations to pay rent as set out herein.
	↑ insert week, fortnight or	rmonth

(Note: initials not required if signed with Electronic Signature)

**INITIALS** 



# **Special Condition**

# General Tenancy - Smoking Not Allowed on Premises

#### SMOKING NOT ALLOWED ON PREMISES

- (a) The Tenant must not, or allow any other person to, use or smoke tobacco or other smoke producing substance within any dwelling on the premises.
- (b) For the purposes of this Special Term a dwelling contained on the Premises shall include any enclosed area, room or structure attached to the dwelling, including but not limited to any garage, sunroom or enclosed veranda. A dwelling shall include any structure on the Premises designed to be used as a residence for human habitation.

(Note: initials not required if signed with Electronic Signature)

**INITIALS** 



## Annexure A

#### PET AGREEMENT

If a pet is approved at the commencement of the tenancy or during the tenancy, the Tenant acknowledges and agrees to the following terms:

- 1.The Lessor has agreed to permit pet/s at the Premises as specified in the General Tenancy Agreement.
- 2.Any pet/s other than the approved pet/s specified in the General Tenancy Agreement must first be requested by the Tenant in writing via a separate Pet Application giving full details and then be approved in writing by the Lessor PRIOR to the pet/s being allowed onto the Premises. Pet approval may be subject to specific criteria and must be complied with. Approval is NOT guaranteed.
- 3. The Tenant shall be liable for any damage or injury whatsoever caused by the pet/s on the Property, whether they are the Tenants pets or their guests pets and regardless of their approval status.
- 4. The Tenant accepts full responsibility and indemnifies the Lessor for any claims by or injuries to third parties or their Property caused by, or as result of actions by their pet/s or their guests pet/s, and regardless of their approval status.
- 5.The Tenant agrees to arrange for Tick & Flea Fumigation at the end of the Tenancy or at a time during the Tenancy as required or requested by the Lessor / Lessors Agent to be carried out.
- 6.The pet/s are to be outside at all times, unless specified otherwise in the General Tenancy Agreement. Guide dogs are an exception.
  7.If the pet is a dog, the Tenant agrees to restrain or remove the dog from the premises for the duration of inspections arranged by the Agent
- with the required notice given.

#### **FURNISHED PROPERTY**

If the property is furnished the Tenant agree to have all furniture steam cleaned at the expiry of the agreement. The tenant agrees that at the end of the tenancy all furniture and inventory will be neat, tidy and placed in it's original place of storage.

#### AIR CONDITIONING FILTERS AND EXHAUST FANS

The Tenant/s agree to clean the air conditioning filters, ceiling fans and exhaust fans regularly and upon vacating the premises.

#### TIMBER/LINO FLOORING

The Tenant/s will use felt protectors (or similar product) on the bases of any furniture placed on Timber or Lino floor surfaces in order to prevent scratches or other damage.

#### **VEHICLES**

The Tenant/s or the Tenant's invitees are not to park or store vehicles, boats or trailers on any areas other than those designated for parking, this includes not parking on the grass. No unregistered vehicles are to be stored at the property.

#### DRIVEWAY AND CAR SPACE AREAS

Where the premises includes a garage, car space or driveway for the Tenant/s exclusive use, the Tenant acknowledges and confirms it is the Tenant/s responsibility to keep such areas free from oil stains and otherwise keep such areas clean and tidy.

#### TRADESPERSON CALLOUT WHERE TENANT IS RESPONSIBLE

If the Tenant/s request the services of a tradesperson to carry out repairs in the premises and there is no fault found or the fault is found to have been caused by the Tenant/s or their guest or the Tenant/s own property, the Tenant/s acknowledge and agree they will be responsible for payment of the fees charged by the tradesperson.

#### **CURTAINS AND BLINDS**

The Tenant/s acknowledge they will return the curtains and/ or blinds to the same cleaning standard as the entry condition report.

#### AIR FRYERS / APPLIANCES

The tenant agrees that if they are using an air fryer or any other cooking appliance that produces heat at the premises that they take precautions to protect the benchtop below such as a heat protector mat.

INITIALS (Note: initials not required if signed with Electronic Signature)



## Annexure B

	Annexure B	
The smo alarms or contact th	oke alarms in this property are covered under Smoke Alarm Testing Services annual subscription. In the event there is a fault with too they are continually sounding, please refer to the following link, https://www.sats.com.au/false-alarms/ for the manual. Alternative the tenant enquiry number on 1300 552 199.	he ly,

INITIALS (Note: initials not required if signed with Electronic Signature)

Docusign Envelope ID: 9DC60C90-B886-48AF-BBF4-8A9382F61D43

2

# **Bond lodgement** (Form 2)

Residential Tenancies and Rooming Accommodation Act 2008 (Sections 116–119)



Only tenants/residents who pay bond, and the property manager/owner, should fill out this form. Where possible, tenants/residents and property managers/owners should lodge the bond using the RTA's Bond Lodgement web service at <a href="mailto:residents">rta.gld.gov.au</a> instead of this form.

By submitting this form to the Residential Tenancies Authority (RTA), each signatory affirms that, to the best of their knowledge, the information provided by them on this form is accurate and truthful and confirms that the document is not false or misleading in any material particular.

	Page 1 of 2 - Com	plete all pages	Lodge fo	orm online ( <u>rta</u>	<u>.qld.g</u> c	ov.au) or by pos	st. Do no	t email thi	s form.	
<b>√</b>	New bond OR	Existing	ı rental bond r	number						
1	Address of rental p	roperty (roomin	ng accommodat	tion: include roor	m numl	per)				
	1/52 Armbrust St									
	Manoora, QLD								Postcode 487	0
2	Agreement starts	13 / 6 / 2	025 <b>A</b> g	reement ends	12 /	6 / 2026				
3	Number of bedroon	ms 2								
4	Type of dwelling									
	Residential tenancy	✓ Flat/unit  Moveable	☐ House dwelling/site ☐	☐ Townhouse☐ Moveable dwe	= elling/s	Granny Flat ite with electricit	y supplied	d and indivi	dually metered	
	OR									
	Rooming accommodation	Boarding l		ported accommo		<del></del>	oming ac	ccommodat	ion 🗌 Grann	y Flat
5	Type of manageme	ent								
	Residential tenancy		✓ Property manusing organisation	<del>-</del>	oveabl	e dwelling owner	r/manage	r		
	OR									
	Rooming accommodation	Owner Other	Manager/pr	rovider	eal esta	ate agent				
6	Property manager/	owner								
	Full name/trading r	name Twomey S	Schriber Property	Group						
	ABN 9 8 1	7 7 5	6 0 1	7 6 RTAI	ID (if kr	nown)				
	Postal address 320	Sheridan Street	, CAIRNS NOR	TH, QLD					Postcode 4870	)
	Phone <b>0740313138</b>	3	Mobile			Date		Signature	DocuSigned by:	
	Email zeta@tsprop	pertygroup.com.a	au			tick if you agree to RTA notices by em	receive ail		Eyll Voig —ED58D79018FE4A	<b>\2</b>
7	Payment method								20-05-20	)25
	☐ Cheque/money c	order BPAY	Payment referer	nce will be emailed	d)					
	If you are lodging the convenient transact to lodge and pay the	tion, tenants/re:	sidents and prop	perty managers/	owners	s can also use th				

2

# **Bond lodgement** (Form 2)

Residential Tenancies and Rooming Accommodation Act 2008 (Sections 116–119)



## Page 2 of 2 - Complete all pages

MPORTANT: Copy rental bond details and address of rental pr	operty from	page 1		
New bond OR Existing rental bond number				
Address of rental property (rooming accommodation: include	de room num	lber)		
1/52 Armbrust St				
Manoora, QLD				Postcode 4870
Weekly yeart and hand				
Weekly rent and bond  Total bond Weekly rent Bond paid with this	s form			
\$ 1,800.00				
Tenant receives a rent subsidy (property owner is tenant's er	mnlover) Ye	s 🗀		
When was the rent for the premises last increased? Date 03		2025		
Is the property manager/owner or provider classified as exempt,	, ,			
Did the property owner/provider purchase the rental premises with				ng? Yes No 🗸
If yes to above: What was the date the property was pur				.g. 160 110
Tenants/residents who have paid bond money (include indi	∟ ividual amou	nts)		
Important: please provide a unique email address, which isn't record the same email address for multiple customers due to another RTA customer, we will communicate with you by pos	shared with	anyone else and car security reasons. If v	only be used by you provide the sa	you. The RTA cannot ame email address as
Tenant 1	i i i i i i i i i i i i i i i i i i i	ond and tenancy trai	iodotiono.	
First name/s Loretta	Last name	Pitt		\$ 900.00
Date of birth / / Phone		Mobile <b>0428 079 3</b> 9	99	
RTA ID (if known)		Date / /	Signature	Signed by:
Email acyhclp72@gmail.com		tick if you agree to rece RTA notices by email	eive	19-05-2025
Optional - do you identify as: (mark all that apply)  Aboriginal and Torres Strait Islander peoples  Cultura	ally and Lingu	uistically diverse peo	ple  People I	iving with a disability
Tenant 2				
First name/s Jaaron	Last name	Pitt		\$ 900.00
Date of birth / / Phone		Mobile <b>0475 588 7</b> 4	15	
RTA ID (if known)		Date / /	Signature	Signed by:
Email pittjaaron@gmail.com		tick if you agree to rece RTA notices by email	eive	7F5C8FA8FBC54B4 19-05-2025
Optional - do you identify as: (mark all that apply)  Aboriginal and Torres Strait Islander peoples  Cultura	ally and Lingu	uistically diverse peo	ple  People I	iving with a disability
Tenant 3				
First name/s	Last name			\$
Date of birth / / Phone		Mobile		_
RTA ID (if known)		Date / /	Signature	
Email		tick if you agree to rece RTA notices by email	eive	
Optional - do you identify as: (mark all that apply)  Aboriginal and Torres Strait Islander peoples  Cultura	ally and Lingu	uistically diverse peo	ple  People I	iving with a disability

# **Bond lodgement (Form 2)**

Residential Tenancies and Rooming Accommodation Act 2008 (Sections 116–119)



#### Use this form to

- pay the bond (full, or part payment), or
- increase the bond (rent has been increased)

The bond can be paid to the RTA by the tenant or the property manager/owner. Once the property manager/owner receives the bond, it must be paid to the RTA within 10 days. It is an offence not to do so.

#### Paying the bond

Online | Where possible, tenants/residents and property managers/owners are encouraged to lodge the bond online using the <u>RTA's Bond Lodgement Web Service</u> instead of this paper form. It's fast, secure, 24/7 and supports BPAY, credit card and debit card payments.

Cheque/money order | Please post payments to the RTA – Residential Tenancies Authority, GPO Box 390, Brisbane, Qld, 4001.

**BPAY** | Once the RTA receives and processes this form, BPAY details will be issued for payment to be made. BPAY details will be sent via post or email (if the RTA has a consented email address on file for you). To opt in to receiving RTA emails, you can update your details using RTA Web Services.

The RTA is collecting your personal information for the purpose of carrying out the RTA's functions under the Residential Tenancies and Rooming Accommodation Act 2008 (Qld) and may provide your information to QCAT and other bodies in accordance with the RTA's functions. For more information see the RTA's privacy plan contained on the RTA website.

The RTA does not accept responsibility for any loss or damage which may result from providing incorrect information to the RTA.

Section 447 of the Residential Tenancies and Rooming Accommodation Act 2008 (Qld) makes it an offence for a person to knowingly give the RTA documents containing false or misleading information. Maximum penalty for such an offence – 20 penalty units.

#### Maximum bond

Residential tenancy

equal to 4 weeks rent regardless of the weekly rent amount

Moveable dwelling (e.g. caravan)

- equal to 2 weeks rent regardless of the weekly rent amount
- when electricity is supplied and individually metered, equal to 3 weeks rent regardless of the weekly rent amount

Rooming accommodation

- equal to 4 weeks rent regardless of the weekly rent amount
- if bond is paid in instalments, go to <a href="rta.qld.gov.au">rta.qld.gov.au</a> for details

#### Rent increase

You can find the date of the last rent increase on your General Tenancy Agreement (Form 18a, Form 18b or Form R18) or alternatively ask your property manager/owner or provider.

The property manager/owner or provider must not increase, or propose to increase, the rent payable by a tenant/resident less than 12 months after the last rent increase for the residential premises or resident's room.

Rent increase requirements do not apply to exempt property managers/owners or exempt providers. The Act provides definitions for an exempt property manager/owner and an exempt provider.

For properties purchased between 6 June 2023 and 6 June 2025, the requirement to include the date of the last rent increase in the tenancy agreement and to provide evidence of a rent increase upon the tenant's request does not apply if the new owner or property manager does not have information about the previous rent increase. For properties being rented for the first time, the date of the last rent increase is the date the property is first rented.



Other languages: You can access a free interpreter service by calling the RTA on 1300 366 311 (Monday to Friday, 8:30am to 5pm).







Information Statement Form 17a

# Pocket guide for tenants – houses and units

Residential Tenancies and Rooming Accommodation Act 2008 (Section 67)

Changes to Queensland tenancy laws came into effect on 1 May 2025 and included updates to the rental application process, entry notice periods, entry frequency, protecting privacy, disclosing benefits and a revised process to request fixtures and structural changes.

Learn more about these changes at rta.qld.gov.au or call us on 1300 366 311.

The Residential Tenancies Authority (RTA) is the Queensland Government statutory body that administers the *Residential Tenancies and Rooming Accommodation Act 2008*. The RTA provides tenancy information and support, bond management, dispute resolution, education services, and compliance and enforcement.

# When renting...

#### You must

- pay the rent on time
- keep the property clean and undamaged and leave it in the same condition it was in when you moved in (fair wear and tear excepted)
- abide by the terms of the tenancy agreement
- · respect your neighbours' right to peace and quiet

#### The property owner/manager must

- ensure the property is vacant, clean and in good repair at the start of the tenancy
- only collect personal information from the tenant during the tenancy if it is related to management of the premises
- securely store, handle and destroy any personal information gathered during the tenancy as prescribed by the Act
- respect your privacy and comply with entry requirements
- carry out repairs and maintenance
- · meet all health and safety laws
- lodge your bond with the RTA
- provide the day the rent for the premises was last increased in the tenancy agreement.

# Your tenancy details

Property owner/manager contact det	ails
Bond number	Tenancy end date
Emergency repairs contact/s	

This information is for general guidance only. It is not legal advice. The RTA cannot guarantee the accuracy or completeness of the information provided. For more information refer to the *Residential Tenancies and Rooming Accommodation Act 2008*.

# Moving in

## Application process

Property managers/owners must require prospective tenants to apply for a residential tenancy agreement using the approved form that complies with the Act. The standardised tenancy application form is the RTA's Rental application (Form 22). The application form must not request any information beyond what is specified in the RTA's Rental application (Form 22). Rules apply to the collection, storage, and destruction of personal information gathered during the application process.

# Tenancy agreement

A General tenancy agreement (Form 18a), also called a lease, is a legally binding written contract between you and the property owner/manager. It must include standard terms and may include special terms (e.g. pool maintenance). It must also include the day the rent for the premises was last increased except where renting through an exempt property manager/owner.

You and the property owner/manager must sign the agreement and you should be given a copy.

Period of tenancy agreement:

- Fixed term agreement has a start date and an end date and you agree to rent the property for a fixed amount of time (e.g. 12 months)
- Periodic agreement when you agree to rent the property for an unspecified amount of time (there will be a start date but no end date)

# Unit/townhouse/apartment by-laws

If you are renting in a unit, townhouse or apartment complex you may have body corporate by-laws to comply with. The property manager/owner should give you a copy of the relevant by-laws when you start the tenancy. These are a set of rules relevant to your complex or building and form part of your tenancy agreement.

For information regarding body corporate laws, please visit the Body Corporate Commissioner's website.

### **Bond**

A rental bond is a security deposit you pay at the start of a tenancy and is lodged with the RTA. The property owner/manager must not hold your bond. The maximum bond allowed to be taken is equivalent to four weeks' rent, regardless of the weekly rent amount.

You can lodge your bond directly with the RTA using RTA Web Services. Alternatively, once the bond is paid, the property owner/manager must give you a receipt and complete a Bond lodgement online or provide you with a paper Bond lodgement (Form 2) which you must sign. The property owner/manager must lodge the bond with the RTA within 10 days. Check with the property owner/manager. You will receive notification from the RTA once the bond has been lodged.

### **Bond increases**

Your bond can be increased if your rent is increased. Any extra bond money paid by you must be lodged with the RTA by the property owner/manager or you. You can do this directly via RTA Web Services. The maximum bond allowed to be taken is equivalent to four weeks' rent, regardless of the weekly rent amount.

#### Rent

Generally you will be asked to pay rent in advance before, or when, you move in.

- For a fixed term agreement: a maximum of 1 month's rent in advance
- For a periodic agreement: a maximum of 2 weeks rent in advance

Your property manager/owner cannot, at the start of a new tenancy, solicit, accept or invite you to pay more rent in advance than what is allowed under tenancy law, or accept rent greater than this amount.

You can't be asked to pay more rent until the rent in advance has been used up.

When rent is paid electronically, you must arrange for the money to leave your account on a certain day, and the rent is considered paid on this day.

Property managers/owners must offer you at least two ways to pay rent. One of these ways must not exceed reasonable transactional costs (costs beyond standard transaction fees), and it must be reasonably accessible to you.

Before signing a tenancy agreement, property managers/ owners must provide a written notice outlining any associated costs incurred by using the payment methods offered.

Property managers/owners must disclose any financial benefits they may receive if you use a specific rent payment method.

### Rent increases

Rent can only be increased if it has been at least 12 months since the current rent amount became payable for the residential premises.

Rent cannot be increased during a fixed term agreement unless it is stated in the agreement and even then 2 months notice (in writing) must be given.

Rent can be increased in a periodic agreement by giving 2 months notice (in writing).

Under the Act, the date of the last rent increase must be included in the tenancy agreement. You have the right to request written proof of the last rent increase during the tenancy, and your property manager or owner must provide this information within 14 days. However, these requirements do not apply in the following cases:

- Exempt Lessors: the Act outlines who qualifies as an exempt lessor.
- For properties purchased between 6 June 2023 and 6 June 2025: the requirement to include the date of the last rent increase in the tenancy agreement and to provide evidence of a rent increase upon the tenant's request does not apply if the new owner or property manager does not have information about the previous rent increase.
- For properties being rented for the first time: the date of the last rent increase is the date the property is first rented.

Note: A property manager or owner is considered to have evidence of the last rent increase if they or their agent (such as a real estate agent, property manager, or lawyer) has this information.

If you are concerned the rent increase may be less than 12 months since the last increase for the residential premises, you can ask the property manager/owner in writing to provide evidence of the last increase.

Some rent increase rules do not apply to exempt property managers/owners. The Act provides definitions for an exempt property manager/owner.

## Rent decreases

Rent decreases may occur when there is a drop in the standard of the property, a decrease in services provided (e.g. the availability of car parking), or if a natural disaster (e.g. flooding, fire) makes the property partially unfit to live in. Any agreement about a rent decrease should be put in writing and signed by the property owner/manager and you.

If rent has been decreased and later returns to the original amount, this change is not considered a rent increase within the 12-month limits under the Act.

## Water usage

You can be charged full water consumption costs only if the property owner/manager meets a specific set of conditions. Check your tenancy agreement and our website for more detail.

Water bills may be issued quarterly or half-yearly. Check with your property owner/manager how often and when bills are issued. These bills must be provided by a property manager/owner within 4 weeks of receiving the document or you do not have to pay.

# Electricity/gas/phone/internet

Check your tenancy agreement – in most cases you will need to arrange connection and pay for the services. Check with the property owner/manager to clarify arrangements for internet or TV connections, satellite dish installation or solar electricity rebates (if applicable).

For general service charges in tenancy agreements and moveable dwellings, where you pay for utilities or other services, a property manager/owner must provide you with a copy of the document from the relevant service provider that shows the charges. This must be done within 4 weeks of the property manager/owner receiving the document.

This requirement applies to individually metered utilities for moveable dwellings and it does not include service charges or utilities services that are included in the rent.

# Entry condition report

The property owner/manager must give you an Entry condition report (Form 1a).

It is important for you to take the time and check the condition of the property at the start of the tenancy. This will help to avoid disputes about the condition of the property when you move out. You must complete the report and return a signed copy to the property owner/manager within 7 days. The property owner/manager must give you a copy of the signed final report within 14 days.

To prevent disputes, the RTA strongly advises both parties ensure the meter reading is recorded in both entry and exit conditions reports at the beginning and end of the tenancy.

The RTA also recommends taking photos and attaching them to the report as proof of the condition of the property.

# **During a tenancy**

### Maintenance

You are responsible for looking after the property and keeping it, and any inclusions (like the oven), clean. The property owner/manager is responsible for ensuring the property is fit to live in and in a good state of repair, including carrying out general repairs and maintenance during your tenancy. They must also make sure the property complies with any health and safety laws.

# Minimum housing standards

Minimum housing standards, aim to ensure all Queensland rental properties are safe, secure and functional.

The property must meet minimum housing standards when you move in and throughout the tenancy agreement.

# Routine repairs

You should notify the property owner/manager of any necessary repairs. They will generally carry out repairs or organise someone to do them. You should not carry out repairs without written consent.

If you have notified the property owner/manager of a repair – by email, maintenance request, or a Notice to remedy breach (Form 11) – and they don't make the repair within a reasonable time, you can apply for free dispute resolution at the RTA and may have the option to apply for a repair order from the Tribunal after conciliation.

When entering the property for repairs the property owner/ manager must provide the appropriate entry notice period. If you or your guests damage the property, you will have to pay for the repairs.

# What to do for emergency repairs

If the property owner/manager or nominated repairer listed on your tenancy agreement (or the front page of this guide) cannot be contacted, you can:

- 1. arrange for a qualified person to carry out emergency repairs to a maximum value of 4 weeks rent (check your tenancy agreement to clarify what is an emergency repair).
  - If you pay the repairer, you will need to give the receipt to the property owner/manager who must pay you back within 7 days. Keep copies of all receipts. Alternatively, you can ask the property owner/manager to pay the repairer directly.
- 2. Make an urgent application to the Tribunal for a repair order for the emergency repair.

# Applying for a repair order

To avoid issues with enforceability of a repair order you are encouraged to list all relevant parties – including the property owner in the application to QCAT. Although QCAT determines the content and specifics of a repair order, including the property owner on the application may help to clarify accountability, support compliance, and

encourage timely repairs. The property owner's details may be found in the tenancy agreement or by contacting the managing party for the rental property.

Learn more about how to apply for a repair order in the Repair orders fact sheet.

### Smoke alarms

Property owners/managers must install, maintain and replace smoke alarms in rental properties, in line with Queensland legislation. Visit Queensland Fire Department (fire.qld.gov.au) for more information. You also have responsibilities including testing and cleaning smoke alarms and replacing batteries (unless the battery is built into the smoke alarm in a way that prevents the battery being removed). See our website for more information.

### **Fixtures**

Fixtures and structural changes can only be made with the property manager's/owner's written consent. You are required to use the Request for approval to attach fixtures or make structural changes (Form 23), to request permission from a property manager/owner to attach fixtures or make structural changes to the premises. A property manager/owner must respond to your request in writing within 28 days after receiving the request. You cannot attach fixtures or make structural changes to the premises solely because your property manager/owner has not responded within the 28 day timeframe.

If you proceed to attach fixtures or make structural changes to the premises without agreement you are in breach of the agreement.

A tenant experiencing domestic and family violence can arrange for a qualified tradesperson to change the locks in their rental property to ensure their personal safety. The tenant must provide copies of the keys to the property owner/manager unless the property owner/manager agrees to not being given a copy of the key.

A tenant cannot change locks to common property in community title schemes.

# Requesting to rent with a pet

If you wish to keep a pet at the property, you must seek written approval from the property owner using a Request for approval to keep a pet in rental property (Form 21).

The property owner must respond in writing within 14 days after receiving your request.

- If they approve, they can outline additional reasonable conditions for the approval of the pet. You may agree to the outlined conditions or try to negotiate.
- If they do not approve the request, they must provide a specific reason under the legislation for rejecting the request.

When considering keeping a pet, you must also adhere to other applicable rules such as house rules, local council laws or body corporate by-laws.

# Inspections and viewings

Routine inspections can be carried out every 3 months to ensure the property is well cared for and there are no maintenance or health and safety issues.

The property owner/manager may also need to enter the property for repairs or a viewing if it is being re-let or put up for sale. In most cases they must give you an Entry notice (Form 9) before they can enter. However, they may enter in an emergency or if you verbally agree with the entry. Entry must occur at a reasonable time. Visit our website for more details.

If your property manager/owner serves you a Notice to leave (Form 12) or you issue a Notice of intention to leave (Form 13), a property owner/manager cannot enter the property more than 2 times within a 7 day period while that notice is in effect. It's important to note that if a Notice to leave (Form 12) is issued at the beginning of the tenancy, the entry limit of twice in 7 days will applies for the entirety of the notice period.

The limitation does not apply where the entry is:

- by mutual agreement with a tenant
- to comply with the Fire Services Act 1990 in relation to smoke alarms
- to comply with the *Electrical Safety Act 2022* in relation to approved safety switches
- where a property manager/owner reasonably believes that entry is necessary to protect the premises or its contents from imminent or further damage.

For open home inspections (when multiple inspections occur at the same time), your written consent must be sought by the property owner/manager.

# Sub-letting and co-tenancies

If you want to rent out a room or part of the property, you must seek written permission from the property manager/owner and they must have good reason to say no.

Check your tenancy agreement first, talk to your property owner/manager and get any agreed arrangements in writing. Head-tenants have the same responsibilities as a property owner/manager including giving their sub-tenant a receipt for bond money paid and lodging the bond with the RTA.

#### **Problems**

#### If you do something wrong

If you breach the agreement, the property owner/manager can issue a Notice to remedy breach (Form 11).

**Example**: you don't pay the rent as per the tenancy agreement and it remains unpaid for 7 days or more or you do not keep the property in the agreed condition. If you don't fix the problem you may be given a Notice to leave (Form 12) by the property owner/manager.

#### If the property owner/manager does something wrong

If the property owner/manager breaches the agreement, you can issue a Notice to remedy breach (Form 11).

**Example:** the property owner/manager fails to keep the property well maintained, does not respond to a repair request or enters the property without the correct notice.

If you have notified the property owner/manager of a repair and they have not taken action within a reasonable timeframe, you may have the option to apply to the Tribunal for a repair order.

## Resolving problems

Good communication is the key to resolving most problems. Find out your rights and responsibilities and talk to the property owner/manager directly. If this does not work, the RTA's free and impartial dispute resolution service may be able to help. If it remains unresolved, you may be able to take the matter to the Queensland Civil and Administrative Tribunal (QCAT).

# Extending your fixed term tenancy

If you want to stay on under a new fixed term agreement, and there are no changes other than the end date, you and the property owner/manager should sign a letter or statement that includes the new date.

If there are changes to any of the terms of the agreement, the property owner/manager will need to prepare a new written tenancy agreement and you must both sign it before the old one ends. If there is a significant change (e.g. a rent increase you think is excessive) you can dispute it, but only after you've signed the new agreement.

Note: that the rent cannot be increased unless at least 12 months have passed since the last rent increase and a property manager/owner must offer you at least two ways to pay rent. One of these ways must not exceed reasonable transactional costs (costs beyond standard transaction fees), and it must be reasonably accessible to you.

If the end date of a fixed term agreement goes by without any contact between you and the property owner/manager, it continues as a periodic agreement.

# Moving out

# Ending your fixed term or periodic agreement

You cannot move out at the end of a fixed term agreement without giving notice.

If you wish to leave you must give 14 days notice in writing. If the property manager/owner wants you to leave they must give you 2 months notice.

You must continue to pay rent until you move out.

You must leave the property in the same condition it was in before you moved in, fair wear and tear excepted.

Remember to disconnect your electricity, gas, telephone and internet from your current property and re-direct your mail when you move out.

# Breaking your tenancy agreement

If you break the tenancy agreement (e.g. you decide to leave early), you may be responsible for reletting costs.

Reletting costs for fixed-term agreements are calculated based on how much of the lease has expired. The specific reletting costs depend on how much of the agreed tenancy duration has passed when you vacated:

- Less than 25% = 4 weeks rent
- 25% to less than 50% = 3 weeks rent
- 50% to less than 75% = 2 weeks rent
- 75% or more = 1 week's rent
- For agreements up to 3 years it's the lower amount of the specified reletting costs or the rent until a new tenant moves in.

# Excessive hardship

If you experience excessive hardship and are unable to continue the tenancy, you can make an urgent application to QCAT to end the tenancy.

Examples of excessive hardship can include serious illness or loss of employment.

The person applying to QCAT will need to show evidence of their circumstances. QCAT may make orders regarding compensation to the property owner/manager and terminating the tenancy from an agreed date.

# Exit condition report

You should complete an Exit condition report (Form 14a). It shows the condition of the property when you leave and compares it to the condition of the property when you moved in. If possible you should try to arrange a final inspection with your property owner/manager.

The property owner/manager should complete their side of the report, sign it and return a copy to you within 3 business days of receiving it.

To prevent disputes, the RTA strongly advises both parties ensure the meter reading is recorded in both entry and exit conditions reports at the beginning and end of the tenancy.

The RTA also recommends taking photos and attaching them to the report to prove the condition of the property.

# Getting your bond back

You get your bond back at the end of the tenancy as long as no money is owed to the property owner/manager for rent, damages or other costs. You can apply to have your bond money returned on, or after, the expiry date for the notice ending the tenancy. You need to provide the RTA with your contact details, forwarding address and bank account details to receive your bond refund. You can update your details quickly and easily online using RTA Web Services.

Bonds can only be refunded into Australian bank accounts. The quickest and easiest way to get your bond back is an agreed refund between you and your property owner/manager.

Rental bonds lodged on or after 30 September 2024 will require supporting evidence to be provided to you when a property manager/owner claims or disputes a bond refund request. This must be done within 14 days of the bond claim or dispute. Not providing supporting evidence to you when a claim or dispute is made against a bond is an offence.

For rental bonds lodged with the RTA before 30 September 2024, a 12 month transitional period from 30 September 2024 to 30 September 2025 applies. Evidence does not need to be provided for bond claims until after this period expires.

# If you and the property owner/manager agree on the refund amount

You and the property owner/manager can request a bond refund online using RTA Web Services. Alternatively, you and your property owner/manager must sign the paper based Refund of rental bond (Form 4) and submit it to the RTA. The RTA will refund the bond as directed within a few days.

#### If you and the property owner/manager disagree

The RTA encourages you and your property owner/manager to try and resolve any issues in the first instance. Either you or the property owner/manager can submit a bond refund form online using RTA Web Services or the paper based Refund of rental bond (Form 4).

The RTA will process the first refund request made (Party A). If the other person (Party B), whose signature/ agreement is missing, disagrees with Party A's refund request, they can dispute the claim within the timeframe stated to prevent payment.

The RTA will send Party B a Notice of claim and Party B can disagree digitally via Web Services or submit a Dispute resolution request (Form 16) to the RTA by the due date. If the RTA does not receive a digital response via Web Services or a completed Form 16 from Party B within the 14 day period as stated on the notice, the bond will be paid out, as directed on Party A's bond refund form.

If Party B disagrees on the bond refund through the above process, it will commence the dispute process with the RTA's dispute resolution service where a conciliator will try to help resolve the disagreement. If agreement is reached, both parties will need to sign a bond refund form and the bond is paid out as what is agreed in this process.

If agreement is not reached, Party B (the person who disputed the refund form) can apply to QCAT for a decision. They must do so within 7 days and notify the RTA in writing of the QCAT application within the correct timeframe.

If no QCAT application is lodged by Party B within the 7 day timeframe, the RTA will pay the bond as directed on Party A's bond refund form. More details on dispute resolution are available at rta.gld.gov.au and information about QCAT can be found at gcat.gld.gov.au.

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Podcast

# Domestic and family violence support

# Domestic and family violence in a rental property

Domestic and family violence is any form of violence or abuse where the abusive person is a spouse (including de facto), an intimate or dating partner, a family member or an informal carer.

A person who experiences domestic and family violence in a rental property has rights under tenancy law, even if they are not named on the tenancy agreement.

If someone in a rental property is experiencing domestic and family violence and no longer feels safe living in the property, they can end their interest in a tenancy agreement by providing the property owner or manager seven days notice of their intention to vacate supported by relevant evidence. They can vacate before 7 days but they are responsible for paying rent until the end of the 7 day notice period.

Tenants can complete a Notice ending tenancy interest (domestic and family violence) (Form 20) to end their interest in a tenancy agreement.

Tenants and property owners/managers can also complete a Bond refund for persons experiencing domestic and family violence (Form 4a) to request a rental bond refund for their bond contribution or a tenant's bond contribution due to a tenancy interest ending on grounds of experiencing domestic and family violence.

It is critical that property owners/managers maintain the privacy of a tenant who is experiencing domestic and family violence to ensure their safety. Penalties apply for those who do not follow the legislated requirements. Learn more about your rights and responsibilities at rta.qld.gov.au.

A person can also apply to QCAT to:

- · end the tenancy agreement
- be listed as the tenant
- remove the name of the person who has committed an act of domestic violence from the tenancy agreement
- prevent their personal information being listed in a tenancy database where a breach of the agreement is a result of the actions of a person who has committed an act of domestic or family violence.

Every person has a right to feel safe and live free from violence. If there is violence in your home, you may be able to apply for a domestic violence order (DVO).

Visit the Queensland Courts website courts.qld.gov.au for more information on domestic violence orders.

If you are affected by domestic and family violence and/or sexual abuse, you can contact any of the organisations below for free and confidential support and assistance.

## Contact information

#### **Residential Tenancies Authority**

w rta.qld.gov.au

t 1300 366 311 (Mon – Fri: 8:30am – 5pm)

#### **Emergency**

Police, firefighters or ambulance

t 000 (triple zero)

#### **Tenants Queensland**

w tenantsqld.org.au

t 1300 744 263

#### **National Relay Service**

Assistance for people who are deaf and/or find it hard hearing or speaking

t 133 677

#### Lifeline

Crisis support and suicide prevention services

t 13 11 14

#### **DV Connect**

Domestic, family and sexual violence support services

w dvconnect.org

- t 1800 811 811 Womensline
- t 1800 600 636 Mensline
- t 1800 010 210 Sexual Assault Hotline

#### 1800 RESPECT

National sexual assault, domestic and family violence counselling service

w 1800respect.org.au

t 1800 737 732

#### **Aboriginal Family Domestic Violence**

Victims rights, counselling and financial assistance

t 1800 019 123



Other languages: You can access a free interpreter service by calling the RTA on 1300 366 311 (Monday to Friday, 8:30am to 5:00pm).

# Stay informed

Sign up for **news** and **useful information** about renting in Queensland **rta.qld.gov.au** 

Pocket guide for tenants – houses and units (Form 17a) Information Statement Form 17a – v19 May25 Copyright © Residential Tenancies Authority ISBN: 978-0-9586156-1-7



Residential Tenancies and Rooming Accommodation Act 2008



Name/trading name Thai Minh	Quan Nguyen, B	ich Thuy Vu C/O Twomey So	chriber Property Group	
Address				
C- Twomey Schriber Property Gro	oup			
PO BOX 7995, Cairns			Qld	Postcode 4870
1.2 Phone	Mobile			
(07) 4031 3138				
Email				
TwomeySchriber@email.property	me.com			
2.1 Tenant/s				
1. Full name/s Elisa Florian				7 (4)
Phone 0484 097 089	Em	ail elisaflorian@hotmail.com		
Emergency contact full name/s	melanie buckley	,		
Emergency contact phone	0402441137			
Emergency contact email				
2. Full name/s				
Phone	Em	ail		AA- v
Emergency contact full name/s				
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3. Full name/s				
Phone	Em	ail		
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2.2 Address for service (if diffeat.) 3.1 Agent If applicable. See clause. Full name/trading name Twome	13	ss of the premises in item 5.	1) Attach a separate list	
Tairnaine, trading harrie Twome	y comban rope	nty Group		
Address				
320 Sheridan Street		1		
CAIRNS NORTH			QLD	Postcode 4870
3.2 Phone	Mobile			
07 4031 3138				





Residential Tenancies and Rooming Accommodation Act 2008

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	rt where the rent must be paid. See clause 8(5) to 8(7)	
	17(	Payment reference 18540
womey Schriber Property Group Trust	Account name	Account no. 303824825
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Ascquarie Bank	Bank/building society/credit union	Details for direct credit  BSB no. 184446
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premises. Attach list if necessary	For example, furniture or other household goods let with th	5.2 Inclusions provided.
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Facsimile Yes No V Postcode 4870	meySchriber@email.propertyme.com <b>səsimərq</b>	Email Yes V No On Elisma  4.3 Agent  Email Yes V No Two  Two  5.1 Address of the rental  2/52 Armbrust St
Facsimile Yes No V Postcode 4870	meySchriber@email.propertyme.com <b>səsimərq</b>	4.7 Lessor  4.2 Tenant/s  4.3 Agent  Email Yes \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \

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Residential Tenancies and Rooming Accommodation Act 2008



Item 11	Rental bond amo	s 1,920.00		s	See clause 13			
Item 12 Item 13	Electricity  Gas  Phone  12.2 Is the tenan  Yes  If the premises is	Yes No Yes No Yes No nt to pay for water sup	Ar Ty oplied to	ny d ype	which the tenant must pay See clause other service that a tenant must pay  Foxtel if tenant Connects  he premises See clause 17  service under item 12.1, the apport	✓ Yes		cial terms (page 11)
13	For example, insert the Electricity NO	percentage of the total charge the TAPPLICABLE TAPPLICABLE TAPPLICABLE TAPPLICABLE	he tenant r	An	st pay. See clause 16(c) y other service stated in item 12.1 special terms (page 11)	NOT APP	PLICABLE	
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Item 18	Electrical repairs Plumbing repairs	EMERGENCY ONLY	- Kewar - Ross \	rra I We		e following	Phone Phone	0415066423/0407631212 0419 676 064
	<b>✓</b> Yes	TWOMEY SCHRIBER ninated repairers the to	enant's	s fir	rst point of contact for notifying the	e need for e	Phone emergend	07 40313138  cy repairs? See clause 31(4)

(ii) the other party agreeing to the proposal in writing; or

the lessor or tenant giving the other party a notice

(b) in the way agreed after the signing of this agreement by -

The rent must be paid at the times stated in this agreement for

This clause does not apply if, after experiencing domestic violence, the tenant ends this agreement or the tenant's interest in this agreement under chapter 5, part 1, division 3, subdivision of the tenant ends the sagreement of the chapter 5.

Note – For when the tenant may end this agreement early under the Act,

The tenant must pay the reletting costs under section 357A(3).

(d) the tenant ends this agreement before the term ends in a

The tenant must pay the rent stated in this agreement for item T.

(a) In a way stated in this agreement for item 9; or

When, how and where rent must be paid

see clause 36 and the information statement.

way not permitted under the Act.

(a) this agreement is a fixed term agreement; and

Costs apply to early ending of fixed term

is holding over under a periodic agreement.

end the agreement.

Note - For more information about the notices, see the information

of a sole tenant under section 277(7);

(iii) an abandonment termination notice;

(a) this agreement is a fixed term agreement, and

(ii) a notice of intention to leave;

(i) a notice to leave;

- (Kep puə

This clause applies if -

agreement; and

for the premises if -

see the information statement.

(I)

(9)

(9)

continues to apply after the end day on the basis that the tenant (2) This agreement, other than a term about this agreement's term,

(v) a written agreement between the lessor and tenant to

(vi) a notice, agreement or application relating to the death

or applications made before the day the term ends (the

earlier residential tenancy agreement is taken to be the condition report for this agreement.

If a condition report is not prepared for this agreement because

for the premises for the earlier residential tenancy agreement.

subclause (5) applies, the condition report prepared for the

(b) in accordance with the Act, a condition report was prepared

to occupy the premises under an earlier residential tenancy (a) this agreement has the effect of continuing the tenant's right

However, the lesson does not have to prepare a condition report

the tenant, the lessor must copy the condition report and return it to the tenant within 14 days.

After the copy of the condition report is returned to the lessor by

the tenancy started. For more information about condition reports, the parties if there is a dispute about the condition of the premises when

Note - A well completed condition report can be very important to help

(b) the day the tenant is given the copy of the condition report.

(b) none of the following notices are given, or agreements

Continuation of fixed term agreement - s 70

proposing the way; and



# Division 1 Preliminary Part 2 Standard Terms

# Interpretation

# In this agreement -

- 5.2; and inclusions for the premises stated in this agreement for item (a) a reference to the premises includes a reference to any
- section in the Act with that number, and (b) a reference to a numbered section is a reference to the
- (c) a reference to a numbered item is a reference to the item
- with that number in part 1; and
- clause of this agreement with that number. (b) a reference to a numbered clause is a reference to the

# Terms of a general tenancy agreement

- ferms of a general tenancy agreement. Accommodation Act 2008 (the Act), section 55, the standard This part states, under the Residential Tenancies and Rooming (L)
- agreement. lessor and tenant that are taken to be included as terms of this The Act also imposes duties on, and gives entitlements to, the
- A duty or entitlement under the Act overrides a standard term or agreement (special terms). The lessor and tenant may agree on other terms of this (8)
- A standard term overrides a special term if they are inconsistent. special term if the term is inconsistent with the duty or entitlement.
- the Act, for example, if -Note - Some breaches of this agreement may also be an offence under
- the lessor or the lessor's agent enters the premises in contravention
- of the rules of entry under sections 192 to 199; or
- the tenant does not sign and return the condition report to the lessor
- In accordance with section 61 of the Act, a General Tenancy or the lessor's agent under section 65
- lessor is an exempt lessor agreement is entered into. However, this does not apply if the Agreement must include the day the rent for the premises was last increased, within the meaning of section 93, at the time the (9)

# More than I lessor or tenant

- agreement for item 1 or 2. This clause applies if more than I person is named in this (1)
- Each lessor named in this agreement for item 1 must perform
- all of the lessor's obligations under this agreement.
- (S) Each tenant named in this agreement for item 2 -
- (a) holds their interest in the tenancy as a tenant in common
- unless a special term states the tenants are joint tenants;
- (b) must perform all the tenant's obligations under this agreement.

# Division 2 Period of tenancy

- Start of tenancy
- 7.9 W911 The tenancy starts on the day stated in this agreement for (L)
- (Z) However, if no day is stated or if the stated day is before the

- signing of this agreement, the tenancy starts when the tenant

# is or was given a right to occupy the premises.

- The lessor must prepare, in the approved form, sign and give (L) Entry condition report - s 65
- fenant occupies the premises under this agreement. The copy must be given to the tenant on or before the day the the tenant 1 copy of a condition report for the premises.
- the tenant disagrees with, and sign and return the  $\cosh$  to the lessor not later than 7 days after the later of the following days -The tenant must mark the copy of the report to show any parts
- (a) the day the tenant occupies the premises;

I he rent must be paid -

58 Bna 58 se

This clause applies if -

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Division 3 Rent

2A of the Act.

tem 8.

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Residential Tenancies and Rooming Accommodation Act 2008



- (c) if the lessor intends to change the way rent is paid to a way that is not stated in this agreement for item 9 and no way is agreed to after the signing of this agreement - in a way the lessor proposes by written notice to the tenant under section 84A.
- (4) The lessor must give the tenant written notice advising of the costs associated with the ways to pay rent offered to the tenant that the tenant would not reasonably be aware of if the lessor or lessor's agent knows or could reasonably be expected to find out about the costs.
- (5) The rent must be paid at the place stated in this agreement for
- (6) However, if, after the signing of this agreement, the lessor gives a notice to the tenant stating a different place for payment and the place is reasonable, the rent must be paid at the place while the notice is in force.
- If no place is stated in this agreement for item 10 and there is no notice stating a place, the rent must be paid at an appropriate place.

Examples of an appropriate place

- the lessor's address for service
- the lessor's agent's office

#### Rent in advance - s 87

The lessor may require the tenant to pay rent in advance only if the payment is not more than.

- (a) for a periodic agreement 2 weeks rent; or
- (b) for a fixed term agreement 1 month rent.

Note - Under section 87(2), the lessor or the lessor's agent must not require a payment of rent under this agreement in a period for which rent has already been paid.

#### 10 Rent increases - ss 91 and 93

- (1) If the lessor proposes to increase the rent, the lessor must give notice of the proposal to the tenant.
- The notice must state the amount of the increased rent and the day from when it is payable.
- The day stated must not be earlier than the later of the following ·
  - (a) 2 months after the notice is given;
  - (b) 12 months after the last rent increase for the premises under section 93.
- Subject to an order of a tribunal, the increased rent is payable from the day stated in the notice, and this agreement is taken to be amended accordingly.
- (5) However, the increased rent is payable by the tenant only if -(a) the rent is increased in compliance with this clause; and

  - (b) the increased rent is not payable before the end of the minimum period before the rent may be increased under section 93; and
  - the increase in rent does not relate to
    - compliance of the premises or inclusions with the prescribed minimum housing standards; or
    - (ii) keeping a pet or working dog at the premises.
- (6) Also, if this agreement is a fixed term agreement, the rent may not be increased before the term ends unless
  - (a) this agreement provides for the rent increase; and
  - (b) this agreement states the amount of the increase or how the amount of the increase is to be worked out; and
  - (c) the increase is made in compliance with the matters mentioned in paragraph (b).

#### 11 Application to tribunal about excessive increase - s 92

- After the lessor gives the tenant notice of a proposed rent increase, the tenant may apply to the tribunal for an order setting aside or reducing the increase if the tenant believes the increase
  - (a) is excessive; or
  - (b) is not payable under clause 10.

- However, the application must be made -
  - (a) within 30 days after the notice is received; and
  - (b) for a fixed term agreement before the term ends.

#### 12 Rent decreases - s 94

Under section 94, the rent may decrease in certain situations. Note - For details of the situations, see the information statement.

#### Division 4 Rental bond

#### 13 Rental bond required - ss 111 and 116

- If a rental bond is stated in this agreement for item 11, the tenant must pay to the lessor or the lessor's agent the rental bond amount -
  - (a) if a special term requires the bond to be paid at a stated time - at the stated time; or
  - (b) if a special term requires the bond to be paid by instalments by instalments; or
  - (c) otherwise when the tenant signs this agreement.

Note - There is a maximum bond that may be required. See section 146 and the information statement.

- The lessor or the lessor's agent must, within 10 days of receiving the bond or a part of the bond, pay it to the authority and give the authority a notice, in the approved form, about the bond.
- The bond is intended to be available to financially protect the lessor if the tenant breaches this agreement.

Example - The lessor may claim against the bond if the tenant does not leave the premises in the required condition at the end of the tenancy. Note - For how to apply to the authority or a tribunal for the bond at the end of the tenancy, see the information statement and sections 125 to 141. Delay in applying may mean that payment is made on another application for payment.

#### 14 Increase in bond - s 154

- The tenant must increase the rental bond if -
  - (a) the rent increases and the lessor gives notice to the tenant to increase the bond; and
  - (b) the notice is given at least 11 months after -
    - (i) this agreement started; or
    - (ii) if the bond has been increased previously by a notice given under this clause - the day stated in the notice, or the last notice, for making the increase.
- The notice must state the increased amount and the day by which the increase must be made.
- For subclause (2), the day must be at least 1 month after the tenant is given the notice.

### **Division 5 Outgoings**

#### 15 Outgoings - s 163

The lessor must pay all charges, levies, premiums, rates or taxes for the premises, other than a service charge.

body corporate levies, council general rates, sewerage charges, environment levies, land tax

- (2) This clause does not apply if -
  - (a) the lessor is the State; and
  - (b) rent is not payable under the agreement; and
  - (c) the tenant is an entity receiving financial or other assistance from the State to supply rented accommodation to persons.

#### 16 General service charges - ss 164 and 165

The tenant must pay a service charge, other than a water service charge, for a service supplied to the premises during the tenancy if -

- (a) the tenant enjoys or shares the benefit of the service; and
- (b) the service is stated in this agreement for item 12.1; and

bayable to the supplier

supplied to the premises.

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report; and

- gnisu Add Fnoitoes

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for section 166.

s vehicle; and

**anbb**lier

(9)

to resolve the dispute by conciliation. See the information statement

charge) the tenant should pay, the lessor or the tenant may attempt

Note - If there is a dispute about how much water (or any other service

water consumption charges document means a document,

issued to the lessor by the relevant water supplier, stating the amount of water consumption charges for the premises that are

part of a water service charge assessed on the volume of water

within I month of the lessor giving the tenant copies of relevant

stated in the most recent water consumption charges

charges are payable by the tenant mentioned in subclause

(b) a reasonable estimate of the volume of water supplied to the premises during the period for which water consumption

(c) the rate used to calculate the water consumption charge

(a) a meter reading for the premises recorded in a condition

to be specified, in a water consumption charges document.

The tenant may be required to pay an amount calculated under

for a period that includes part but not all of a period specified, or

Enpolarise (9) applies it water consumption charges are payable

consumption charges if the tenant hayable to the relevant water

shout the amount payable to the relevant water supplier within  ${\bf 4}$  weeks after the lessor receives the documents.

The lessor must give the tenant copies of relevant documents

(4) In deciding what is a reasonable quantity of water for subclause

Note - For details about water efficiency, see the information statement.

reasonable quantity of water supplied to the premises for a

(b) that is a fixed charge for the water service to the premises. charges payable to the relevant water supplier; or

(a) that is more than the amount of the water consumption

Note - A water consumption charge does not include the amount of a water service charge that is a fixed charge for the water service.

(c) this agreement states for item 12.2 that the tenant must pay

(b) the premises are individually metered for the supply of water

(a) the tenant is enjoying or sharing the benefit of a water

The tenant must pay an amount for the water consumption

Water service charges - ss 164, 166 and 166A

or water is supplied to the premises by delivery by means of

(3) Also, the tenant does not have to pay an amount for a

(2) However, the tenant does not have to pay an amount -

for water supplied to the premises.

service to the premises; and

charges for the premises if -

period if, during the period, the premises are not water efficient

(3), regard must be had to the matters mentioned in section

(6) The tenant is not required to pay an amount for the water

(9) The tenant must pay the amount of the charge to the lessor

water consumption charge, for premises, means the variable

documents about the incurring of the amount.

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- Level 11, Midrown Centre, 150 Mary Street | GPO Box 390 Brisbane Q 4001 | t 1300 366 311 | ra.qld.gov.au
- - by-laws in relation to the earlier agreement. (b) the lessor gave the tenant a copy of the body corporate agreement, and
- to occupy the premises under an earlier residential tenancy (a) this agreement has the effect of continuing the tenant's right
  - fi yldqa not apply if (5)
  - The tenant must comply with the body corporate by-laws.
  - premises.
  - (b) any common area available for use by the tenant with the
    - (a) the occupation of the premises; or
    - py-laws applicable to -
  - Line lessor must give the tenant a copy of any body corporate

### 22 Units and townhouses - s 69

- reasonable peace, comfort or privacy of a neighbour of (d) allow another person on the premises to interfere with the
- a neighbour of the tenant; or
- interfere with the reasonable peace, comfort or privacy of
- allowing large amounts of water to escape onto adjoining land
  - causing loud noises canse oqonus ou agloiulud jauq
  - naing paints or chemicals on the premises that go onto or Examples of things that may constitute a nuisance
    - (p) canse a unissuce py the use of the premises; or
      - (a) use the premises for an illegal purpose; or
        - The tenant must not -(Z)
    - under a special term.
- or mainly as a place of residence or for another use allowed The tenant may use the premises only as a place of residence

#### Tenant's use of premises - ss 10 and 184

Note - See the information statement for details.

have been complied with.

the tenancy only if the obligations under sections 192 to 199 The lessor or the lessor's agent may enter the premises during

# 20 Lessor's right to enter the premises - as 192-199

- the premises, reasonable peace, comfort or privacy of the tenant in using The lessor or the lessor's agent must not interfere with the
- quiet enjoyment of the premises.
- The lessor must take reasonable steps to ensure the tenant has right to occupy exclusively may be identified in a special term. Editor's note - Parts of the premises where the tenant does not have a
- not have a right to occupy exclusively) on the day the tenant is entitled to occupy the premises under this agreement. premises (other than a part of the premises that the tenant does
- (1) The lessor must ensure the tenant has vacant possession of the

## - ss 182 and 183 19 Vacant possession and quiet enjoyment

#### 92 9 LESIGEUCE

- the zoning of the land might prevent use of a building on the land rue bremises can lawfully be occupied
- a certificate might be required under the Building Act 1975 before
- optain approval from the mortgagee before the tenancy can start if there is a mortgage over the premises, the lessor might need to
  - stnamibaqmi legal aldissoq to salqmex3

#### known about it. lessor knew about the impediment or ought reasonably to have term of the tenancy if, when entering into this agreement, the occupation of the premises by the tenant as a residence for the The lessor must ensure there is no legal impediment to

# 18 No legal impediments to occupation - s 181

# Subdivision 1 Occupation and use of premises

# concerning the premises during tenancy Division 6 Rights and obligations

- Note Section 765(3) limits the amount the tenant must pay. for the service. (b) this agreement states for item 14 how the tenant must pay
- ont; and
- apportionment of the cost of the service is to be worked
- this agreement states for item 13 how the tenant's
- the premises are individually metered for the service; or

  - (c) etther -

Residential Tenancies and Rooming Accommodation Act 2008



#### 23 Number of occupants allowed

No more than the number of persons stated in this agreement for item 15 may reside at the premises.

#### 24 - intentionally removed

### Subdivision 2 Standard of premises

#### 25 Lessor's obligations - s 185

- (1) At the start of the tenancy, the lessor must ensure -
  - (a) the premises are clean; and
  - (b) the premises are fit for the tenant to live in; and
  - (c) the premises are in good repair; and
  - (d) the lessor is not in breach of a law dealing with issues about the health or safety of persons using or entering the premises.
  - (e) the premises and inclusions otherwise comply with any prescribed minimum housing standards applying to the premises or inclusions.
- (2) While the tenancy continues, the lessor must -
  - (a) maintain the premises in a way that the premises remain fit for the tenant to live in; and
  - (b) maintain the premises in good repair, and
  - (c) ensure the lessor is not in breach of a law dealing with issues about the health or safety of persons using or entering the premises; and
  - (d) keep any common area included in the premises clean.
  - (e) ensure the premises and inclusions otherwise comply with any prescribed minimum housing standards applying to the premises or inclusions

Note - For details about the maintenance, see the information statement.

- However, the lessor is not required to comply with subclause (1)(c) or (2)(a) for any non-standard items and the lessor is not responsible for their maintenance if -
  - (a) the lessor is the State; and
  - (b) the non-standard items are stated in this agreement and this agreement states the lessor is not responsible for their maintenance; and
  - (c) the non-standard items are not necessary and reasonable to make the premises a fit place in which to live; and
  - (d) the non-standard items are not a risk to health or safety; and
  - (e) for fixtures the fixtures were not attached to the premises by the lessor.
- (4) In this clause

non-standard items means the fixtures attached to the premises and inclusions supplied with the premises stated in this agreement for item 5.2.

premises include any common area available for use by the tenant with the premises.

#### 26 Tenant's obligations generally - s 188(2), (3) and (5)

- (1) The tenant must keep the premises clean, having regard to their condition at the start of the tenancy.
- The tenant must not maliciously damage, or allow someone else to maliciously damage, the premises.
- The tenant's obligations under this clause do not apply to the extent the obligations would have the effect of requiring the tenant to repair, or compensate the lessor for, damage to the premises or inclusions caused by an act of domestic violence experienced by the tenant

#### Subdivision 3 The dwelling

#### 27 Fixtures or structural changes - ss 206A-209B

The tenant may attach a fixture, or make a structural change, to the premises only if the lessor agrees to the fixture's attachment or the structural change.

Note - Fixtures are generally items permanently attached to land or to a building that are intended to become part of the land or building. An attachment may include, for example, something glued, nailed or screwed to a wall.

- The lessor's agreement must be written, describe the nature of the fixture or change and include any terms of the agreement. Examples of terms
  - that the tenant may remove the fixture
  - that the tenant must repair damage caused when removing the fixture
  - that the lessor must pay for the fixture if the tenant can not remove it
- (3) If the lessor does agree, the tenant must comply with the terms of the lessor's agreement.
- The lessor must not act unreasonably in failing to agree.
- (5) If the tenant attaches a fixture, or makes a structural change, to the premises without the lessor's agreement, the lessor may -
  - (a) take action for a breach of a term of this agreement, or
  - (b) waive the breach (that is, not take action for the breach) and treat the fixture or change as an improvement to the premises for the lessor's benefit (that is, treat it as belonging to the lessor, without having to pay the tenant for it).
- (6) A fixture may be attached, or a structural change may be made. to premises if the fixture or structural change-
  - (a) is necessary for a tenant's safety, security or accessibility; and
  - (b) is attached or made in the circumstances, and in accordance with any requirements, prescribed by regulation.

#### 28 Supply of locks and keys - s 210

- (1) The lessor must supply and maintain all locks necessary to ensure the premises are reasonably secure.
- The lessor must give the tenant, or if there is more than 1 tenant, 1 of the tenants, a key for each lock that -
  - (a) secures an entry to the premises; or
  - (b) secures a road or other place normally used to gain access to, or leave, the area or building in which the premises are situated: or
  - (c) is part of the premises.
- If there is more than 1 tenant, the lessor must give the other tenants a key for the locks mentioned in subclause (2)(a) and (b).

#### 29 Changing locks - ss 211 and 212

- (1) The lessor or tenant may change a lock at the premises only if -
  - (a) the other party to this agreement agrees to the change; or
  - (b) the lessor or tenant has a reasonable excuse for making the change; or
  - (c) the lessor or tenant believes the change is necessary because of an emergency; or
  - (d) the lock is changed to comply with an order of the tribunal.
- (2) However, the tenant may also change a lock at the premises if
  - (a) believes the change is necessary to protect the tenant or another occupant of the premises from domestic violence; and
  - (b) engages a locksmith or other qualified tradesperson to change the lock.
- The lessor or tenant must not act unreasonably in failing to agree to the change of a lock.
- (4) If the lessor or tenant changes the lock, the lessor or tenant must give the other party to this agreement a key for the changed ľock, unless -
  - (a) the other party agrees to not being given the key; or
  - (b) a tribunal orders that the key not be given to the other party.
- If the tenant changes a lock under subclause (2) and gives the lessor a key for the changed lock, the lessor must not give the key to any other person without the tenant's agreement or a reasonable excuse.
- (6) The right of the lessor or tenant to change a lock under this clause is subject to any of the following laws that apply to
  - (a) the Body Corporate and Community Management Act 1997;
  - (b) the Building Units and Group Titles Act 1980,
  - (c) a body corporate by-law

animals being kept at the premises;

refusal apply to the request.

(i) the grounds for the refusal, and

request; and

after receiving the request.

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without the lesson's approval.

with the approval of the lessor.

55 184B and 184G

Subdivision 5 Pets

(3)

(L)

(1)

(c) if the lessor refuses the tenant's request -

(a) keeping the pet would exceed a reasonable number of

(4) The lessor may retuse the request for approval to keep a pet at

the reasons the lessor believes the grounds for the

Note – See clause 33D for limitations on conditions of approval to keep a pet at the premises.

The lessor must respond to the tenant's request within 14 days

The tenant may, using the approved form, request the lesson's

conditions - the conditions of the approval; and

(b) If the lessor approves the tenant's request subject to

(a) whether the lessor approves or refuses the tenant's

(3) The lessor's response to the request must be in writing

33C Request for approval to keep pet - ss 184D

Damage to the premises or inclusions caused by the pet or

premises or inclusions caused by the pet or other animal.

The tenant is responsible for repairing any damage to the

other animal kept at the premises, including, for example, noise caused by the pet or other animal.

The tenant is responsible for all nuisance caused by a pet or

The premises may be subject to a body corporate by-law that requires the tenant to obtain approval from the body corporate before keeping a pet at the premises.

the premises may be restricted by a body corporate by-law or (5) An authorisation to keep a pet, working dog or other animal at

The premises may be subject to a local law that limits the number or lypes of animals that may be kept at the premises.

33B Tenant responsible for pets and other animals

other law about keeping animals at the premises.

service the dog provided as a working dog. (c) tor a working dog - the retirement of the dog from the

occupying the premises under a new agreement; (a) the ending of this agreement, if the tenant continues continues for the life of the pet or working dog and is not affected by any of the following matters –

(4) An authorisation to keep the pet or working dog at the premises

For additional approvals to keep a pet or other animal at the premises see clause 33C.

premises if keeping the pet at the premises is consistent with

The tenant may keep a pet or other animal at the premises only

The tenant has the approval of the lessor to keep a pet at the

(2) However, the tenant may keep a working dog at the premises

33A Keeping pets and other animals at premises -

Note - For how the tenant may require reimbursement for the repairs, see sections 219(2) and (3) and 220 and the information statement.

to the amount payable under this agreement for 4 weeks rent.

repairs arranged to be made by the tenant is an amount equal

The maximum amount that may be incurred for emergency

It item )  $\lambda$  states  $\lambda$  cats' the tenant is approved by the lessor to keep up to  $\lambda$  cats at the premises.

(b) a change in the lessor or lessor's agent;

approval to keep a stated pet at the premises.

other animal is not fair wear and tear.

the premises only on 1 or more of the following grounds -

notice is given.

(b) the repairs are not made within a reasonable time after repairer of the need for emergency repairs of the premises; or (a) the tenant has been unable to notify the lessor or nominated

for orders about the repairs it emergency repairs or apply to the tribunal under section 227

The tenant may arrange for a suitably qualified person to make

### and 219 33 Emergency repairs arranged by tenant - ss 218

an act of domestic violence experienced by the tenant. (4) This clause does not apply to the tenant for damage caused by

can not be contacted - the lessor. (b) if there is no nominated repairer for the repairs or the repairer

(a) the nominated repairer for the repairs; or given to -

(3) If the premises need emergency repairs, the notice must be

10 fue lessou If the premises need routine repairs, the notice must be given (2)

tenant must give notice as soon as practicable of the damage.

If the tenant knows the premises have been damaged, the

## 32 Notice of damage - s 217

repairs to be made to the premises or inclusions. (b) under this agreement the lessor is to arrange for emergency lessor; and

(a) the lessor has given the tenant a telephone number of the

(4) This clause does not apply if -

the nominated repairer. of the lessor's nominated repairer or the telephone number of

The lessor must give written notice to the tenant of any change of contact for notifying of the need for emergency repairs.

(b) whether or not the nominated repairer is the tenant's first point repairer; and

(a) the name and telephone number of the nominated

Sor the written notice must state

(b) in a written notice given by the lessor to the tenant.

(a) in this agreement for item 18; or barticular type must be stated either -

(T) The lessor's nominated repairer for emergency repairs of a

# 31 Nominated repairer for emergency repairs - s 216

Routine repairs are repairs other than emergency repairs. housing standards.

Also, emergency repairs are works needed for the premises or inclusions to comply with the prescribed minimum

access to, or using, the premises. premises that unduly inconveniences a resident in gaining (l) a serious fault in a staircase, lift or other common area of the

or unduly inconvenience a resident of the premises;

(k) a fault or damage likely to injure a person, damage property

(j) a fault or damage that makes the premises unsafe or insecure; on the premises for hot water, cooking or heating;

(1) a failure or breakdown of an essential service or appliance

to rue bremises; (h) a failure or breakdown of the gas, electricity or water supply

(g) serious storm, fire or impact damage;

flooding or serious flood damage; (1)

(e) a dangerous electrical fault;

(d) a gas leak; (c) a senous ro a serious roof leak;

(b) a blocked or broken lavatory system;

(a) a burst water service or serious water service leak; pniwollo†

Emergency repairs are works needed to repair any of the

- 55 214 and 215 30 Meaning of emergency and routine repairs

# Subdivision 4 Damage and repairs

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Residential Tenancies and Rooming Accommodation Act 2008



- (b) the premises are unsuitable for keeping the pet because of a lack of appropriate fencing, open space or another thing necessary to humanely accommodate the pet;
- (c) keeping the pet is likely to cause damage to the premises or inclusions that could not practicably be repaired for a cost that is less than the amount of the rental bond for
- (d) keeping the pet would pose an unacceptable risk to the health and safety of a person, including, for example, because the pet is venomous;
- (e) keeping the pet would contravene a law,
- (f) keeping the pet would contravene a body corporate by-law applying to the premises;
- if the lessor proposed reasonable conditions for approval and the conditions comply with clause 33D - the tenant has not agreed to the conditions;
- (h) the animal stated in the request is not a pet as defined in section 184A;
- another ground prescribed by a regulation under section 184E(1)(i)
- The lessor is taken to approve the keeping of the pet at the premises if -
  - (a) the lessor does not comply with subclause (2); or
  - (b) the lessor's response does not comply with subclause (3).

#### 33D Conditions for approval to keep pet at premises - s 184F

- (1) The lessor's approval to keep a pet at the premises may be subject to conditions if the conditions
  - (a) relate only to keeping the pet at the premises; and
  - (b) are reasonable having regard to the type of pet and the nature of the premises; and
  - (c) are stated in the written approval given to the tenant in a way that is consistent with clause 33C(3).
- (2) Without limiting subclause (1)(b), the following conditions of the lessor's approval are taken to be reasonable -
  - (a) if the pet is not a type of pet ordinarily kept inside a condition requiring the pet to be kept outside at the premises;
  - (b) if the pet is capable of carrying parasites that could infest the premises – a condition requiring the premises to be professionally fumigated at the end of the tenancy;
  - (c) if the pet is allowed inside the premises a condition requiring carpets in the premises to be professionally cleaned at the end of the tenancy
- A condition of the lessor's approval to keep a pet at the premises is void if the condition -
  - (a) would have the effect of the lessor contravening section 171 or 172; or
  - (b) would, as a term of this agreement, be void under section 173: or
  - (c) would increase the rent or rental bond payable by the tenant; or
  - (d) would require any form of security from the tenant.
- For subclause (2), the premises are professionally fumigated, and carpets are professionally cleaned, if the fumigation and cleaning are done to a standard ordinarily achieved by businesses selling those services.

## Division 7 Restrictions on transfer or subletting by tenant

#### 34 General - ss 238 and 240

Subject to clause 35, the tenant may transfer all or a part of the tenant's interest under this agreement, or sublet the premises, only if the lessor agrees in writing or if the transfer or subletting is made under a tribunal order.

- The lessor must act reasonably in failing to agree to the transfer or subletting
- The lessor is taken to act unreasonably in failing to agree to the transfer or subletting if the lessor acts in a capricious or retaliatory way
- The lessor or the lessor's agent must not require the tenant to pay, or accept from the tenant, an amount for the lessor's agreement to a transfer or subletting by the tenant, other than an amount for the reasonable expenses incurred by the lessor in agreeing to the transfer or subletting.

# 35 State assisted lessors or employees of lessor -

- (1) This clause applies if -
  - (a) the lessor is the State: or
  - (b) the lessor is an entity receiving assistance from the State to supply rented accommodation; or
  - (c) the tenant's right to occupy the premises comes from the tenant's terms of employment.
- The tenant may transfer the whole or part of the tenant's interest under this agreement, or sublet the premises, only if the lessor agrees in writing to the transfer or subletting.

# Division 8 When agreement ends 36 Ending of agreement - s 277

- This agreement ends only if -
  - (a) the lessor and tenant agree, in a separate written document, to end this agreement; or
  - the lessor gives a notice to leave premises to the tenant under section 326 and the tenant hands over vacant possession of the premises to the lessor on or after the handover day; or
  - (c) the tenant gives a notice of intention to leave premises to the lessor under section 327 and hands over vacant possession of the premises to the lessor on or after the handover day; or
  - (d) the tenant vacates, or is removed from, the premises after receiving a notice from a mortgagee or appointed person under section 317; or
  - (e) the tenant abandons the premises and the period for which the tenant paid rent has ended; or
  - (f) the tribunal makes an order terminating this agreement.
- (2) Also, this agreement ends for a sole tenant if -
  - (a) the tenant gives the lessor a notice ending tenancy interest and hands over vacant possession of the premises; or Note - See chapter 5, part 1, division 3, subdivision 2A of the Act for the obligations of the lessor and tenant relating to a notice ending tenancy interest.
  - (b) the tenant dies.

Note - See section 324A for when this agreement ends if a sole tenant dies.

#### 37 Condition premises must be left in - s 188(4) and (5)

(1) At the end of the tenancy, the tenant must leave the premises, as far as possible, in the same condition they were in at the start of the tenancy, fair wear and tear excepted.

Examples of what may be fair wear and tear -

- wear that happens during normal use
- changes that happen with ageing
- (2) The tenant's obligation mentioned in subclause (1) does not apply to the extent the obligation would have the effect of requiring the tenant to repair, or compensate the lessor for, damage to the premises or inclusions caused by an act of domestic violence experienced by the tenant.



#### 43 Lessor's agent

- in this agreement for item 3. The name and address for service of the lesson's agent is stated
- stand in the lessor's place in any application to a tribunal Unless a special term provides otherwise, the agent may -
- under this agreement. do any thing else the lessor may do, or is required to do, by the lessor or the tenant, or

#### 44 Notices

- an approved form for the notice, in the approved form. (1) A notice under this agreement must be written and, if there is
- A notice from the tenant to the lessor may be given to the (2)Note - Download approved forms via the ATA website ita.qld.gov.au
- A notice may be given to a party to this agreement or the Jessou, a adeut.
- if an address for service for the party or agent is stated in this (a) by giving it to the party or agent personally; or lessor's agent -
- (c) if a facsimile number for the party or agent is stated in this sending it by prepaid post as a letter to the address; or agreement for item 1, 2 or 3 - by leaving it at the address,
- Transactions (Queensland) Act 2001; or to the facsimile number in accordance with the Electronic agreement for item 1, 2 or 3 and item 4 indicates that a notice may be given by facsimile - by sending it by facsimile
- Transactions (Queensland) Act 2001. to the email address in accordance with the Electronic notice may be given by email - by sending it electronically agreement for item 1, 2 or 3 and item 4 indicates that a (d) if an email address for the party or agent is stated in this
- to the party or agent by facsimile or email. notice to each other party that notices are no longer to be given notices being given to them by facsimile or email only by giving (4) A party or the lesson's agent may withdraw his or her consent to
- for the tenant, the tenant's address for service is taken to be the If no address for service is stated in this agreement for item 2
- notice to each other party of a new address for service, facsimile for service, facsimile number or email address only by giving A party or the lessor's agent may change his or her address (9) address of the premises.
- in the notice is taken to be the party's or agent's address address for service, facsimile number or email address stated number or email address for a party or the lessor's agent, the On the giving of a notice of a new address for service, facsimile (L)number or email address.
- agreement for item 1, 2 or 3. tor service, tacsimile number or email address stated in this
- received by the party to whom the address relates when the (a) a notice left at an address for service is taken to have been Unless the contrary is proved -
- person to whom it was addressed when it would have been (b) a notice sent by post is taken to have been received by the notice was left at the address; and
- (c) a notice sent by facsimile is taken to have been received at delivered in the ordinary course of post; and
- all pages of the notice have been successfully sent; and facsimile machine produces a transmission report indicating the place where the facsimile was sent when the sender's
- recipient when the email enters the recipient's email server. (d) a notice sent by email is taken to have been received by the

Level 11, Midtown Centre, 150 Mary Street | GPO Box 390 Brisbane Q 4001 | 1 1300 366 311 | rta.qld.gov.au

## 39 Tenant's forwarding address - s 205(2) and (3) keys for the premises.

At the end of the tenancy, the tenant must return to the lessor all

When handing over possession of the premises, the tenant

## the agent the tenant's new residential address. to state the tenant's new residential address, tell the lessor or must, if the lessor or the lessor's agent asks the tenant in writing

- (a) the tenant has a reasonable excuse for not telling the lessor or However, subclause (1) does not apply if -
- chapter 5, part 1, division 3, subdivision 2A of the Act. agreement, or the tenant's interest in this agreement, under (b) after experiencing domestic violence, the tenant ended this agent the new address; or

# 40 Exit condition report - s 66

38 Keys

- the lessor's agent. for the premises and give I copy of the report to the lessor or must prepare, in the approved form, and sign a condition report As soon as practicable after this agreement ends, the tenant
- information statement. The report may be very important in deciding Note - For the approved form for the condition report, see the returns the keys to the premises to the lessor or the lessor's agent Example of what might be as soon as practicable - when the tenant
- (Z) The lessor or the lessor's agent must, within 3 business days the condition of the premises. who is entitled to a refund of the rental bond if there is a dispute about
- (b) if the lessor or agent does not agree with the report show (a) sidu the copy; and after receiving the copy of the report -
- ph watking the copy in an appropriate way; and the parts of the report the lessor or agent disagrees with
- tenant at the address or agent - make a copy of the report and return it to the (c) if the tenant has given a forwarding address to the lessor
- signed by both parties for at least 1 year after this agreement ends. The lessor or agent must keep a copy of the condition report

#### ss 363 and 364 41 Goods or documents left behind on premises -

- premises at the end of the tenancy The tenant must take all of the tenant's belongings from the
- property, but must deal with them under sections 363 and 364. (2) The lessor may not treat belongings left behind as the lessor's own
- proceeds (after storage and selling costs) to the public trustee. Note - For details of the lesson's obligations under sections 363 and 364, see the information statement. They may include an obligation to store goods and may allow the lessor to sell goods and pay the net sale

# Division 9 Miscellaneous

# 42 Supply of goods and services - s 171

- py the lessor or agent. pny goods or services from the lessor or a person nominated The lessor or the lessor's agent must not require the tenant to
- (a) a requirement about a service charge; or Subclause (1) does not apply to -
- Note See section 164 for what is a service charge.
- requires the carpets to be cleaned, or the premises to be fumigated, at the end of the tenancy; and (b) a condition of an approval to keep a pet if the condition -
- (ii) complies with clause 33D; and
- services from a particular person or business. (iii) does not require the tenant to buy cleaning or furnigation

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Page 10 of 11 v21 Sep24



# Special Terms continued...

These Special Terms have been adopted and approved by The Real Estate Institute of Queensland Ltd.

#### 50 Liability excluded

The tenant shall be liable for and shall indemnify and defend the lessor from, and against, any and all losses, claims, demands, actions, suits (including costs and legal fees on an indemnity basis), and damages, including, but not limited to:

- (a) injury, bodily or otherwise, or death of any person, including the tenant or an approved occupant; or
- loss, damage to, or destruction of, property whether real or personal, belonging to any person, including the tenant or an approved occupant;

as a direct or indirect result of the tenant's negligent acts or omissions.

#### 51 Lessor's insurance

- (1) If the lessor does have insurance cover the tenant must not do, or allow anything to be done, that would invalidate the lessor's insurance policy for the premises or increase the lessor's premium in relation to that policy.
- The lessor may claim from the tenant -
  - (a) any increase in the premium of the lessor's insurance; and
  - (b) any excess on claim by the lessor on the lessor's insurance; and
  - (c) any other cost and expenses incurred by the lessor:
  - as a direct or indirect result of the tenant's negligent acts or omissions.

#### 52 Tenant's insurance

It is the responsibility of the tenant and/or approved occupant to adequately insure their own property and possessions.

#### Smoke alarm obligations

The tenant must-

- (1) Test each smoke alarm in the premises-
  - (a) at least once every 12 months; or
  - if a fixed term tenancy is of less than 12 months duration, but is held over under a periodic tenancy of 12 months or more. at least once in the 12 month period;
    - For an alarm that can be tested by pressing a button or other device to indicate whether the alarm is capable of detecting smoke by pressing the button or other device;
    - Otherwise, by testing the alarm in the way stated in the Information Statement (RTA Form 17a) provided to the tenant/s at the commencement of the tenancy.
- (2) Replace each battery that is spent, or that the tenant/s is aware of is almost spent, in accordance with the Information Statement provided to the tenant/s at the commencement of the tenancy;
- Advise the lessor as soon as practicable if the tenant/s become/s aware that a smoke alarm in the premises has failed or is about to fail (other than because the battery is spent or almost spent); and
  - In interpreting the word "spent" when referring to a battery, the term is used to include reference to a battery which is flat, non-functioning or lacking in charge that it does not properly operate the smoke alarm. Note:
- (4) Clean each smoke alarm in the premises in the way stated in the Information Statement provided to the tenant/s at the commencement of the tenancy:
  - (a) at least once every 12 months; or
  - if a fixed term tenancy is of less than 12 months duration, but is held over under a periodic tenancy of 12 months or more, at least once in the 12 month period;
  - In the event that the tenant/s engages a contractor/tradesperson (as listed in Item 18) to meet the tenant/s obligations listed under this special term, such engagement shall be at the tenant/s' own cost and expense.
- Not tamper with or otherwise render a smoke alarm inoperative. Such an act will constitute malicious damage in accordance with section 188 of the Act.

#### 54 Portable pool obligations

- (1) The tenant must-
  - (a) Obtain the lessor's consent for a portable pool at the premises of a depth of 300mm or greater;
  - Where consent is to be provided by the lessor to the tenant for the use of a portable pool at the premises of a depth of (b) 300mm or greater, provide the lessor and/or the agent with details of the type and description of the proposed portable
- (2) Where consent is provided by the lessor to the tenant for the use of a portable pool at the premises of a depth of 300mm or greater, the tenant agrees to:
  - (a) Maintain and repair the portable pool at the tenant's own expense;
  - In accordance with the *Building Act* 1975 obtain, maintain and renew a Pool Safety Certificate for a regulated pool, which includes a requirement for a compliant pool fence and, provide a copy of the Pool Safety Certificate to the lessor and/or agent:
  - Where a compliant pool fence is required for a regulated pool, obtain the lessor's consent regarding a proposed fence in accordance with clause 27 of the standard terms;
  - (d) In circumstances where consent is provided to the tenant by the lessor in accordance with clause 27 of the standard terms, construct and maintain the fence as required by the Building Act 1975, at the tenant's own expense.
- In accordance with special term 54(1) and 54(2), where consent is provided by the lessor to the tenant for a portable pool of a depth of 300mm or greater and/or as prescribed by the *Building Act 1975*, the tenant hereby agrees to indemnify and hold harmless the lessor and agent for any loss, claim, suit or demand, brought, caused or contributed to, directly or indirectly, by the portable pool.

INITIALS (Note: initials not required if signed with Electionic Signature)

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(b) the carpets in the premises being professionally cleaned at the end of the tenancy. at the end of the tenancy; and

or structure attached to the dwelling, including but not limited to any garage, sunroom or enclosed veranda. For the purpose of this special term, a dwelling on the premises shall include any structure on the premises designed to be used as a residence for human habitation. A dwelling shall also include any enclosed area, room

(b) consent to either, or both parties, or the lessor's agent signing this agreement using an Electronic Signature.

(2) If this agreement is signed by any party or the lesson's agent using an Electronic Signature, the tenant and the lessor:

(1) Electronic Signature means an electronic method of signing that identifies the person and indicates their intention to sign

(4) For requests for approval to keep a pet at the premises inconsistent with Item 17 of this agreement, see clauses 33C and 33D of this agreement and sections 184D to 184F of the Act. premises as stated in Item L7 of this agreement.

The premises are professionally fumigated and carpets are professionally cleaned, if the fumigation and cleaning are done to a standard ordinarily achieved by businesses selling those services.

(a) agree to enter into this agreement in electronic form; and

- (a) it the pet is capable of carrying parasites that could infest the premises, the premises being professionally furnigated
- ou the premises, conditional on: (1) In addition to clause 33A(3), the lessor approves a pet as stated in Item 17 of this agreement to be kept inside a dwelling
  - If the pet is permitted inside, this special term applies:

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These Special Terms have been adopted and approved by The Real Estate Institute of Queensland Ltd.

Special Terms continued...

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Electronic Signing

NOIG:



# General tenancy agreement (Form 18a) Residential Tenancies and Rooming Accommodation Act 2008



Refer to attached special terms approved by the Real Estate Institute	of Queensland.
Names of Approved Occupants: 3 x Dependents	
varies of Approved occupants. 3 x Dependents	
	27 )
he tenant/s must receive a copy of the information statement (For reviously been given to the tenant/s. <b>Do not send to the RTA - g</b>	m 17a) and a copy of any applicable by-laws if copies have not live this form to the tenant/s, keep a copy for your records.
Other languages: You can access a free interpreter service (Monday to Friday, 8:30am to 5:00pm).	ic by calling the HTA on Tool ood of the
ignature of lessor/agent	Signature of tenant 1
ame/trading name	Print name
Twomey Schriber Property Group	Elisa Florian
ignature A	Signature
Date 1 /12/2024	Date /3   /2   202
	Maller for
ignature of tenant 2	Signature of tenant 3
rint name	Print name
	Finendine
Signature	Signature

Date

Date

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# Special Terms

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These Special Terms have been adopted and approved by The Real Estate Institute of Queensland Ltd.

# The tenant must not permit persons other than the persons nominated as approved occupants in Part 3 of this agreement to reside at the premises without the written consent of the lessor. The lessor must act reasonably in exercising the lessor's discretion when determining whether or not to consent to a request by the tenant for any change to the approved tenants or occupants.

Occupation and use of premises

The use of online home sharing platforms, such as AirBnB, which grant exclusive possession of the property, or any part thereof, to guests, shall be deemed to be subletting of the property and require compliance with clause 34. Subletting via online home sharing platforms

(1) During the tenancy, the tenant must-Care of the premises by the tenant

(a) not do anything that might block any plumbing or drains on the premises;

keep all rubbish in the bin provided by the local authority in an area designated by the lessor or as the local authority may

tednite;

unppizu psz peeu collected; put the bin out for collection on the appropriate day for collection and return the bin to its designated place after the

including mowing the lawns, weeding the gardens and watering the lawns and gardens (subject to council water maintain the lawns and gardens at the premises having regard to their condition at the commencement of the tenancy,

(e) subject to the lessor's obligations under clause 25(1)(e) and 25(2)(e), keep the premises free from pests and vermin,

having regard to the condition of the premises at the commencement of the tenancy;

keep the walls, floors, doors and ceilings of the premises free of nails, screws or adhesive substances, unless otherwise agreed to by the lessor in accordance with clause 27;

keep the swimming pool, filter and spa equipment (if any) clean and at the correct chemical levels having regard to their

condition at the start of the tenancy;

(y) not interfere with nor make non-operational any facility that may be provided with the premises (eg. smoke alarms, fire

(2) The obligations of the tenant at the end of the tenancy regarding the conditions of the premises include-

if the carpets were cleaned to a certain standard at the start of the tenancy, the tenant must ensure the carpets are cleaned to the same standard, fair wear and tear excepted, at the end of the tenancy. For the sake of clarity, a special term or condition for approval to keep a pet at the premises requiring carpets in the premises to be professionally cleaned term or condition for approval to keep a pet at the premises requiring carpets in the premises to be professionally cleaned at the end of the tenancy overrides this special term;

if the property was free of pests and vermin at the start of the tenancy, the tenant must ensure the property meets the same standard at the end of the tenancy. For the sake of clarity, a special term or condition for approval to keep a pet at the premises requiring the premises to be professional fumigated at the end of the tenancy overrides this special at the premises requiring the premises to be professional fumigated at the end of the tenancy overrides this special (q)

(c) repairing the tenant's intentional or negligent damage to the premises or inclusions;

replacing inclusions damaged during the tenancy having regard to their condition at the start of the tenancy, fair wear and (d) returning the swimming pool, filter and spa equipment (if any) to a clean condition with correct chemical levels having regard to their condition at the start of the tenancy;

(9) remove all property other than that belonging to the lessor or on the premises at the start of the tenancy. mowing lawns, weeding gardens having regard to their condition at the start of the tenancy;

48 Photographs of the property during an inspection

The tenant consents to photographs being taken of the property during an inspection arranged by the lessor or the lessor's agent in accordance with section 192(1)(a), for the purposes of documenting the condition of the property at the time of the

For the sake of clarity, if any photographs taken during an inspection of the property show something belonging to the tenant, the lessor or lessor's agent must obtain the tenant's written consent in order to use the photographs in an advertisement for the property in accordance with section 203. iusbecnou:

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person), including costs in connection with: remote control relating to the premises which has been provided to the tenant (by the lessor, a body corporate or other The lessor may claim from the tenant costs incurred by the lessor as a result of the tenant losing any key, access keycard or

(a) replacing the key, access keycard or remote control; and

daining access to the premises.

(2) The tenant acknowledges that the lessor's agent may retain a duplicate set of keys.

(3) If a tenant changes a lock at the premises in accordance with clause 29, the tenant must immediately provide the lessor and/or lessor's agent with the key for the changed lock unless clauses 29(4)(a) or (b) are applicable regarding the provision of the key

If a tenant changes a lock under clause 29(5) and gives the key to the lessor in accordance with clause 29(5), the tenant

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sdiees for the key to be given to the lessor's agent.

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## Annexure A

#### PET AGREEMENT

If a pet is approved at the commencement of the tenancy or during the tenancy, the Tenant acknowledges and agrees to the following terms:

- 1. The Lessor has agreed to permit pet/s at the Premises as specified in the General Tenancy Agreement.
- 2.Any pet/s other than the approved pet/s specified in the General Tenancy Agreement must first be requested by the Tenant in writing via a separate Pet Application giving full details and then be approved in writing by the Lessor PRIOR to the pet/s being allowed onto the Premises. Pet approval may be subject to specific criteria and must be complied with. Approval is NOT guaranteed.
- 3.The Tenant shall be liable for any damage or injury whatsoever caused by the pet/s on the Property, whether they are the Tenants pets or their quests pets and regardless of their approval status.
- 4. The Tenant accepts full responsibility and indemnifies the Lessor for any claims by or injuries to third parties or their Property caused by, or as result of actions by their pet/s or their guests pet/s, and regardless of their approval status.
- 5.The Tenant agrees to arrange for Tick & Flea Fumigation at the end of the Tenancy or at a time during the Tenancy as required or requested by the Lessor / Lessors Agent to be carried out.
- 6.The pet/s are to be outside at all times, unless specified otherwise in the General Tenancy Agreement. Guide dogs are an exception.
  7.If the pet is a dog, the Tenant agrees to restrain or remove the dog from the premises for the duration of inspections arranged by the Agent with the required notice given.

#### **FURNISHED PROPERTY**

If the property is furnished the Tenant agree to have all furniture steam cleaned at the expiry of the agreement. The tenant agrees that at the end of the tenancy all furniture and inventory will be neat, tidy and placed in it's original place of storage.

#### AIR CONDITIONING FILTERS AND EXHAUST FANS

The Tenant/s agree to clean the air conditioning filters, ceiling fans and exhaust fans regularly and upon vacating the premises.

#### TIMBER/LINO FLOORING

The Tenant/s will use felt protectors (or similar product) on the bases of any furniture placed on Timber or Lino floor surfaces in order to prevent scratches or other damage.

#### VEHICLES

The Tenant's or the Tenant's invitees are not to park or store vehicles, boats or trailers on any areas other than those designated for parking, this includes not parking on the grass. No unregistered vehicles are to be stored at the property.

#### DRIVEWAY AND CAR SPACE AREAS

Where the premises includes a garage, car space or driveway for the Tenant/s exclusive use, the Tenant acknowledges and confirms it is the Tenant/s responsibility to keep such areas free from oil stains and otherwise keep such areas clean and tidy.

#### TRADESPERSON CALLOUT WHERE TENANT IS RESPONSIBLE

If the Tenant/s request the services of a tradesperson to carry out repairs in the premises and there is no fault found or the fault is found to have been caused by the Tenant/s or their guest or the Tenant/s own property, the Tenant/s acknowledge and agree they will be responsible for payment of the fees charged by the tradesperson.

#### **CURTAINS AND BLINDS**

The Tenant/s acknowledge they will return the curtains and/ or blinds to the same cleaning standard as the entry condition report.

#### AIR FRYERS / APPLIANCES

The tenant agrees that if they are using an air fryer or any other cooking appliance that produces heat at the premises that they take precautions to protect the benchtop below such as a heat protector mat.

INITIALS | Jack Indias not required if signed with Electronic Signature)

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# Special Condition General Tenancy - Smoking Not Allowed on Premises

- (a) The Tenant must not, or allow any other person to, use or smoke tobacco or other smoke producing substance within any dwelling on the premises.
- (b) For the purposes of this Special Term a dwelling contained on the Premises shall include any enclosed area, room or structure attached to the dwelling, including but not limited to any garage, sunroom or enclosed veranda. A dwelling shall include any structure on the Premises designed to be used as a residence for human habitation.

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# Annexure B

The smoke alarms in this property are covered under Smoke Alarm Testing Services annual subscription. In the event there is a fault with the alarms or they are continually sounding, please refer to the following link, https://www.sats.com.au/false-alarms/ for the manual. Alternatively, contact the tenant enquiry number on 1300 552 199.

**INITIALS** 

(Note: Initials nor required if signed with Electronic Signature)

# **Bond lodgement** (Form 2)

Residential Tenancies and Rooming Accommodation Act 2008 (Sections 116-119)



at tta.qld.gov.au instead of this form. Finally sind topedity managers/rewners should lodge the bond the RTA Bond Lodgement web service Only tenants/residents who pay bond, and the property manager/owner, should fill out this form. Where possible,

on this form is accurate and truthful and confirms that the document is not false or misleading in any material particular. By submitting this form to the Residential Tenancies Authority (RTA), each signatory affirms that, to the best of their knowledge, the information provided by them

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# Bond lodgement (Form 2)

Residential Tenancies and Rooming Accommodation Act 2008 (Sections 116–119)



Page 2 of 2 - Complete all pages			
MPORTANT: Copy rental bond details and address of rental pro	operty from	page 1	
New bond OR Existing rental bond number	71458181	5	
Address of rental property (rooming accommodation: includ			
2/52 Armbrust St			
Manoora, OLD			Postcode 4870
Weekly rent and bond			
Total bond Weekly rent Bond paid with this	s form		
\$ 1,920.00 \$ 480 \$ 80			
Tenant receives a rent subsidy (property owner is tenant's en	nployer) Ye		
When was the rent for the premises last increased? Date 28	/02 /2	024	
Is the property manager/owner or provider classified as exempt, a	as defined in t	he Act? Yes 🗌 No 🗸	
Did the property owner/provider purchase the rental premises wit	hin 12 month	s of the tenancy agreement	commencing? Yes No 🔽
If yes to above: What was the date the property was pure	chased?	/ /	
Tenants/residents who have paid bond money (include indiv	vidual amou	nts)	
Important: please provide a unique email address, which isn't record the same email address for multiple customers due to another RTA customer, we will communicate with you by pos	privacy and	security reasons. If you pr	ovide the same email address a
Tenant 1			
First name/s Elisa	Last name	Florian	\$ 80
Date of birth 24 10 71 1992 Phone		Mobile 0484 097 089	
RTAID (if known) ROND # 7145 8181	5	Date /3 //2/2024	Signature / //
Email elisaflorian@hotmail.com		tick if you agree to receive RTA notices by email	Alsof husen
Optional - do you identify as: (mark all that apply)  Aboriginal and Torres Strait Islander peoples Cultura	Illy and Lingu	,	People living with a disability
Tenant 2			
First name/s	Last name		\$
Date of birth / / Phone	1	Mobile	- may sell self to some to 1800 Marketh self to some Vely
RTA ID (if known)		Date / /	Signature
Email		tick if you agree to receive RTA notices by email	1
Optional - do you identify as: (mark all that apply)  Aboriginal and Torres Strait Islander peoples  Cultura	Illy and Lingu	uistically diverse people	People living with a disabilit
Tenant 3			The state of the s
First name/s	Last name		\$
Date of birth / / Phone		Mobile	
RTA ID (if known)	===	Date / /	Signature
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Optional - do you identify as: (mark all that apply)  Aboriginal and Torres Strait Islander peoples  Cultura	illy and Lingu	uistically diverse people	People living with a disabilit



Residential Tenancies and Rooming Accommodation Act 2008 (Sections 716-719)

#### Use this form to

- pay the bond (full, or part payment), or
- increase the bond (rent has been increased)

the bond, it must be paid to the RTA within 10 days. It is an offence not to do so. The bond can be paid to the RTA by the tenant or the property manager/owner. Once the property manager/owner receives

### Paying the bond

and debit card payments. the RIA's Bond Lodgement Web Service instead of this paper form. It's fast, secure, 24/7 and supports BPAY, credit card Online I Where possible, tenants/residents and property managers/owners are encouraged to lodge the bond online using

Cheque/money order | Please post payments to the RTA – Residential Tenancies Authority, GPO Box 390, Brisbane, Qld, 4001,

you can update your details using BTA Web Services. will be sent via post or email (if the RTA has a consented email address on file for you). To opt in to receiving RTA emails, BPAY | Once the RTA receives and processes this form, BPAY details will be issued for payment to be made. BPAY details

Accommodation Act 2008 (Qld) and may provide your information to QCAT and other bodies in accordance with the RTA's functions. For more information The RTA is collecting your personal information for the purpose of serving out the ATA shring rounder the federates along money and sooming

ATA 9AT of notsemporial responsibility for any loss or abanago which may result from prohiding incorrect information to the ATA 9ATA see the RTA's privacy plan contained on the RTA website.

containing false or misleading information. Maximum penalty for such an offence - 20 penalty units. Section 447 of the Residential Tenancies and Rooming Accommodation Act 2008 (QId) makes it an offence for a person to knowingly give the ATA documents

#### Maximum bond

Residential tenancy

equal to 4 weeks rent regardless of the weekly rent amount

Moveable dwelling (e.g. caravan)

equal to 2 weeks rent regardless of the weekly rent amount

when electricity is supplied and individually metered, equal to 3 weeks rent regardless of the weekly rent amount

Rooming accommodation

- equal to 4 weeks rent regardless of the weekly rent amount
- if bond is paid in instalments, go to rta.qld.gov.au for details

#### Rent increase

alternatively ask your property manager/owner or provider. You can find the date of the last rent increase on your General Tenancy Agreement (Form 18a, Form 18b or Form R18) or

The property manager/owner or provider must not increase, or propose to increase, the rent payable by a tenant/resident less than 12 months after the last rent increase for the residential premises or resident's room.

Rent increase requirements do not apply to exempt property managers/owners or exempt providers. The Act provides definitions for an exempt property manager/owner and an exempt provider.

owner or property manager does not have information about the previous rent increase. For properties being rented for the first time, the date of the last rent increase is the date the property is first rented. in the tenancy agreement and to provide evidence of a rent increase upon the tenant's request does not apply if the new For properties purchased between 6 June 2023 and 6 June 2025, the requirement to include the date of the last rent increase

(Monday to Friday, 8:30am to 5:00pm). Other languages: You can access a free interpreter service by calling the RTA on 1300 366 313





Page 3 of 3 v9 Sep24

# General tenancy agreement (Form 18a) Residential Tenancies and Rooming Accommodation Act 2008



Refer to attached special terms approved by the Real Estate Institute	e of Queensland.
lames of Approved Occupants: 3 x Dependents	
ass s.r. pprotes observations a x Dependents	
Tames on Apriored Goodpanio. S A Dependents	
The tenant/s must receive a copy of the information statement (For	rm 17a) and a copy of any applicable by-laws if copies have not
The tenant/s must receive a copy of the information statement (For previously been given to the tenant/s. Do not send to the RTA - g	give this form to the tenant/s, keep a copy for your records.
The tenant/s must receive a copy of the information statement (For previously been given to the tenant/s. <b>Do not send to the RTA - g</b> Other languages: You can access a free interpreter serviously	give this form to the tenant/s, keep a copy for your records.
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the tenant/s must receive a copy of the information statement (For reviously been given to the tenant/s. <b>Do not send to the RTA - g</b> Other languages: You can access a free interpreter servior (Monday to Friday, 8:30am to 5:00pm).  ignature of lessor/agent  lame/trading name	give this form to the tenant/s, keep a copy for your records.  ce by calling the RTA on 1300 366 311  Signature of tenant 1
The tenant/s must receive a copy of the information statement (For previously been given to the tenant/s. <b>Do not send to the RTA - Q</b> Other languages: You can access a free interpreter servior (Monday to Friday, 8:30am to 5:00pm).  Signature of lessor/agent  Jame/trading name  Twomey Schriber Property Group	give this form to the tenant/s, keep a copy for your records.  ce by calling the RTA on 1300 366 311  Signature of tenant 1  Print name
The tenant/s must receive a copy of the information statement (For previously been given to the tenant/s. <b>Do not send to the RTA - Q</b> Other languages: You can access a free interpreter servior (Monday to Friday, 8:30am to 5:00pm).  Signature of lessor/agent  Name/trading name  Twomey Schriber Property Group	ce by calling the RTA on 1300 366 311  Signature of tenant 1  Print name  Elisa Florian  Signature
The tenant/s must receive a copy of the information statement (For previously been given to the tenant/s. <b>Do not send to the RTA - Q</b> Other languages: You can access a free interpreter service (Monday to Friday, 8:30am to 5:00pm).  Signature of lessor/agent  Name/trading name  Twomey Schriber Property Group	ce by calling the RTA on 1300 366 311  Signature of tenant 1  Print name  Elisa Florian  Signature
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The tenant/s must receive a copy of the information statement (For previously been given to the tenant/s. <b>Do not send to the RTA - Question</b> Other languages: You can access a free interpreter service (Monday to Friday, 8:30am to 5:00pm).  Signature of lessor/agent  Itame/trading name  Twomey Schriber Property Group  Signature  Date / /	Signature of tenant 1 Print name Elisa Florian Signature
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# Special Terms

These Special Terms have been adopted and approved by The Real Estate Institute of Queensland Ltd.

Occupation and use of premises 94

determining whether or not to consent to a request by the tenant for any change to the approved tenants or occupants. The tenant must not permit persons other than the persons nominated as approved occupants in Part 3 of this agreement to reside at the premises without the written consent of the lessor. The lessor must act reasonably in exercising the lessor's discretion when

The use of online home sharing platforms, such as AirBnB, which grant exclusive possession of the property, or any part thereof, to guests, shall be deemed to be subletting of the property and require compliance with clause 34. Subletting via online home sharing platforms 97

(1) During the tenancy, the tenant must-Care of the premises by the tenant

keep all rubbish in the bin provided by the local authority in an area designated by the lessor or as the local authority may (a) not do anything that might block any plumbing or drains on the premises;

put the bin out for collection on the appropriate day for collection and return the bin to its designated place after the reduire;

including mowing the lawns, weeding the gardens and watering the lawns and gardens (subject to council water (d) maintain the lawns and gardens at the premises having regard to their condition at the commencement of the tenancy, inbbish has been collected;

(e) subject to the lessor's obligations under clause 25(1)(e) and 25(2)(e), keep the premises free from pests and vermin, having regard to the condition of the premises at the commencement of the tenancy;

keep the walls, floors, doors and ceilings of the premises free of nails, screws or adhesive substances, unless otherwise

(d) keep the animming pool, filter and spa equipment (if any) clean and at the correct chemical levels having regard to their agreed to by the lessor in accordance with clause 27;

extinguishers, garden sprinkler systems, hoses etc). (h) not interfere with nor make non-operational any facility that may be provided with the premises (eg. smoke alarms, fire condition at the start of the tenancy;

if the carpets were cleaned to a certain standard at the start of the tenancy, the tenant must ensure the carpets are cleaned to the same standard, fair wear and tear excepted, at the end of the tenancy. For the sake of clarity, a special term or condition for approval to keep a pet at the premises requiring carpets in the premises to be professionally cleaned at the end of the tenancy overrides this special term; (2) The obligations of the tenant at the end of the tenancy regarding the conditions of the premises include-

it the property was free of pests and vermin at the start of the tenancy, the tenant must ensure the property meets the

same standard at the end of the tenancy. For the sake of clarity, a special term or condition for approval to keep a pet at the premises requiring the premises to be professional fumigated at the end of the tenancy overrides this special at the premises requiring the premises to be professional fumigated at the end of the tenancy overrides this special (q)

(c) repairing the tenant's intentional or negligent damage to the premises or inclusions;

(d) returning the swimming pool, filter and spa equipment (if any) to a clean condition with correct chemical levels having

replacing inclusions damaged during the tenancy having regard to their condition at the start of the tenancy, fair wear and

(g) remove all property other than that belonging to the lessor or on the premises at the start of the tenancy. mowing lawns, weeding gardens having regard to their condition at the start of the tenancy;

(1) The tenant consents to photographs being taken of the property during an inspection arranged by the lessor or the lessor's agent in accordance with section 192(1)(a), for the purposes of documenting the condition of the property at the time of the Photographs of the property during an inspection

For the sake of clarity, if any photographs taken during an inspection of the property show something belonging to the tenant, the lessor or lessor's agent must obtain the tenant's written consent in order to use the photographs in an advertisement for the property in accordance with section 203.

Focks and keys

(1) The lessor may claim from the tenant costs incurred by the lessor as a result of the tenant losing any key, access keycard or 67

person), including costs in connection with: remote control relating to the premises which has been provided to the tenant (by the lessor, a body corporate or other

(a) replacing the key, access keycard or remote control; and

daining access to the premises.

(2) The tenant acknowledges that the lessor's agent may retain a duplicate set of keys.

(3) If a tenant changes a lock at the premises in accordance with clause 29, the tenant must immediately provide the lessor and/or lessor's agent with the key for the changed lock unless clauses 29(4)(a) or (b) are applicable regarding the provision and/or lessor's agent with the key for the changed lock unless clauses 29(4)(a) or (b) are applicable regarding the provision

If a tenant changes a lock under clause 29(5) and gives the key to the lessor in accordance with clause 29(5), the tenant

sdiees for the key to be given to the lessor's agent.

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84



# **Twomey Schriber Property Group**

320 Sheridan St Cairns North QLD 4870 (w) 0740313138

www.tspropertygroup.com.au zeta@tspropertygroup.com.au

Licence: 3706165 & 3706135

ABN: 98177560176

Thai Minh Quan Nguyen, Bich Thuy Vu 8 Torrance Ave Edge Hill QLD 4870

Money In

\$46,028.58

# **Folio Summary**

Folio: OWN10676 From: 1/07/2024 To: 30/06/2025

Created: 30/06/2025

Money Out Balance

\$38,022.40

Account	Included Tax	Money Out	Money In
1/52 Armbrust St, Manoora QLD			
Advertising	\$18.18	\$200.00	
Capital - Sundry	\$1.03	\$11.31	
Gardening / Landscaping	\$62.73	\$690.00	
Letting Fee	\$45.00	\$495.00	
Management Fee	\$195.32	\$2,149.32	
Rent			\$22,988.58
Routine Inspections	\$6.00	\$66.00	
Smoke Alarms	\$11.73	\$129.00	
Subtotal		\$3,740.63	\$22,988.58
2/52 Armbrust St, Manoora QLD			
Gardening / Landscaping	\$64.00	\$704.00	
General	\$27.00	\$297.00	
Keys & Locks	\$14.55	\$160.00	
Lease Preparation Fee	\$7.00	\$77.00	
Management Fee	\$195.84	\$2,153.75	
Plumbing	\$46.71	\$513.80	
Rent	·		\$23,040.00
Routine Inspections	\$9.00	\$99.00	
Smoke Alarms	\$11.73	\$129.00	
Subtotal		\$4,133.55	\$23,040.00
Account Transactions			
Administration Fee	\$12.00	\$132.00	
Subtotal		\$132.00	\$0.00
Total		\$8,006.18	\$46,028.58
Total Tay on Manay Outs \$707.00		<del>+0,000.10</del>	Ţ.0,020.00

\$8,006.18

Total Tax on Money Out: \$727.82



# **#15062722**

**ATTN**: Invoice Date: 05/03/2025

Thai Minh Quan Nguyen & Bich Thuy Vu 01 Terms: NET 30 Days

**PROPERTY SERVICED:** 2/52 Armbrust Street Manoora QLD 4870

**DATE OF VISIT:** 05/03/2025

LANDLORD:

WORK ORDER: 86906

Qty	Item	Description	Unit Price	Total
1	Lease Renewal	Smoke Alarms (Interconnected)	\$0.00	\$0.00
1	240v (RED)	Supply & Install P/E Interconnected Smoke Alarm Reason: Alarm Faulty	\$0.00	\$0.00
1	240v (RED)	Supply & Install P/E Interconnected Smoke Alarm Reason: Alarm Faulty	\$0.00	\$0.00
1	240v (RED)	Supply & Install P/E Interconnected Smoke Alarm Reason: Alarm Faulty	\$0.00	\$0.00
			Subtotal	\$0.00
			GST	\$0.00
			Total	\$0.00
			Amount Paid	\$0.00
			Balance Due	\$0.00



transaction account. More info: www.bpay.com.au

#### **DIRECT DEPOSIT DETAILS**

Name: Smoke Alarm Testing Services Pty Ltd

Bank: Commonwealth Bank

BSB: 064-000

Account #: 16353153

Reference #: 15062722

# **Smoke Alarm Testing Services Pty Ltd.**

1300 41 66 67

PO Box 6393 Yatala DC QLD 4207 ABN: 28 132 807 491 e: info@sats.com.au







# STATEMENT OF COMPLIANCE

#### **PROPERTY**

2/52 Armbrust Street Manoora QLD, 4870

#### **TYPE OF VISIT**

Lease Renewal

#### **SMOKE ALARM STATUS**

**©Currently Compliant** 

#### **INSPECTION DATE**

05/03/2025

#### SMOKE ALARMS (INTERCONNECTED) SUMMARY

#### **ALARM 1 - LIVING**

POWER: 240v

TYPE: P/E Interconnected

MAKE: RED MODEL: R240 EXPIRY: 2034 DB: 88

**REASON:** Alarm Faulty





#### **ALARM 2 - LHS FRONT BED 2**

POWER: 240v

TYPE: P/E Interconnected

MAKE: RED MODEL: R240 EXPIRY: 2034 DB: 88

**REASON:** Alarm Faulty





### ALARM 3 - LHS REAR BED 3

POWER: 240v

TYPE: P/E Interconnected

MAKE: RED MODEL: R240 EXPIRY: 2034 DB: 87

**REASON:** Alarm Faulty





#### **ALARM 4 - RHS MASTER BED 1**

POWER: 240v

TYPE: P/E Interconnected

 MAKE:
 RED

 MODEL:
 R240

 EXPIRY:
 2032

 DB:
 88

 REASON:
 N/A





## **Smoke Alarm Testing Services Pty Ltd.**

1300 41 66 67

PO Box 6393 Yatala DC QLD 4207 ABN: 28 132 807 491 e: info@sats.com.au





# STATEMENT OF COMPLIANCE

#### **ALARM 1 - HALLWAY**

POWER: 240v

TYPE: P/E Interconnected

MAKE: RED
MODEL: R240RC
EXPIRY: 2031

**DB:** Faulty - Single Beep(Removed)

REASON: N/A





#### **ALARM 2 - BEDROOM 2**

DISCARDED

DISCARDED

POWER: 240v

TYPE: P/E Interconnected

MAKE: RED MODEL: R240RC EXPIRY: 2031

**DB:** Faulty - Single Beep(Removed)

REASON: N/A





#### **ALARM 3 - BEDROOM 3**

POWER: 240v

TYPE: P/E Interconnected

MAKE: RED MODEL: R240RF EXPIRY: 2031

**DB:** Faulty - Single Beep(Removed)

REASON: N/A





All smoke alarms located within the property as detailed above have been cleaned and tested as per manufacturers instructions and been installed in accordance with Australian Standard AS 3786 (2014) Smoke Alarms, Building Code of Australia, Volume 2 Part 3.7.2 of the National Construction code series (BCA) and AS/NZS 3000:2018 Electrical installations.

Where alarm Power is 240v or 240vLi the alarm is mains powered. (Hard Wired). All other alarms are battery powered.

\* Not required for compliance

# **Smoke Alarm Testing Services Pty Ltd.**

1300 41 66 67

PO Box 6393 Yatala DC QLD 4207 ABN: 28 132 807 491 e: info@sats.com.au





# **#15693351**

**ATTN:** Invoice Date: 11/06/2025

Thai Minh Quan Nguyen & Bich Thuy Vu 01 Terms: NET 30 Days

**PROPERTY SERVICED:** 1/52 Armbrust Street Manoora QLD 4870

**DATE OF VISIT:** 11/06/2025

LANDLORD:

WORK ORDER: 89902

Qty	Item	Description	Unit Price	Total
1	Change of Tenancy	Smoke Alarms (Interconnected)	\$0.00	\$0.00
			Subtotal	\$0.00
			GST	\$0.00
			Total	\$0.00
			Amount Paid	\$0.00
			Balance Due	\$0.00



**Telephone & Internet Banking – BPAY**<sup>®</sup> Contact your bank or financial institution to make this payment from your cheque, savings, debit or transaction account. More info: www.bpay.com.au

#### **DIRECT DEPOSIT DETAILS**

Name: Smoke Alarm Testing Services Pty Ltd

Bank: Commonwealth Bank

Page 1/3

BSB: 064-000

Account #: 16353153

Reference #: 15693351



1300 41 66 67

PO Box 6393 Yatala DC QLD 4207 ABN: 28 132 807 491 e: info@sats.com.au Electrical Licenses: (NSW) 264079C | (ACT) 2014969 | (SA) PGE 332279 | (QLD) 92156





# STATEMENT OF COMPLIANCE

#### **PROPERTY**

1/52 Armbrust Street Manoora QLD, 4870

#### **TYPE OF VISIT**

Change of Tenancy

#### SMOKE ALARM STATUS

**⊘Currently Compliant** 

#### **INSPECTION DATE**

11/06/2025

#### SMOKE ALARMS (INTERCONNECTED) SUMMARY

P/E Interconnected

#### **ALARM 1 - LOUNGE**

POWER: 240v

TYPE: MAKE: MODEL:

**RED** R240RC **EXPIRY:** 2031 DB: 88 **REASON:** N/A





#### **ALARM 2 - FRONT BED 1**

POWER: 240v

TYPE: P/E Interconnected MAKE: **RED** MODEL:

R240 **EXPIRY:** 2034 DB: 87 **REASON:** N/A





#### **ALARM 3 - REAR BED 2**

POWER: 240v

TYPE: P/E Interconnected

MAKE: **RED** MODEL: R240RC **EXPIRY:** 2031

DB: 88 REASON: N/A





All alarms located within this property that are connected to a fire panel or form part of an integrated fire system, as detailed above, have been visually inspected during our attendance and recorded as Low Voltage (LV) alarms. SATS technicians do not test or maintain integrated fire systems or fire panels. Maintenance of these systems should be carried out in accordance with Specification E2.2a of the National Construction Code (NCC) for smoke detection and alarm systems.

Where there are standalone alarms (not connected to or form part of a fire panel/integrated fire system), have been cleaned and tested according to the manufacturer's instructions. These alarms are installed in compliance with Australian Standard AS 3786 (2014) - Smoke Alarms, the Building Code of Australia (BCA), Volume 2, Part 37.2 of the National Construction Code, and AS/NZS 3000:2018 Electrical Installations.

## **Smoke Alarm Testing Services Pty Ltd.**

1300 41 66 67

PO Box 6393 Yatala DC QLD 4207 ABN: 28 132 807 491 e: info@sats.com.au



\* Not required for compliance



1300 41 66 67

PO Box 6393 Yatala DC QLD 4207 ABN: 28 132 807 491 e: info@sats.com.au



#### **Certificate Of Completion**

Envelope Id: 9DC60C90-B886-48AF-BBF4-8A9382F61D43

Subject: Complete with Docusign: 304690: Form 2 - Seller Disclosure Statement.pdf

Source Envelope:

Document Pages: 79 Certificate Pages: 5 AutoNav: Enabled

Envelopeld Stamping: Enabled Time Zone: (UTC+10:00) Brisbane Signatures: 3 Initials: 0

Status: Completed

**Envelope Originator:** 

Impact Legal Solutions Admin

PO BOX 6455

Cairns, Queensland 4870 conveyance@impactlegal.com.au IP Address: 2001:8004:5220:

#### **Record Tracking**

Status: Original

29/10/2025 | 16:44

Holder: Impact Legal Solutions Admin conveyance@impactlegal.com.au Location: DocuSign

#### **Signer Events**

Bich Thuy Vu

vubichthuy2209@gmail.com

Security Level: Email, Account Authentication

(None)

#### Signature

DocuSigned by:

A6DD3D9ED880424..

Signed using mobile

Signature Adoption: Drawn on Device Using IP Address: 163.47.138.70

**Electronic Record and Signature Disclosure:** 

Accepted: 4/8/2024 | 20:05

ID: 50304bbb-f25e-46c0-820f-b31536e30670

Thai Minh Quan Nguyen minhquanbio@gmail.com

Security Level: Email, Account Authentication

(None)

Using IP Address: 180.216.162.53

Signed using mobile

#### **Timestamp**

Sent: 29/10/2025 | 16:48 Viewed: 29/10/2025 | 16:49 Signed: 29/10/2025 | 16:49

Sent: 29/10/2025 | 16:48

Viewed: 29/10/2025 | 17:48

Signed: 29/10/2025 | 17:50

Signature Adoption: Drawn on Device

#### **Electronic Record and Signature Disclosure:**

Accepted: 29/10/2025 | 17:48

In Person Signer Events

**Editor Delivery Events** 

ID: 6cd93b4f-22f2-455d-bce7-880b39c7c4bc

# **Timestamp**

#### **Status Timestamp**

#### **Agent Delivery Events Status Timestamp**

Signature

#### **Intermediary Delivery Events Status Timestamp**

#### **Certified Delivery Events Status Timestamp**

COPIED

**Status** 

#### **Carbon Copy Events**

Chris Marsh

chris@marshproperty.com.au Marsh Property Pty Ltd

Security Level: Email, Account Authentication (None)

**Electronic Record and Signature Disclosure:** 

Not Offered via Docusign

### **Timestamp**

Sent: 29/10/2025 | 16:48 Viewed: 29/10/2025 | 21:26 **Carbon Copy Events** 

Impact Legal Solutions Admin conveyance@impactlegal.com.au

Impact Legal Solutions

Security Level: Email, Account Authentication

(None)

**Electronic Record and Signature Disclosure:** 

Not Offered via Docusign

Status

**COPIED** 

**Timestamp** 

Sent: 29/10/2025 | 16:48 Resent: 29/10/2025 | 17:50

Witness Events	Signature	Timestamp		
Notary Events	Signature	Timestamp		
Envelope Summary Events	Status	Timestamps		
Envelope Sent	Hashed/Encrypted	29/10/2025   16:48		
Certified Delivered	Security Checked	29/10/2025   17:48		
Signing Complete	Security Checked	29/10/2025   17:50		
Completed	Security Checked	29/10/2025   17:50		
Payment Events	Status	Timestamps		
Electronic Record and Signature Disclosure				

#### ELECTRONIC RECORD AND SIGNATURE DISCLOSURE

From time to time, Impact Legal Solutions (we, us or Company) may be required by law to provide to you certain written notices or disclosures. Described below are the terms and conditions for providing to you such notices and disclosures electronically through the DocuSign system. Please read the information below carefully and thoroughly, and if you can access this information electronically to your satisfaction and agree to this Electronic Record and Signature Disclosure (ERSD), please confirm your agreement by selecting the check-box next to 'I agree to use electronic records and signatures' before clicking 'CONTINUE' within the DocuSign system.

### **Getting paper copies**

At any time, you may request from us a paper copy of any record provided or made available electronically to you by us. You will have the ability to download and print documents we send to you through the DocuSign system during and immediately after the signing session and, if you elect to create a DocuSign account, you may access the documents for a limited period of time (usually 30 days) after such documents are first sent to you. After such time, if you wish for us to send you paper copies of any such documents from our office to you, you will be charged a \$0.00 per-page fee. You may request delivery of such paper copies from us by following the procedure described below.

#### Withdrawing your consent

If you decide to receive notices and disclosures from us electronically, you may at any time change your mind and tell us that thereafter you want to receive required notices and disclosures only in paper format. How you must inform us of your decision to receive future notices and disclosure in paper format and withdraw your consent to receive notices and disclosures electronically is described below.

#### Consequences of changing your mind

If you elect to receive required notices and disclosures only in paper format, it will slow the speed at which we can complete certain steps in transactions with you and delivering services to you because we will need first to send the required notices or disclosures to you in paper format, and then wait until we receive back from you your acknowledgment of your receipt of such paper notices or disclosures. Further, you will no longer be able to use the DocuSign system to receive required notices and consents electronically from us or to sign electronically documents from us.

#### All notices and disclosures will be sent to you electronically

Unless you tell us otherwise in accordance with the procedures described herein, we will provide electronically to you through the DocuSign system all required notices, disclosures, authorizations, acknowledgements, and other documents that are required to be provided or made available to you during the course of our relationship with you. To reduce the chance of you inadvertently not receiving any notice or disclosure, we prefer to provide all of the required notices and disclosures to you by the same method and to the same address that you have given us. Thus, you can receive all the disclosures and notices electronically or in paper format through the paper mail delivery system. If you do not agree with this process, please let us know as described below. Please also see the paragraph immediately above that describes the consequences of your electing not to receive delivery of the notices and disclosures electronically from us.

#### **How to contact Impact Legal Solutions:**

You may contact us to let us know of your changes as to how we may contact you electronically, to request paper copies of certain information from us, and to withdraw your prior consent to receive notices and disclosures electronically as follows:

To contact us by email send messages to: praneel@impactlegal.com.au

#### To advise Impact Legal Solutions of your new email address

To let us know of a change in your email address where we should send notices and disclosures electronically to you, you must send an email message to us at praneel@impactlegal.com.au and in the body of such request you must state: your previous email address, your new email address. We do not require any other information from you to change your email address.

If you created a DocuSign account, you may update it with your new email address through your account preferences.

#### To request paper copies from Impact Legal Solutions

To request delivery from us of paper copies of the notices and disclosures previously provided by us to you electronically, you must send us an email to praneel@impactlegal.com.au and in the body of such request you must state your email address, full name, mailing address, and telephone number. We will bill you for any fees at that time, if any.

### To withdraw your consent with Impact Legal Solutions

To inform us that you no longer wish to receive future notices and disclosures in electronic format you may:

i. decline to sign a document from within your signing session, and on the subsequent page, select the check-box indicating you wish to withdraw your consent, or you may;

ii. send us an email to praneel@impactlegal.com.au and in the body of such request you must state your email, full name, mailing address, and telephone number. We do not need any other information from you to withdraw consent.. The consequences of your withdrawing consent for online documents will be that transactions may take a longer time to process..

### Required hardware and software

The minimum system requirements for using the DocuSign system may change over time. The current system requirements are found here: <a href="https://support.docusign.com/guides/signer-guide-signing-system-requirements">https://support.docusign.com/guides/signer-guide-signing-system-requirements</a>.

### Acknowledging your access and consent to receive and sign documents electronically

To confirm to us that you can access this information electronically, which will be similar to other electronic notices and disclosures that we will provide to you, please confirm that you have read this ERSD, and (i) that you are able to print on paper or electronically save this ERSD for your future reference and access; or (ii) that you are able to email this ERSD to an email address where you will be able to print on paper or save it for your future reference and access. Further, if you consent to receiving notices and disclosures exclusively in electronic format as described herein, then select the check-box next to 'I agree to use electronic records and signatures' before clicking 'CONTINUE' within the DocuSign system.

By selecting the check-box next to 'I agree to use electronic records and signatures', you confirm that:

- You can access and read this Electronic Record and Signature Disclosure; and
- You can print on paper this Electronic Record and Signature Disclosure, or save or send this Electronic Record and Disclosure to a location where you can print it, for future reference and access; and
- Until or unless you notify Impact Legal Solutions as described above, you consent to
  receive exclusively through electronic means all notices, disclosures, authorizations,
  acknowledgements, and other documents that are required to be provided or made
  available to you by Impact Legal Solutions during the course of your relationship with
  Impact Legal Solutions.